

# YOUR VOICE FORT ST. JOHN COMMUNITY SURVEY

SURVEY REPORT

DECEMBER 2018



## Acknowledgements

The success of this project depended on the time, effort, and goodwill of the many residents who took the time to complete the survey. We would like to thank these residents for participating in the survey.

We would also like to express thanks to representatives and staff from the City of Fort St. John and to The Forge Advisory Committee who provided support and feedback on the survey and the survey process. We would also like to very much thank Jennifer Moore who coordinated the survey. The project could not have been completed without the help from our student survey team; Carlos Yu, Sage Felix, Jaskirat Kaur Gill, and Jaspreet Kaur.

It is our hope that the findings from this will project provide a fair and accurate reflection of the insight and guidance to the social and economic development of Fort St. John.

## Organization of Reports

To enhance readability of the findings of this research, three separate reports have been developed. The reports from the “Your Voice Fort St. John” survey include:

- Summary Report
- Survey Report
- Methodology Report

The reports are available on the Community Development Institute website at [www.unbc.ca/community-development-institute](http://www.unbc.ca/community-development-institute) and the City of Fort St. John website at <http://www.fortstjohn.ca/>.



## About the Community Development Institute

The Community Development Institute (CDI) at the University of Northern British Columbia (UNBC) was established in 2004 with a broad mandate in community, economic, and regional development. Since then, it has worked in partnership with communities across north and central BC identify and adapt to changes, opportunities, and challenges emerging in the new global / rural economy.

The CDI Office and Research Program in Fort St. John, located at The Forge, was established to work with the community to identify and take action on strategies for economic diversification and community resiliency. The CDI works in partnership with the City of Fort St. John and in collaboration with the community, industry, local business, community organizations, First Nations, and all levels of government with the objective of achieving greater impact of research, planning, and innovating at the community, regional, and program level. This community-based work will focus on enhancing the quality of life and growing a sustainable economy in Fort St. John.

For further information about this program, feel free to contact Greg Halseth or Marleen Morris, Co-Directors of UNBC's Community Development Institute.

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## Introduction

The online community survey “Your Voice Fort St. John” was a part of the work being undertaken in Fort St. John by the University of Northern British Columbia’s (UNBC) Community Development Institute (CDI) via The Forge. In the initial research phase of the project, the CDI has completed the following projects:

- Fort St. John Community Profile
- Fort St. John Program and Service Inventory
- Fort St. John Community Indicators Program
- Your Voice Fort St. John Community Survey
- Fort St. John Age-Friendly Assessment and Action Plan

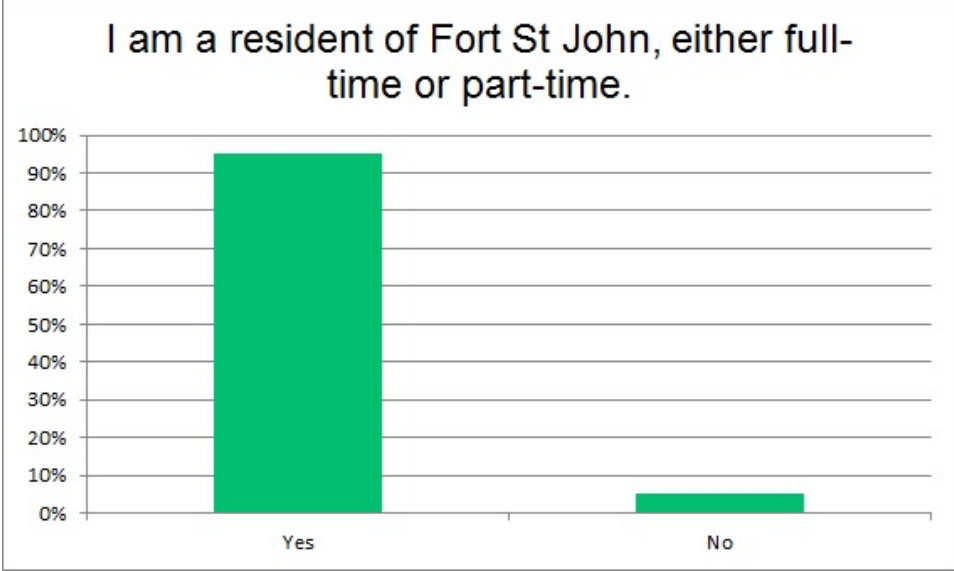
In consecutive phases, The Forge aims to gather, process, and present data and information about the community of Fort St. John as a way of meaningfully informing local and regional decision-making.

“Your Voice Fort St. John” was designed to explore community areas that affect quality of life and provide input into the community indicators that will be tracked over time.

The survey was open to all residents of Fort St. John and asked for their perspectives on a variety of topics, including the economy, local education, availability and satisfaction with a variety of services, community engagement, the environment, and changes in the community over time. This Summary Report describes the overall findings from the survey. A detailed reporting of survey responses is provided in the Survey Report, while the Methodology Report explains the way the survey was created and delivered.

# Section 1: Residency Qualification

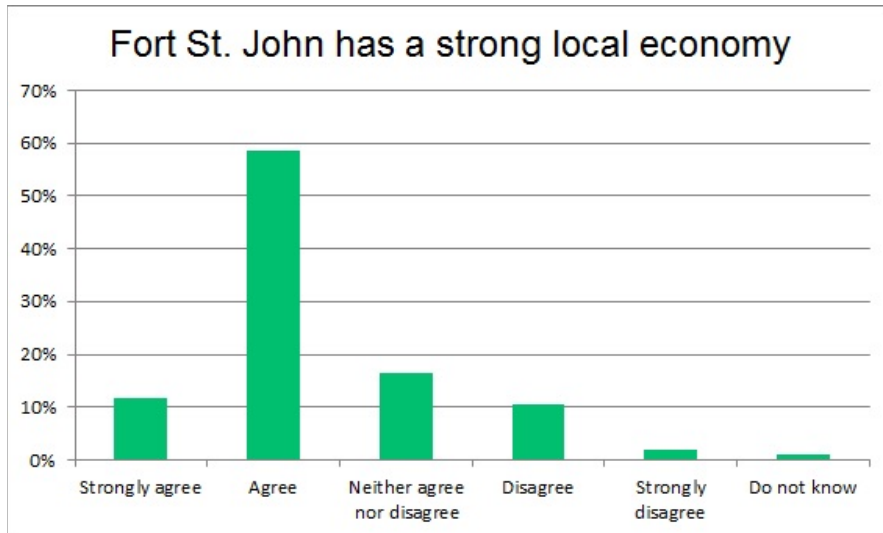
The survey opened by determining the residency of the survey respondents. When asked if they were a resident of Fort St. John, either full-time or part-time, 95% said 'yes'.



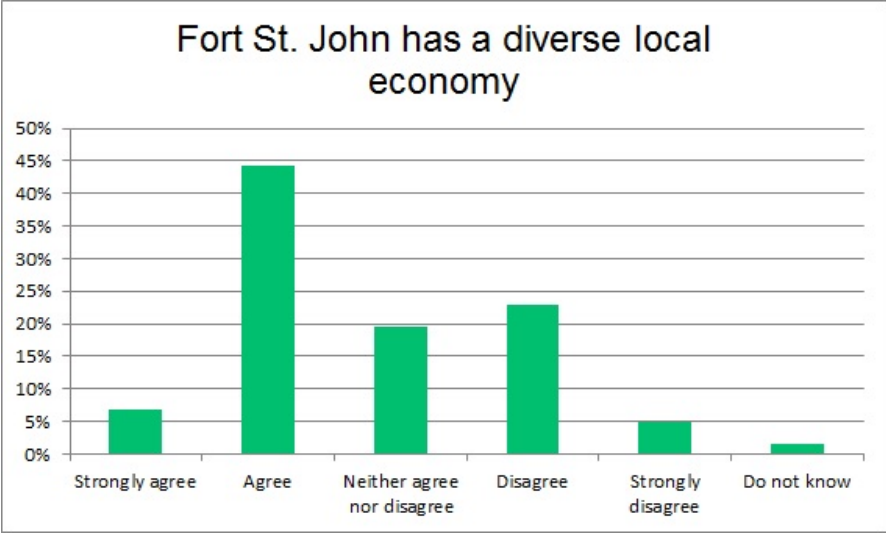


## Section 2: Economy

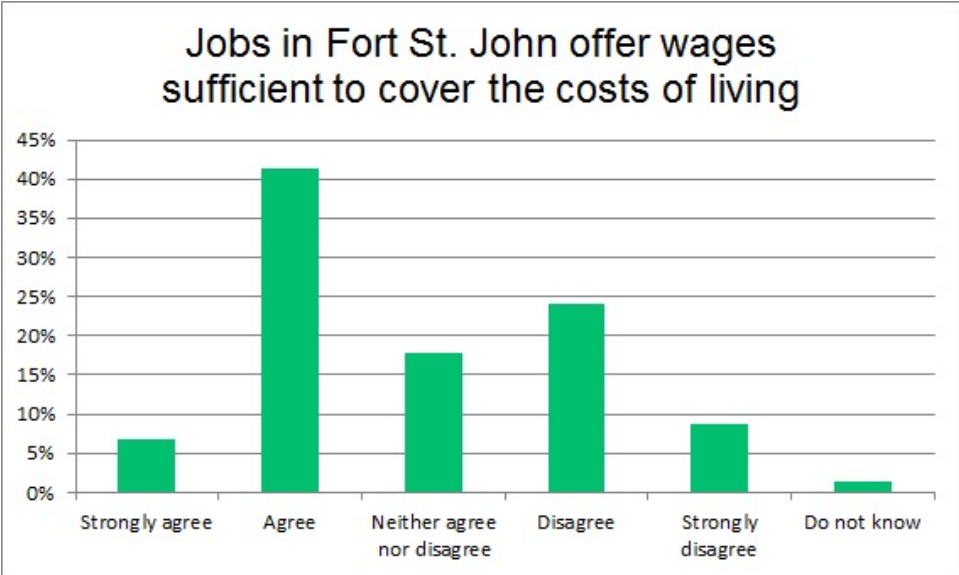
An important part of the survey included questions about how residents felt about the economy. The state of the economy and presence of strong employment opportunities has long been considered central to the recruitment and retention of residents and business development. Overall, roughly 70% of participants felt that Fort St. John had a strong local economy.



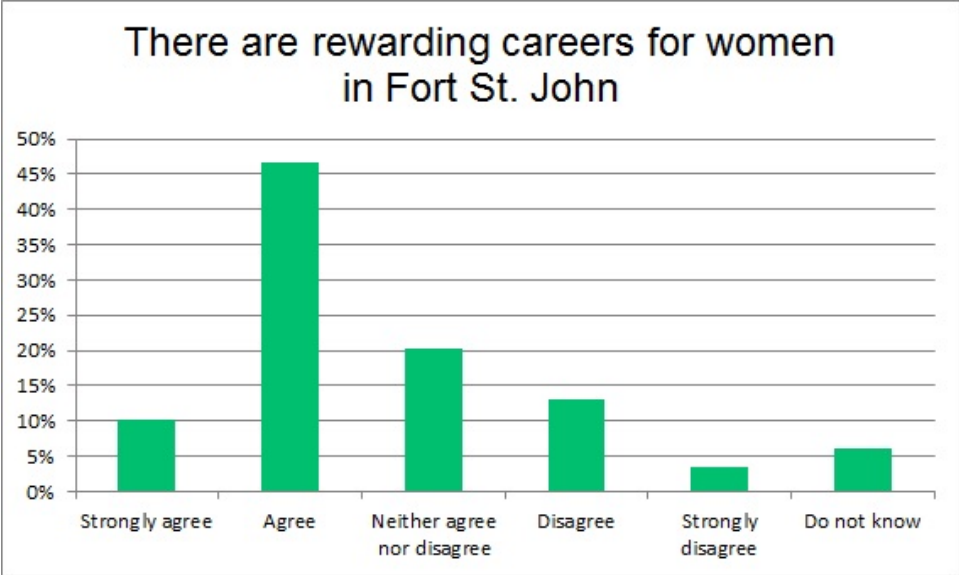
When participants were asked to reflect on whether or not Fort St. John has a diverse local economy, however, roughly half agreed or strongly agreed. Strengthening the diversity of the local economy is important to reinforce the resiliency of households, small business, industry, services, and local government operations. It can also play a role in the recruitment and retention of families through the availability of employment opportunities for spouses. The relocation of professionals can also be shaped by diverse business services, shopping, and amenities.



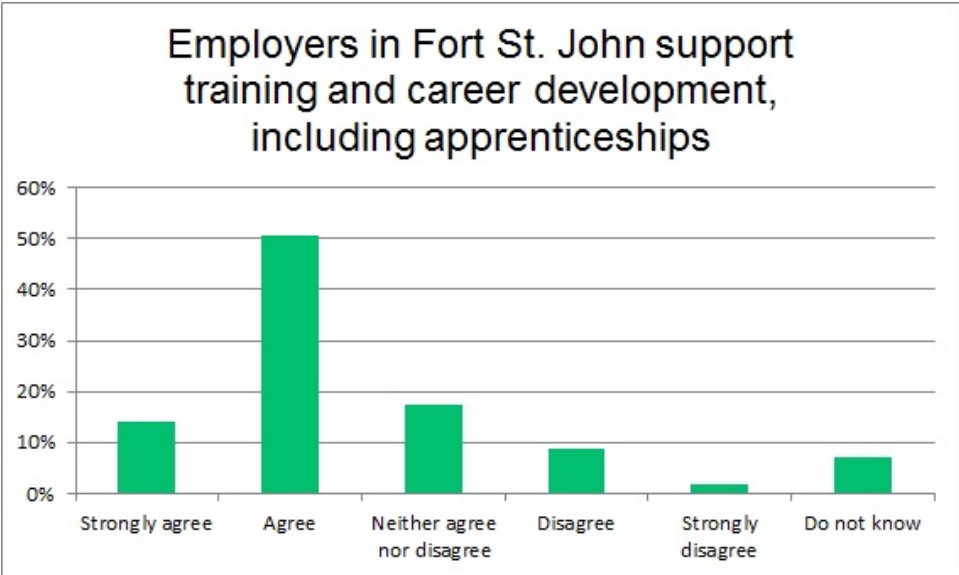
When we asked people if the jobs available in Fort St. John offered wages sufficient to cover the costs of living, responses varied from roughly 48% who agreed or strongly agreed versus the remaining group of participants who expressed concerns. This likely reflects the presence of a two-speed economy with discrepancies between households with high industry wages versus households that draw upon lower wages obtainable in the service industry.



A challenge to retain families in any community can be the employment opportunities for women. We asked if there are rewarding careers for women in Fort St. John. In this case, 57% said 'yes', with a smaller group of respondents feeling more neutral about the issue (20%), and an even smaller group who disagreed or strongly disagreed (just under 17%).

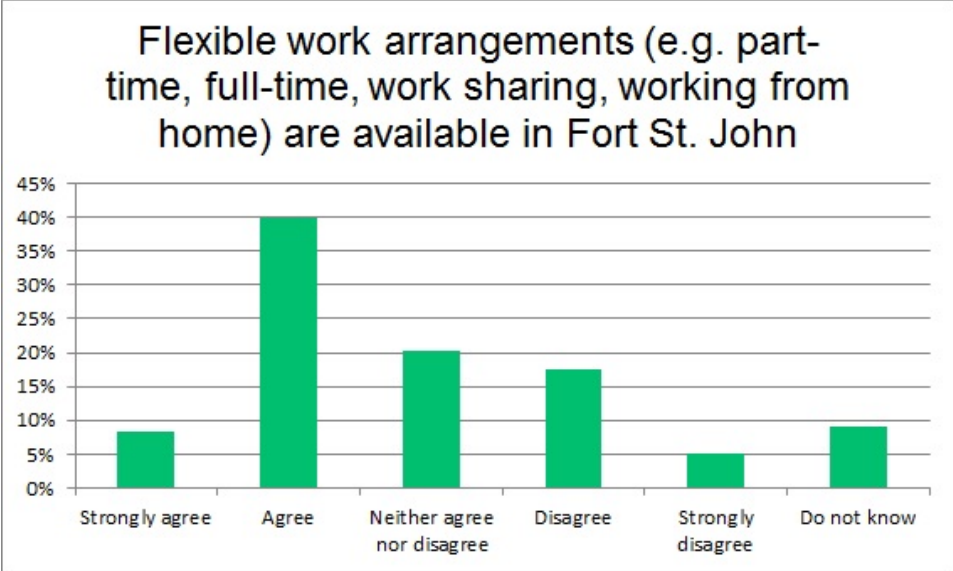


The readiness and renewal of the workforce can position the community to maximize economic benefits from construction and resource-based industry developments in the region. When we asked if employers in the community support training and career development, including apprenticeships, approximately two-thirds said 'yes'.

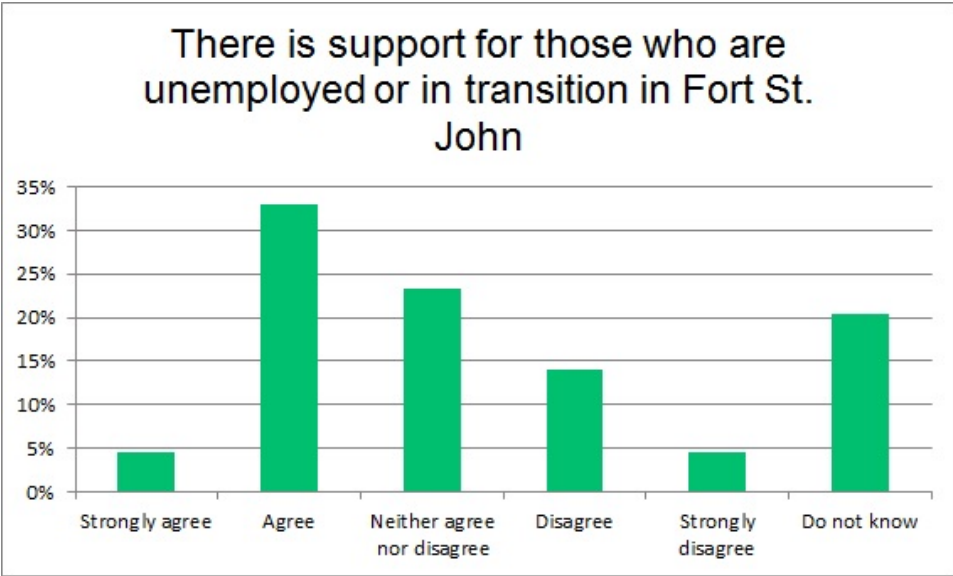


The survey also asked if flexible work arrangements are available in Fort St. John. Examples included access to part-time work, working sharing, and the ability to work from home. The greatest proportion of respondents agreed or strongly agreed (48%), followed by a group of respondents that felt more neutral about the issue.

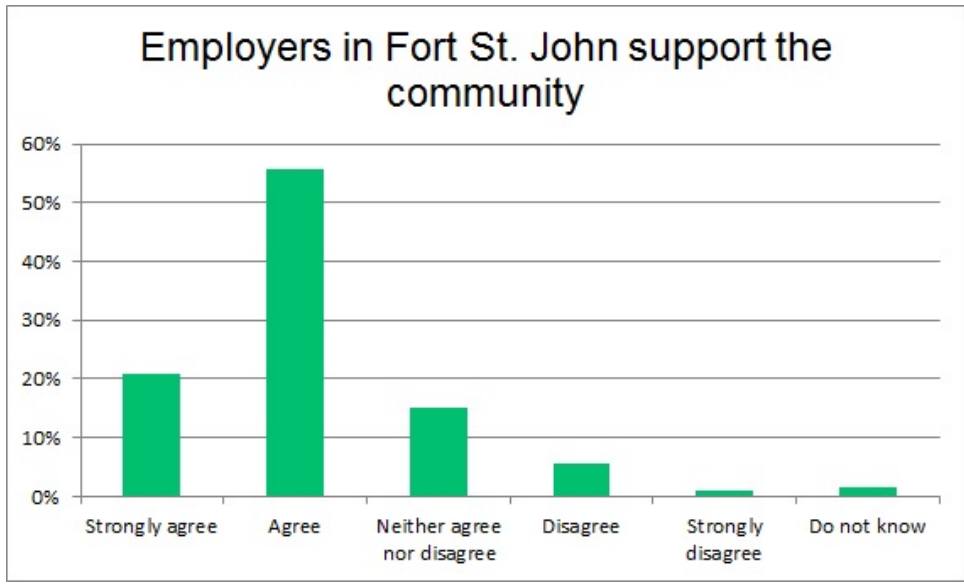




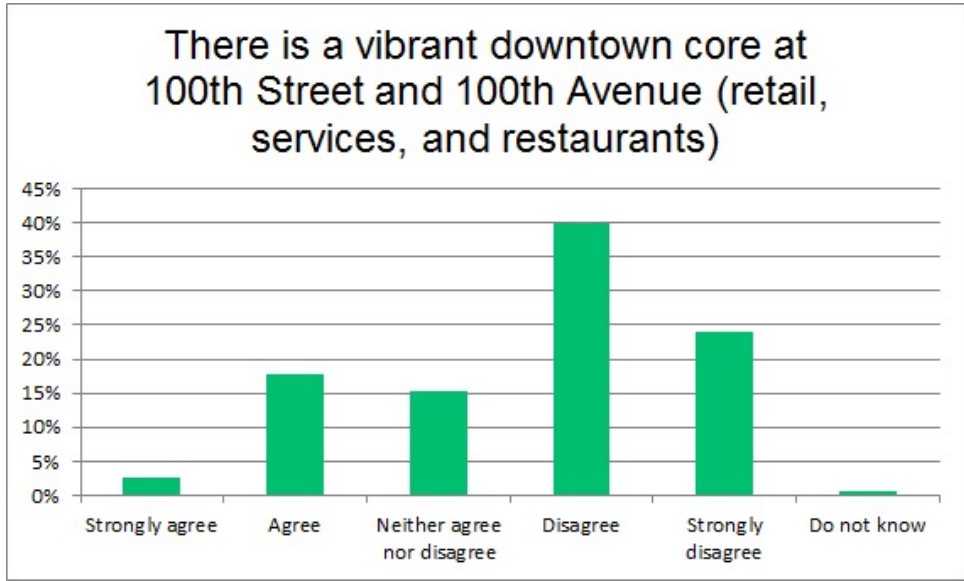
Resource-based economies not only attract people who are looking for work, but the volatile and fluctuating nature of resource-based industries can generate routine change for many households. The survey, then, assessed if respondents felt there is support for those who are unemployed or in transition in Fort St. John. Despite a group of respondents who were not familiar with such supports, there was a more prominent group of survey participants (~37%) who felt good supports were in place. This was followed by roughly 23% who were more neutral about the issue.



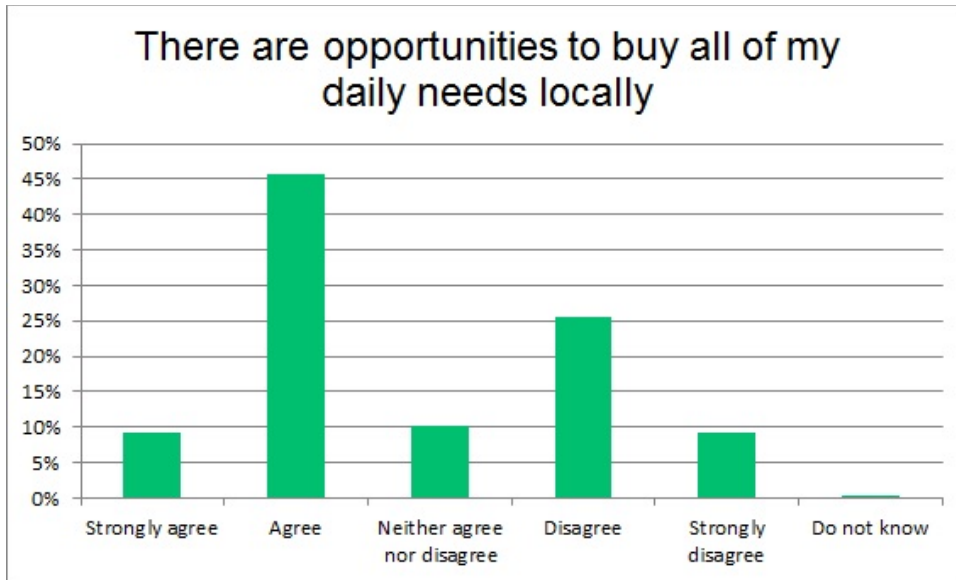
The survey also explored if respondents felt employers in Fort St. John supported the community. Examples may include event sponsorship, donations, and engaging as volunteers or board members of community groups. In this case, just over three-quarters of respondents said 'yes'.



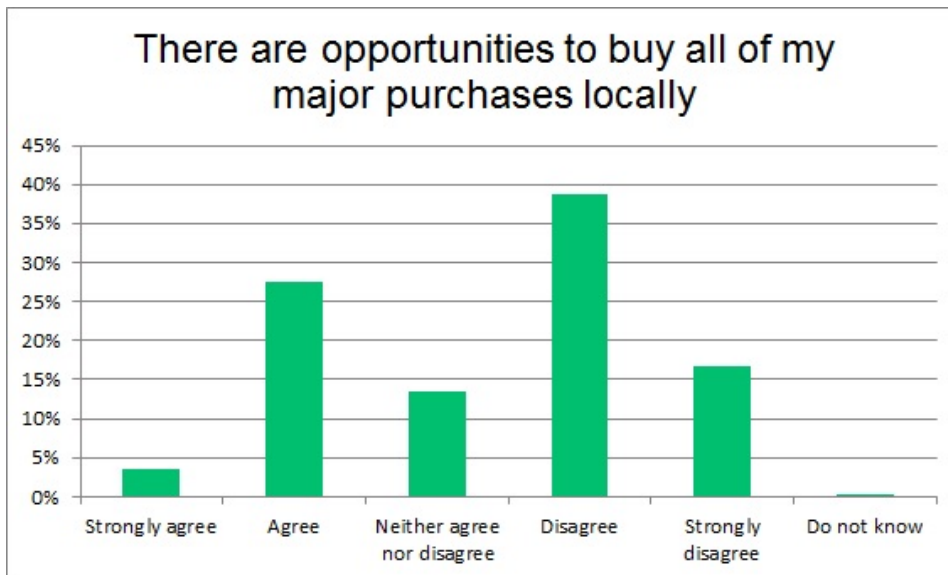
The vibrancy of the downtown core can enhance the quality of life that is so critical to recruit and retain residents, as well as to foster a sense of community. The survey explored perceptions about the vibrancy of the downtown core, specifically focusing on the vibrancy of retail, services, and restaurants near 100<sup>th</sup> Street and 100<sup>th</sup> Avenue. In response, almost two-thirds of participants said ‘no’, providing a critical focal point to inform ongoing strategic economic development strategies in the community.



Building upon questions about the cost of living, respondents were asked if there are opportunities to buy all of their daily needs locally. Roughly 55% agreed or strongly agreed with the statement, compared to roughly 35% who expressed concerns about their ability to do so.

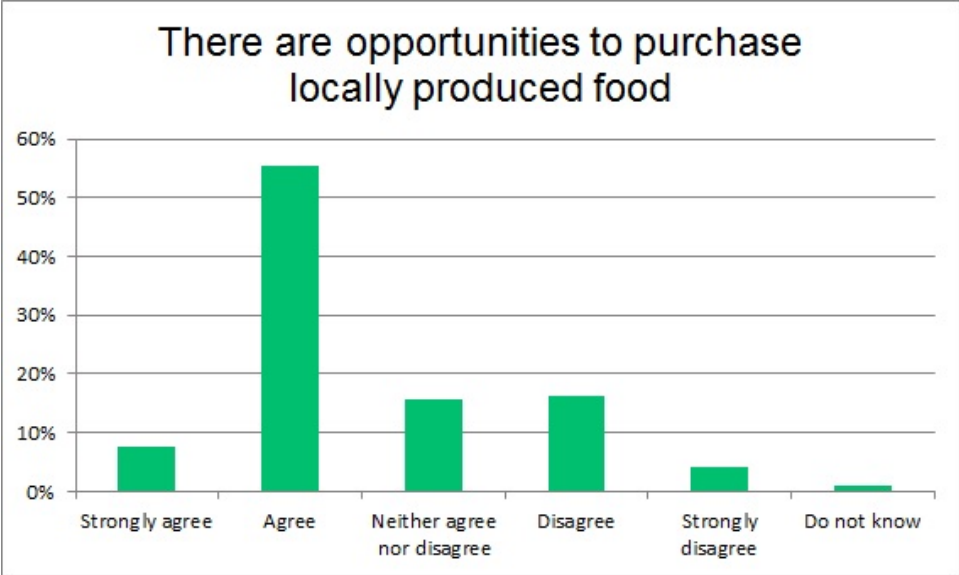


Concerns about local shopping became more accentuated when asked about opportunities to buy major purchases in the community. In this case, roughly 55% disagreed or strongly disagreed that these opportunities were present locally.

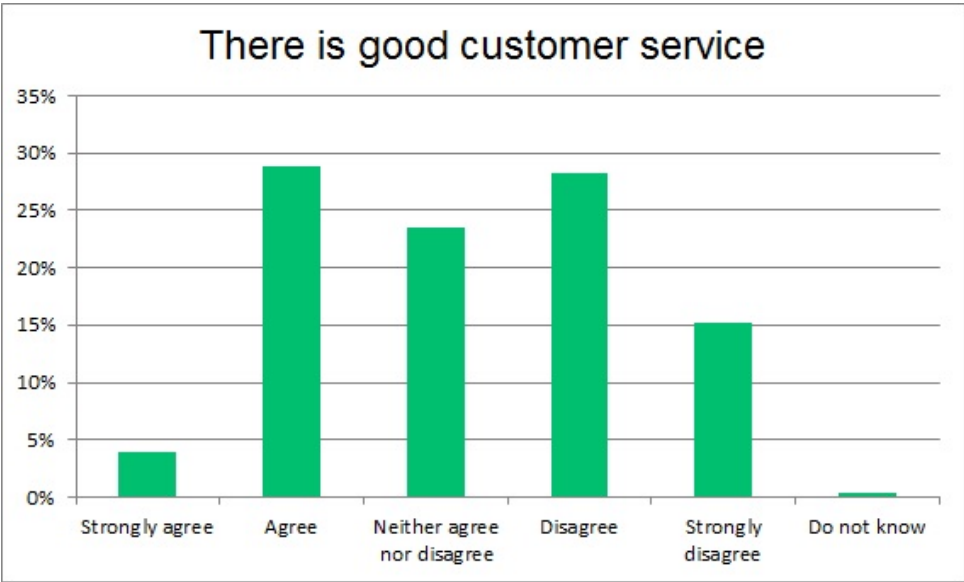


Fort St. John has benefitted from a strong agriculture sector. As such, when people were asked if there are opportunities to purchase locally produced food, roughly 63% said 'yes'.



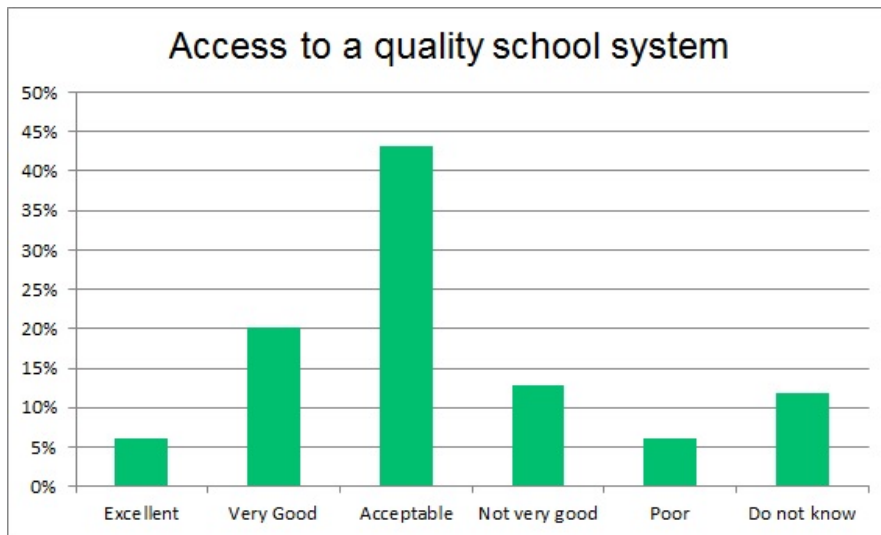


Furthermore, the survey explored satisfaction with customer service. In this case, responses were not strongly favourable, suggesting more investments can be made to strengthen good customer service amongst local businesses.



### Section 3: Education

Recognizing the role of education and training in the development and renewal of the workforce, the survey assessed satisfaction levels with education programs in Fort St. John. To start, when respondents were asked if they felt their household had access to a quality school system, roughly 43% felt that their access was acceptable. This was followed by just over one-quarter who felt their household have very good or excellent access to a quality school system.



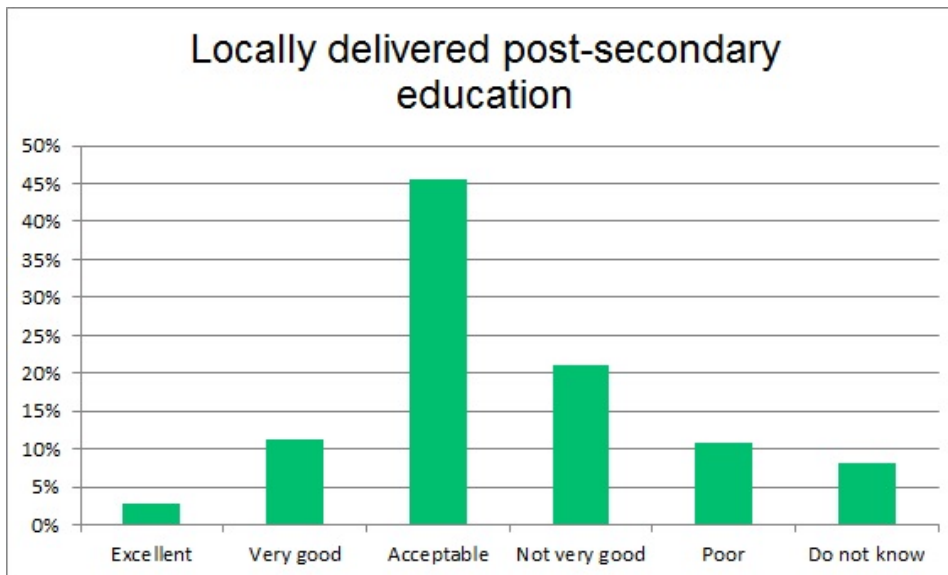
Opportunities for lifelong learning can strengthen connections to the community and overall quality of life. As such, people were asked if they felt they had access to opportunities for lifelong learning. Examples included personal interest courses and programs such as photography, gardening, or woodworking. In response, about 42% felt that the availability of lifelong learning programs was acceptable. This was followed by roughly 34% of respondents who felt that existing opportunities were not very good or poor.



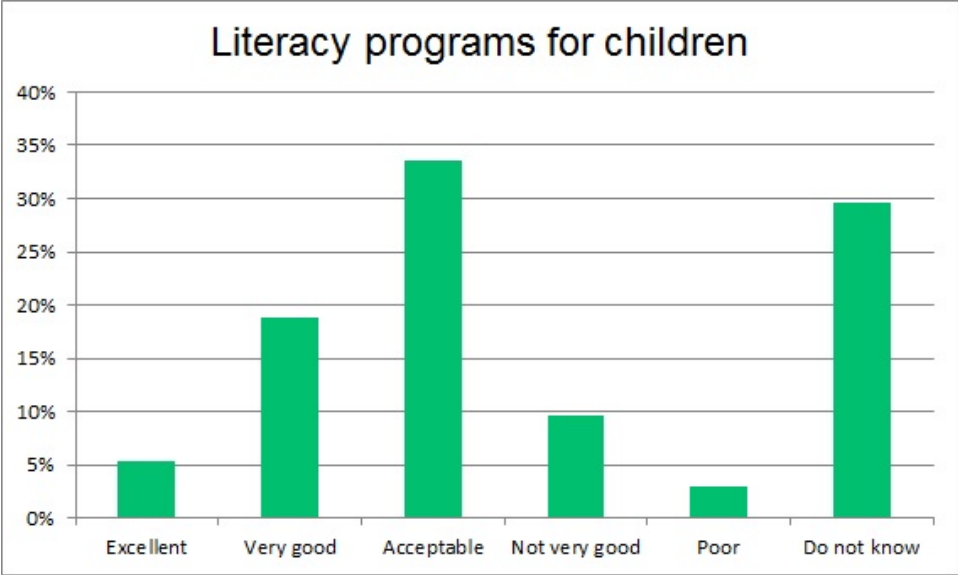
Opportunities for career or professional development can directly influence job satisfaction and retention of workers. When people were asked if they felt there were opportunities for career training and professional development, roughly 46% felt existing programs were acceptable. This was followed by just over 30% of respondents who indicated improvements were needed.



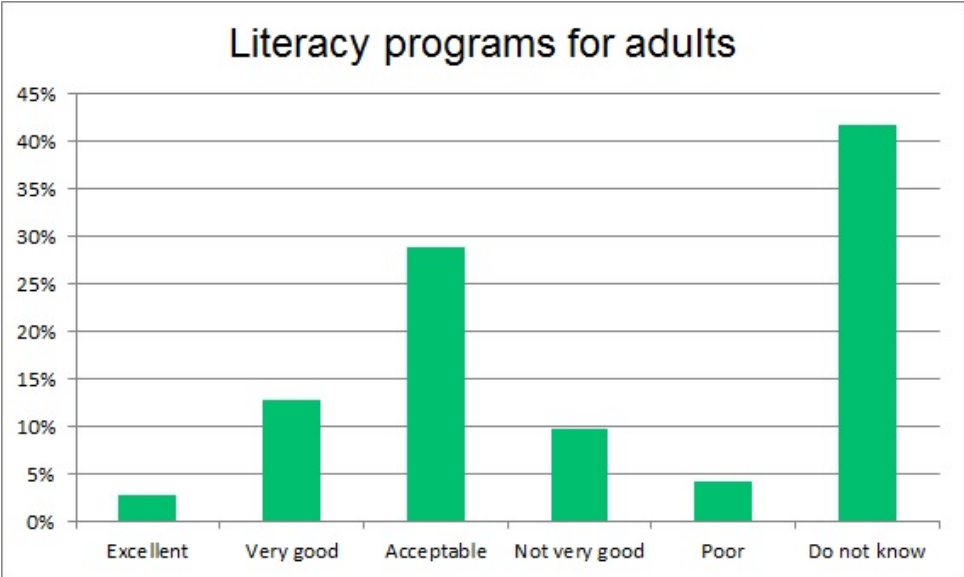
The survey also assessed perceptions about locally delivered post-secondary education. Again, just over 45% felt that existing programs delivered locally were acceptable, followed by 32% of respondents that locally delivered post-secondary education needed improvements.



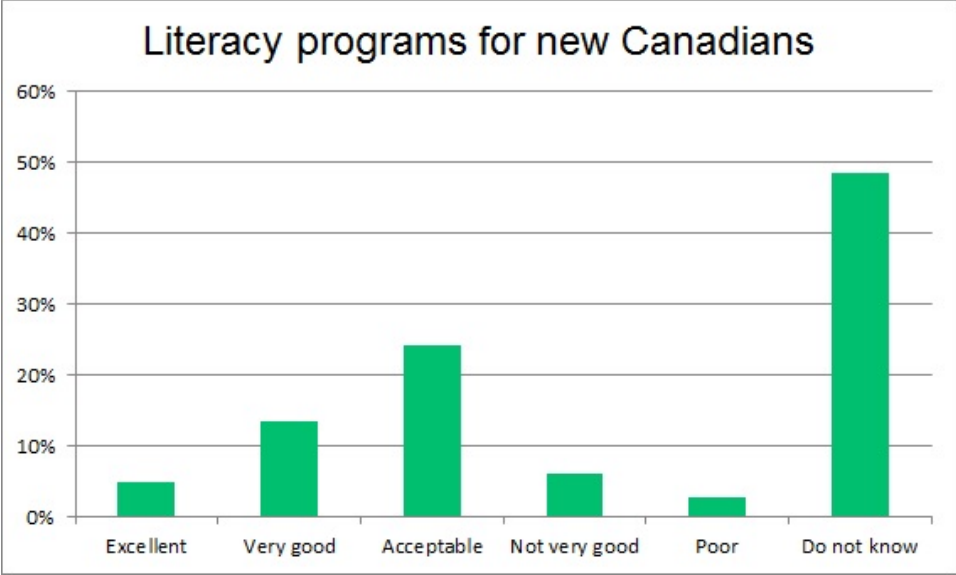
There were also a series of questions that focused on literacy programs. When people were asked to reflect on their satisfaction with literacy programs for children, most found the programs to be acceptable to excellent.



In terms of adult literacy programs, there was a greater proportion of people who were not familiar with such programs. Most who were able to offer their opinion felt that the programs were acceptable.

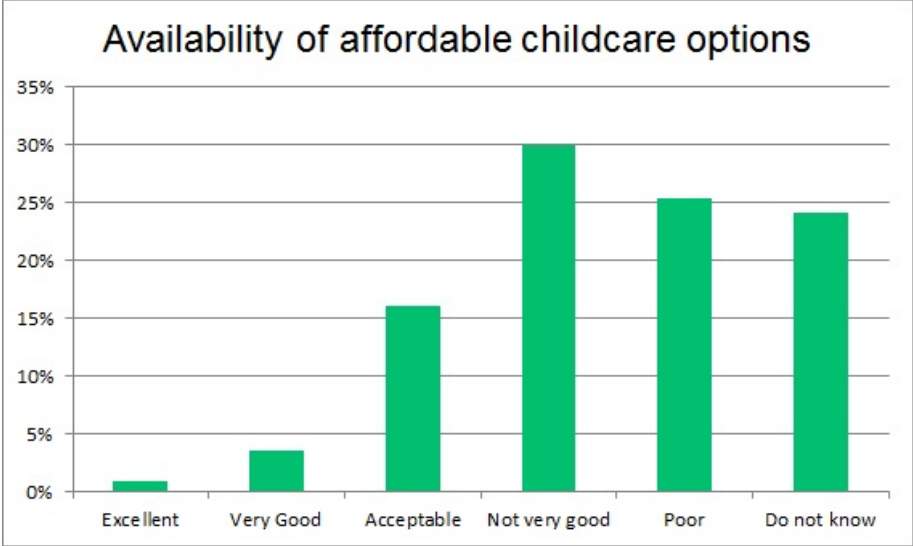


Lastly, survey respondents were asked if they felt literacy programs for new Canadians were acceptable. In this case, most of the respondents who were familiar with such programs felt that they were acceptable. However, a very large share of respondents was not familiar enough to offer an opinion.



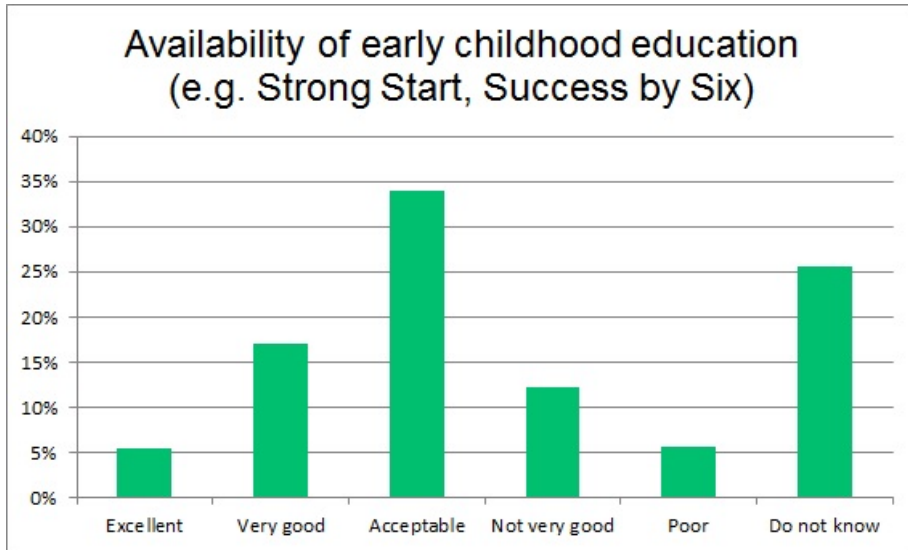
## Section 4: Community and Social Services

Community and social services provide critical supports to address the immediate and long-term needs of residents, and help strengthening advocacy and quality of life within the community. In this section, perceptions about community and social services were explored with survey participants. To start, people were asked to reflect on the availability of affordable childcare options. Most respondents, however, felt that the availability of affordable childcare was not very good or poor in the community.

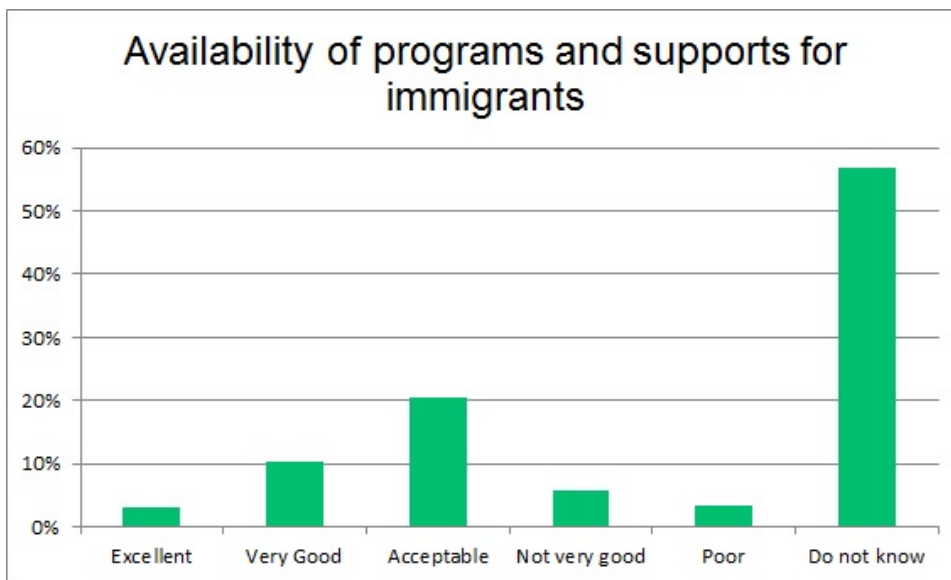


Building upon this interest in community services for youth, the survey also asked about satisfaction levels with the availability of early childhood education. Examples may include programs such as Strong Start or Success by Six. In this case, roughly 34% felt that the programs were acceptable, followed by about 22% who felt the availability of early childhood education in Fort St. John was very good or excellent.

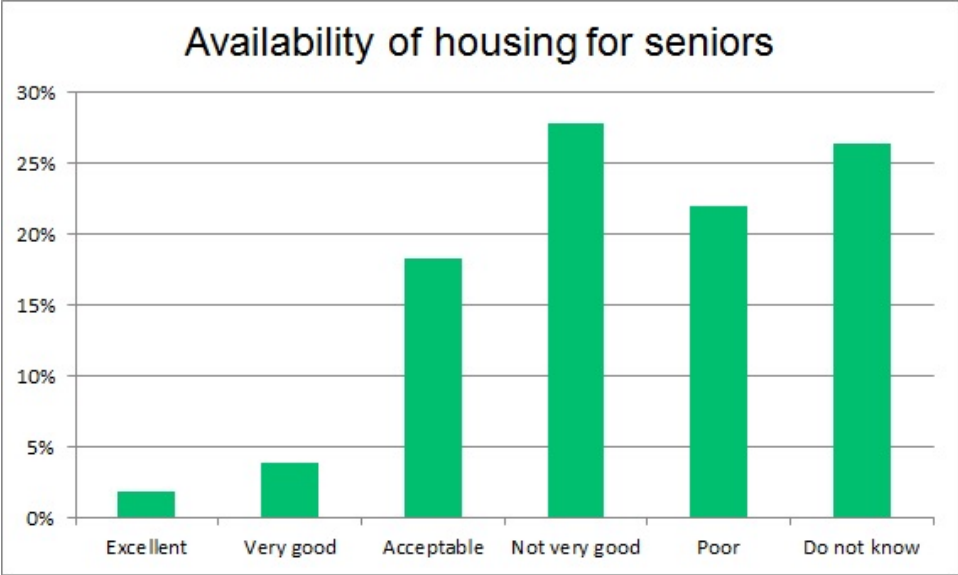




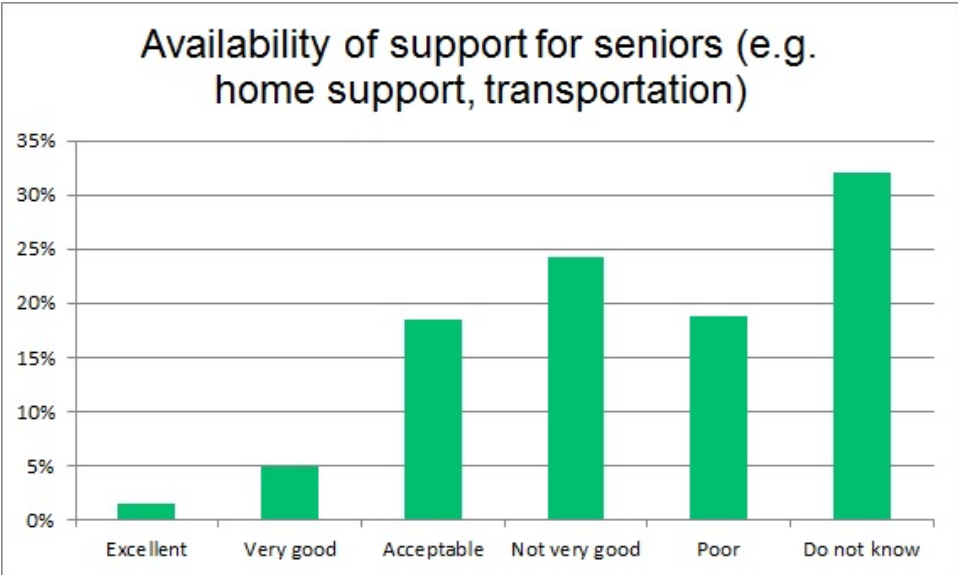
The survey also asked about the availability of programs and services for immigrants. While many respondents were not familiar with such programs, most of those who were familiar with immigrant services found them to be acceptable or very good.



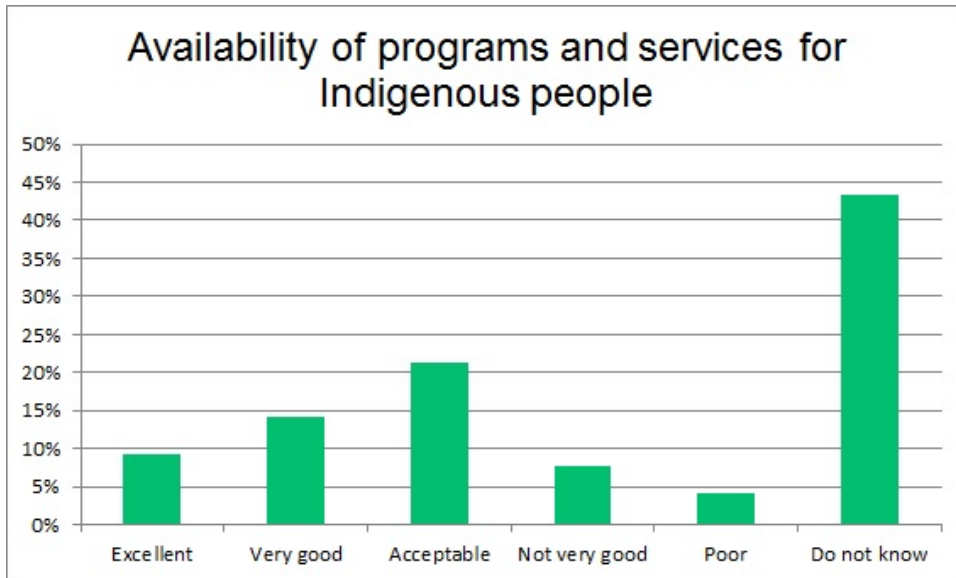
For older residents in Fort St. John, the quality of housing will shape how they age and maintain their independence in the community. When respondents were asked to reflect on the availability of housing for seniors, most familiar with such assets felt that their availability was not very good or poor.



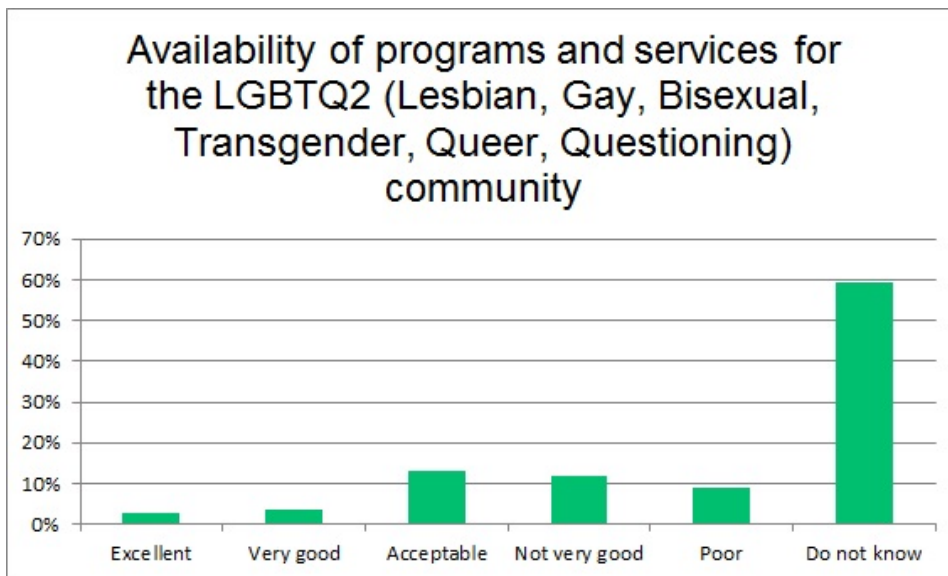
The survey followed up by asking people about their satisfaction levels with the availability of support for seniors. Examples included the availability of home support and transportation. Again, most respondents expressed concerns about the availability of supports for older residents, providing impetus for further investments to be made moving forward.



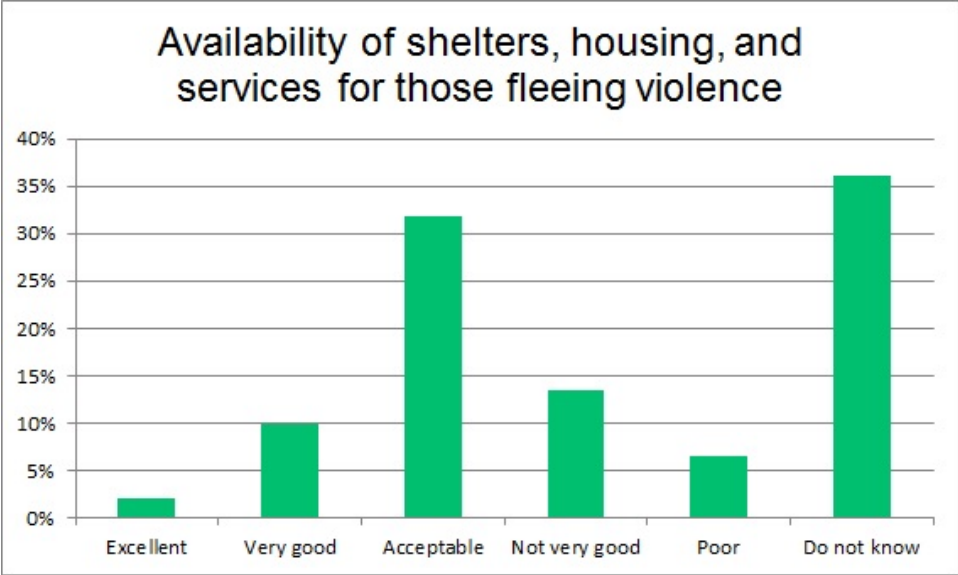
Next, when the survey asked participants about their perceptions concerning the availability of programs and services for Indigenous people, most who were familiar with such programs felt that they were acceptable. This was followed by survey participants who felt that the availability of programs delivering supports for Indigenous people were very good to excellent.



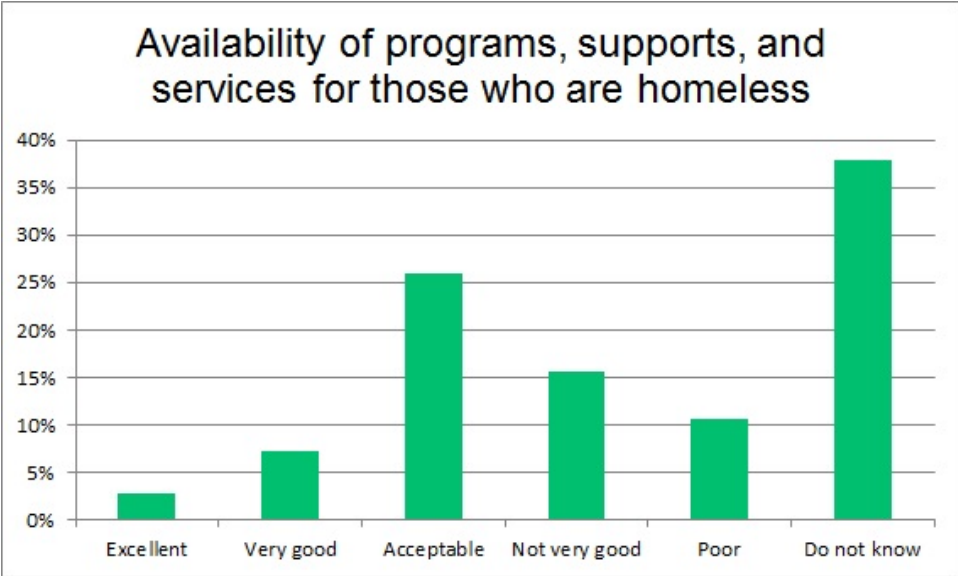
When we asked people if they felt the availability of programs and services for the LGBTQ2 (Lesbian, Gay, Bisexual, Transgender, Queer, and Questioning) community, there were few who were familiar with such programs. Broadening awareness of such programs will be an important first step to connect such supports to households who may have a family member requiring such supports and to foster broader understanding of their needs.



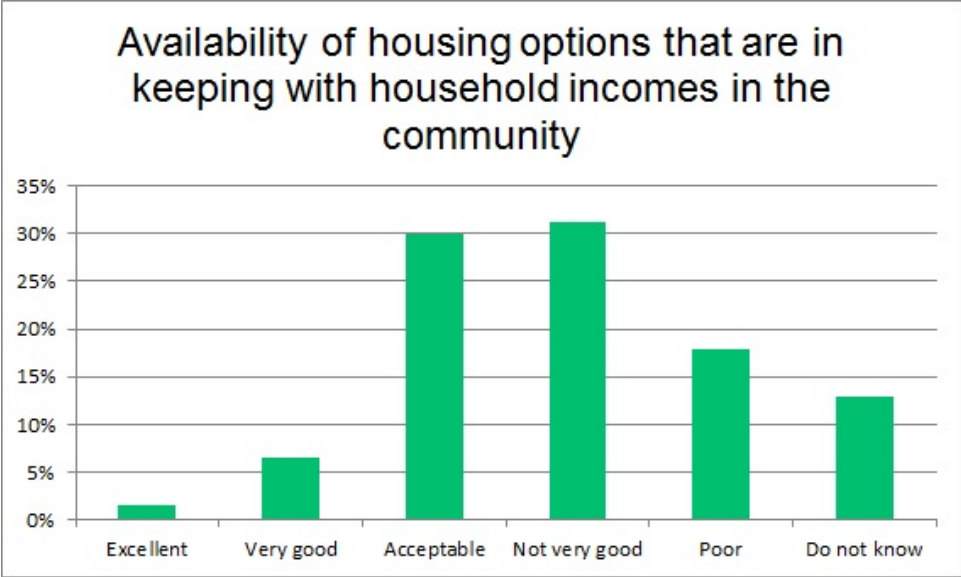
As the survey continued to explore supports for vulnerable residents in the community, it asked people about the availability of shelters, housing, and services for those fleeing violence. For those who were able to comment, most felt that the available services were acceptable. This was followed by respondents who felt improvements were needed to address the needs of residents fleeing violence.



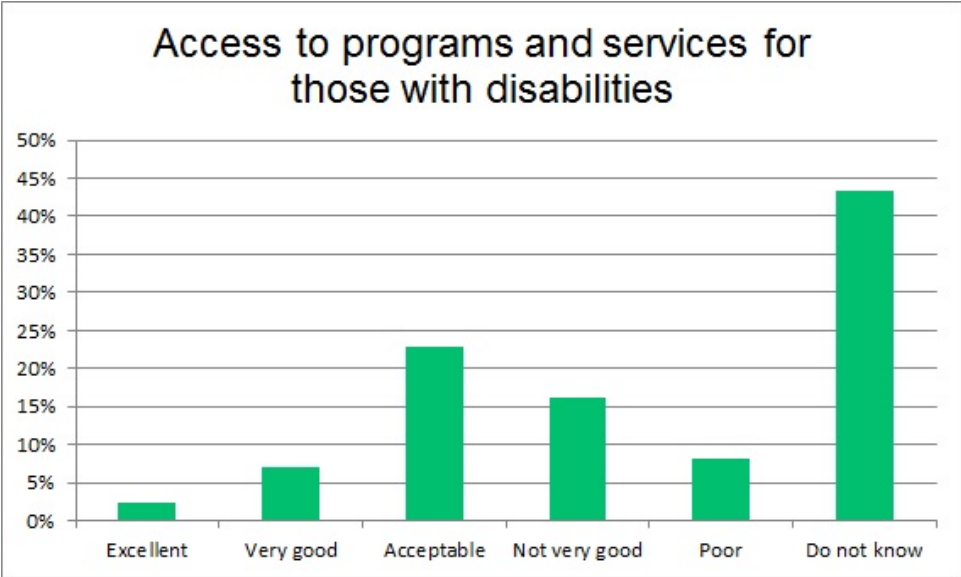
Furthermore, when we asked survey respondents to indicate their satisfaction with the availability of programs, supports, and services for those who are homeless, a greater proportion of participants felt that their availability was acceptable. This was, however, followed by a group that felt the availability of such supports was not very good and needed more strategic investments to address the needs in the community.



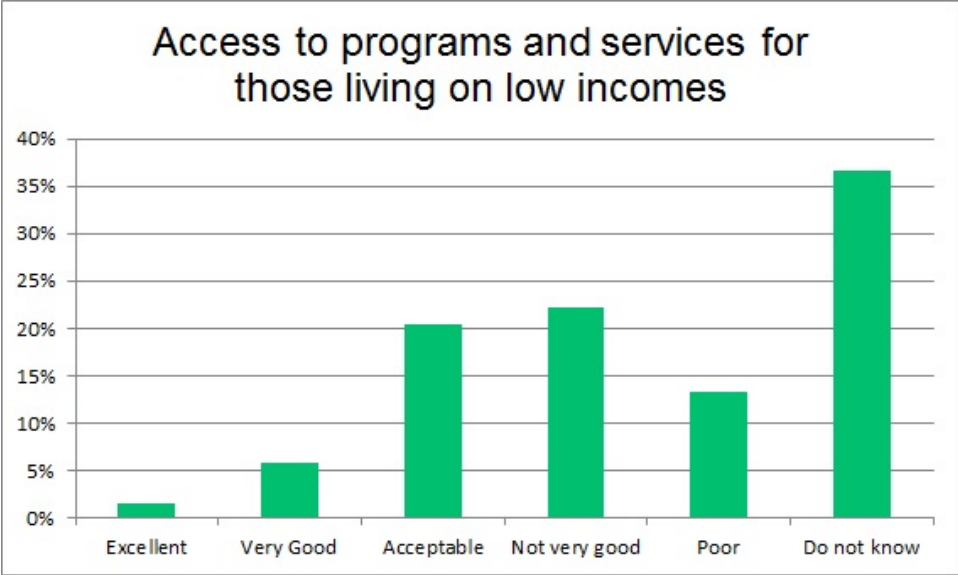
Building upon earlier questions about housing, the survey asked about the availability of housing options that are appropriate for household incomes in the community. In this context, roughly 49% of the respondents felt that housing affordability was not very good or poor. This was followed by roughly 30% who felt housing costs were acceptable.



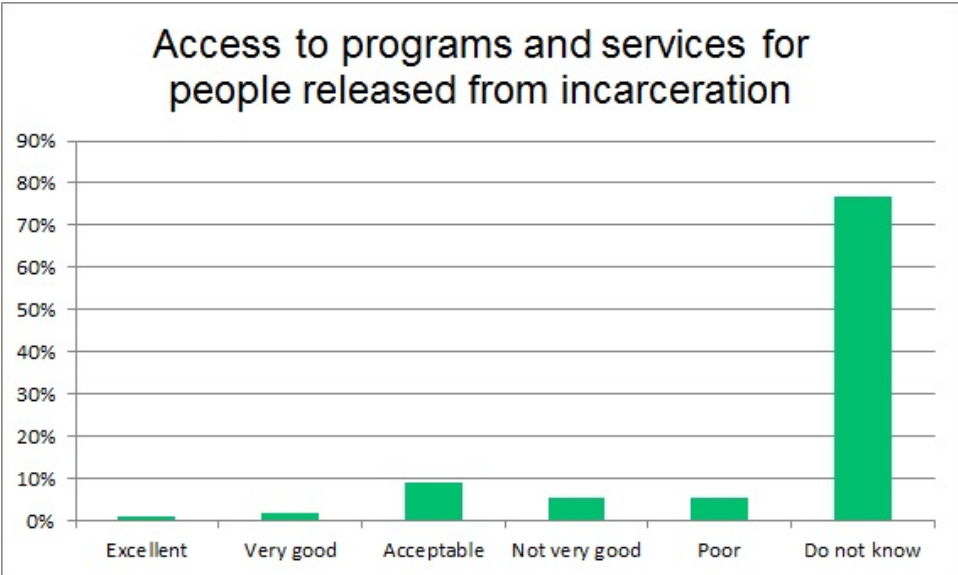
With an interest in supporting people with disabilities, the largest share of respondents reported that they did not know. Of those who responded, a greater proportion felt that access to programs and services was not very good or poor (24%). This was followed by a group who felt the services were acceptable (23%).



Building upon earlier questions about supports for the homeless, we wanted to explore how people felt about access to programs and services to support low-income households. These low-income households may include the under employed, low-income seniors on fixed incomes, people on disability, students, and others. Again, a large share of respondents reported that they did not know. Of those who responded, most suggested that access to supports for these vulnerable residents was not very good or poor. Again, this was followed by another group who felt that the availability of programs was acceptable.



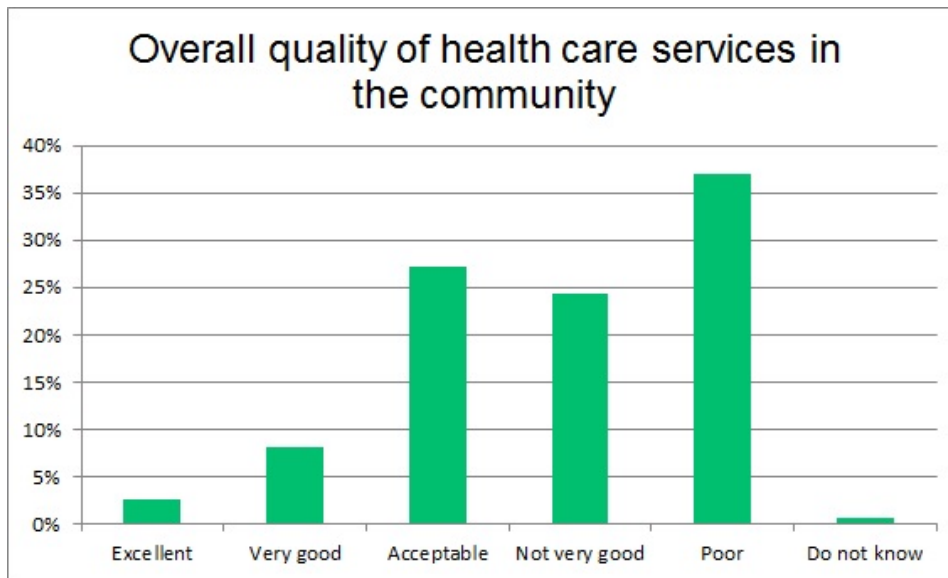
Furthermore, survey participants were asked if they felt there were adequate programs and services accessible to people released from incarceration. By far, the largest share of respondents reported that they did not know. For those who were able to comment, there was a general sense that access to these programs and services are acceptable.



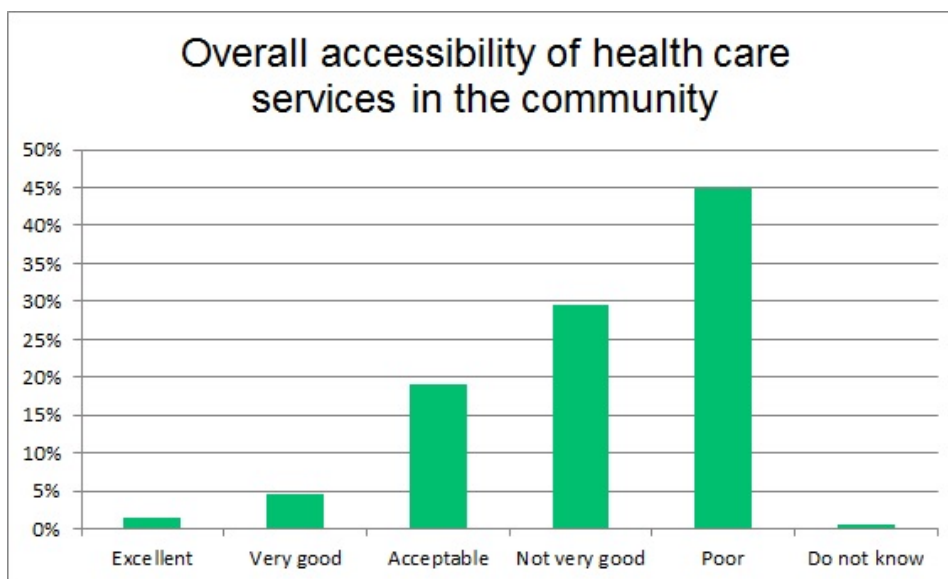


## Section 5: Health Services

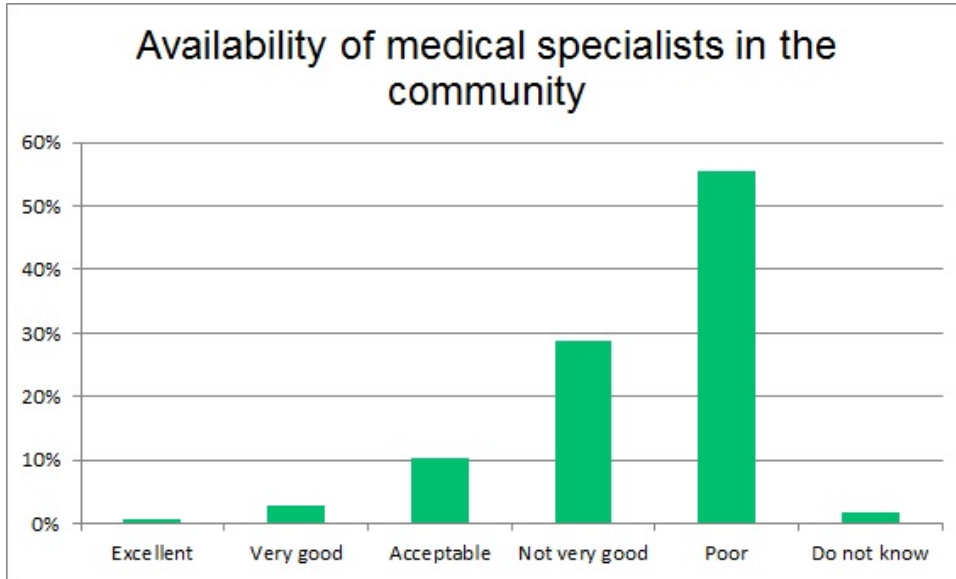
Health services and programs not only shape the overall quality of life for residents, but can also play an important role to attract small businesses and larger economic development investments. Overall, more than 60% survey respondents expressed concerns about the quality of health care services in Fort St. John. This was followed by roughly 27% who found the quality of health care services to be acceptable.



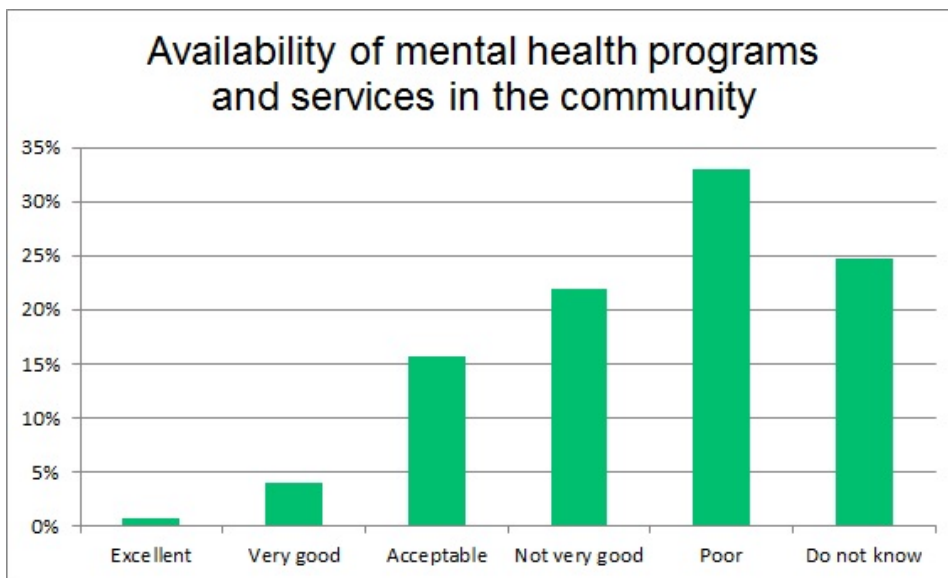
To explore these issues further, we asked people to reflect on the overall accessibility of health care services in the community. Just under three-quarters of the respondents felt that the accessibility of health services was not very good or poor.



These issues of accessibility continued to resonate as we probed further to explore local perceptions about medical specialists in Fort St. John. Collectively, roughly 84% of the survey participants felt that the availability of medical specialists in the community was not very good or poor.

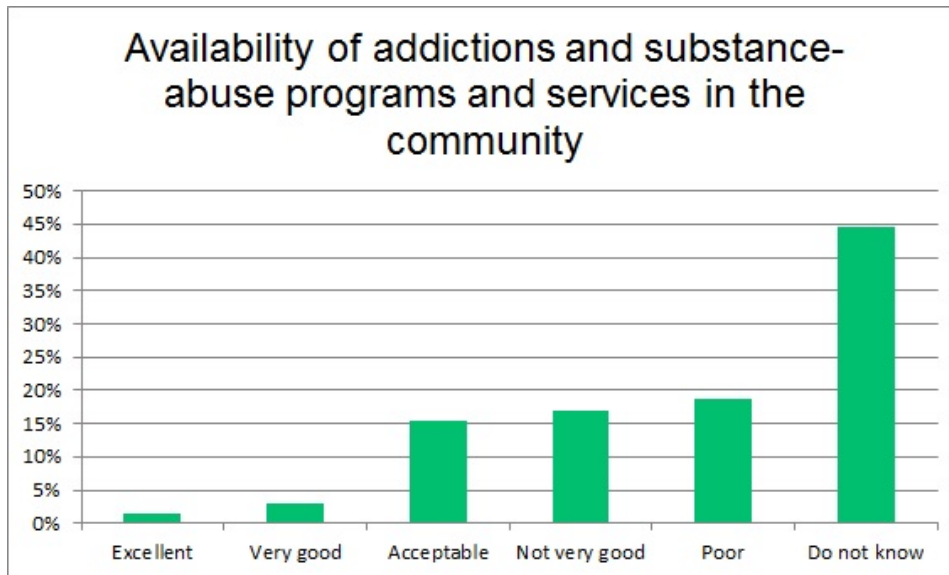


As we continued asking about the accessibility of medical services, we asked people to reflect on the availability of mental health programs and services in the community. In this case, 55% of respondents expressed concerns by indicating the availability of these supports was not very good or poor. However, nearly one-quarter of respondents reported that they did not know.

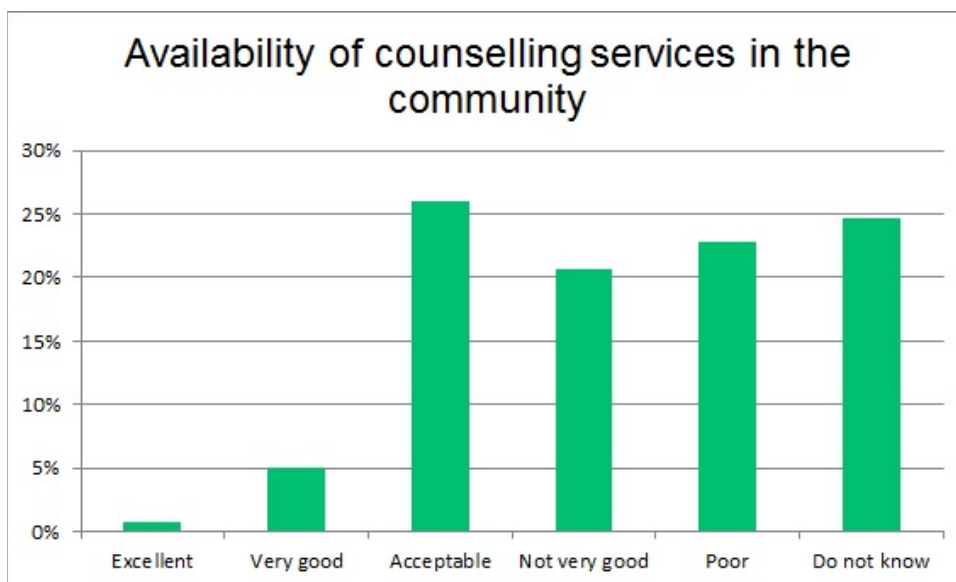


In terms of addictions and substance abuse programs, the largest share of respondents reported that they did not know. For those who responded, most generally felt that the

availability was not very good or poor. This was followed by a small group who felt their availability was acceptable.

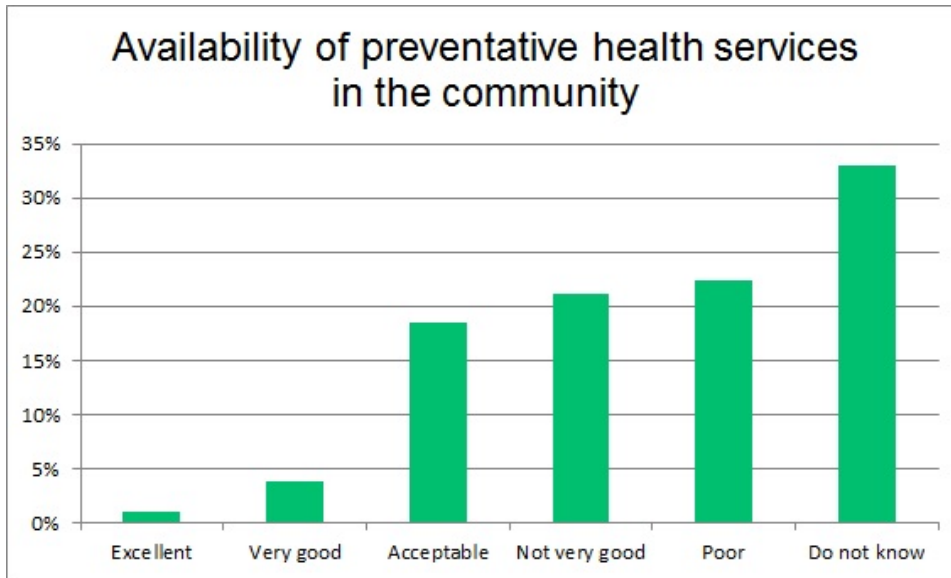


The survey followed this with an assessment of counselling services in Fort St. John. Such supports can be instrumental to guide and support households through volatile economic and social conditions. In this circumstance, just over 43% felt that the availability of these supports was not very good or poor. By comparison, just over 25% noted that they felt the availability of counselling services was acceptable. As with some other health service categories, nearly one-quarter of respondents reported that they did not know.

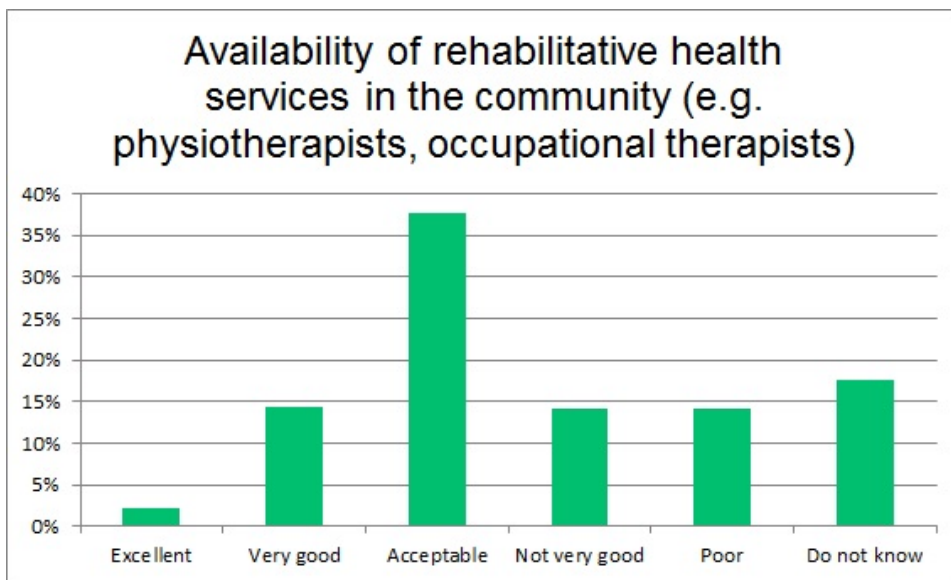


When we followed this up with an assessment of preventative health services, almost 45% of respondents felt that the availability of preventative health services in Fort St. John are not very

good or poor. This was followed by just over 18% of survey participants who indicated that the level of availability for these services in the community is acceptable. As with some other services, a large share of respondents reported that they did not know.

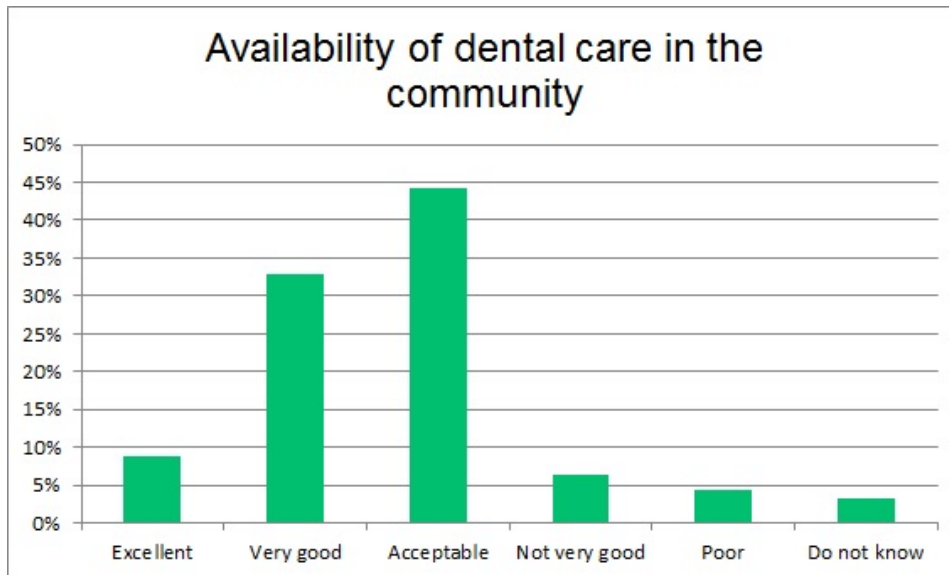


The availability of rehabilitative health services in the community were generally deemed to be available at an acceptable level. Such supports included services such as physiotherapists and occupational therapists.

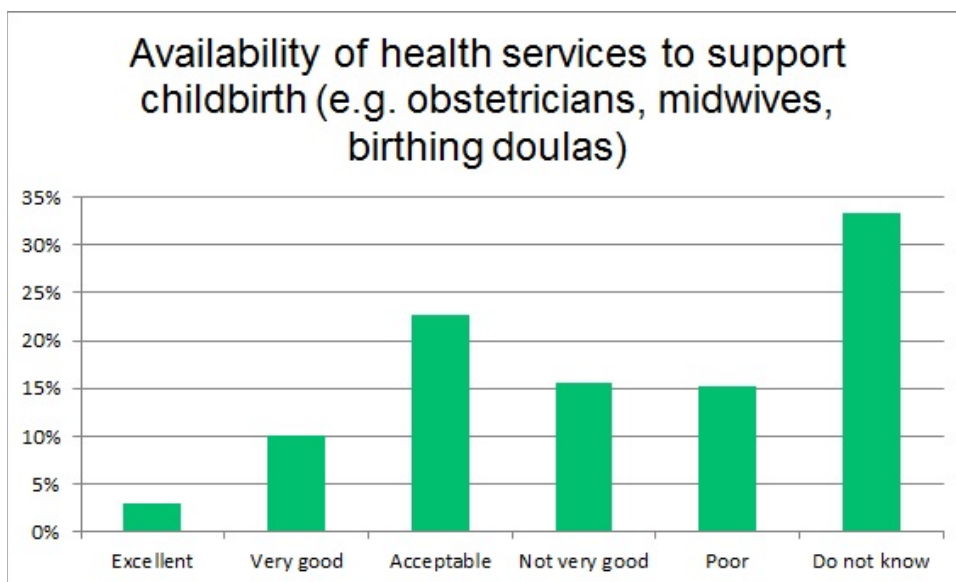


The survey then asked people to reflect on the availability of dental services in Fort St. John. Overall, respondents had a more favourable view about the availability of dental supports compared to other types of health care services in the community. Most notably, while just

under 45% felt that the availability of these services was acceptable, just over 41% of respondents collectively felt that the availability of dental care was very good or excellent.

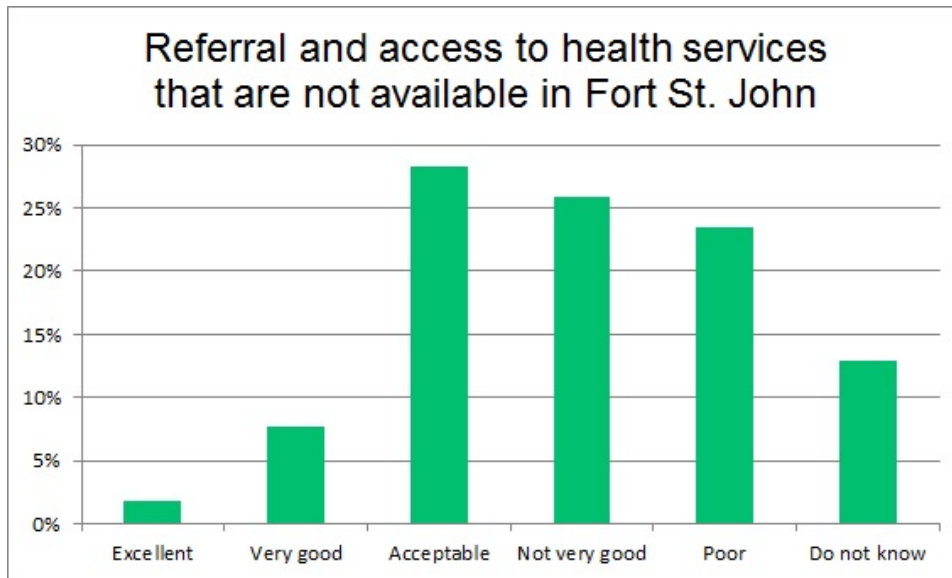


The survey also asked about satisfaction with health services to support childbirth. Such services are related to the supports provided by obstetricians, midwives, and birthing doulas. For those who were able to comment, a substantial proportion of respondents expressed concerns by rating the availability of such supports as not very good or poor. This again was followed by a group who felt that the availability of childbirth services was acceptable. As with some other services, a large share of respondents reported that they did not know.

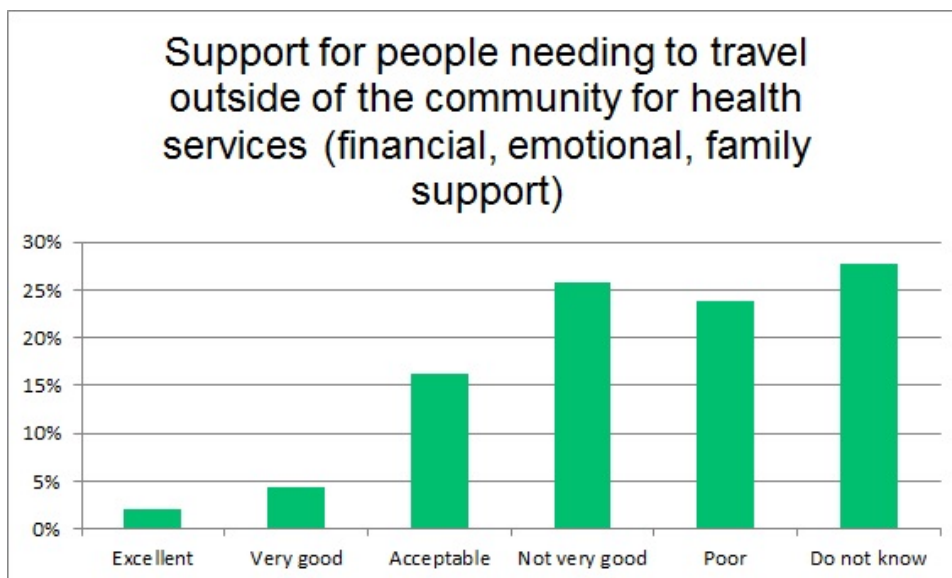


Overall, concerns were expressed about referrals and access to health services that are not available in Fort St. John. For example, just under 50% of respondents described referrals and

access to distant health services as not very good or poor. This compared to an additional 28% who felt that such referrals and access to non-local health services as acceptable.

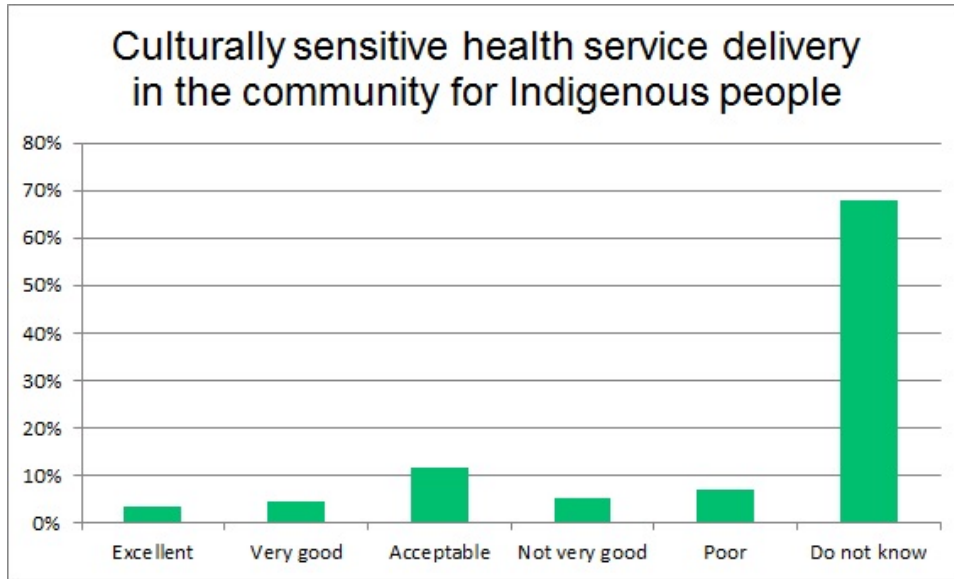


Building on the needs that residents encounter to access health care in other regional centres, the survey asked people to reflect on supports for people who must travel outside of the community. Such supports may include financial, emotional, or family sources of support. In this case, just under 50% of survey participants expressed that access to such supports is not very good or poor. Again, a smaller group of just over 15% of respondents felt that the availability of these types of supports were acceptable for local residents. As with some other services, a large share of respondents reported that they did not know.

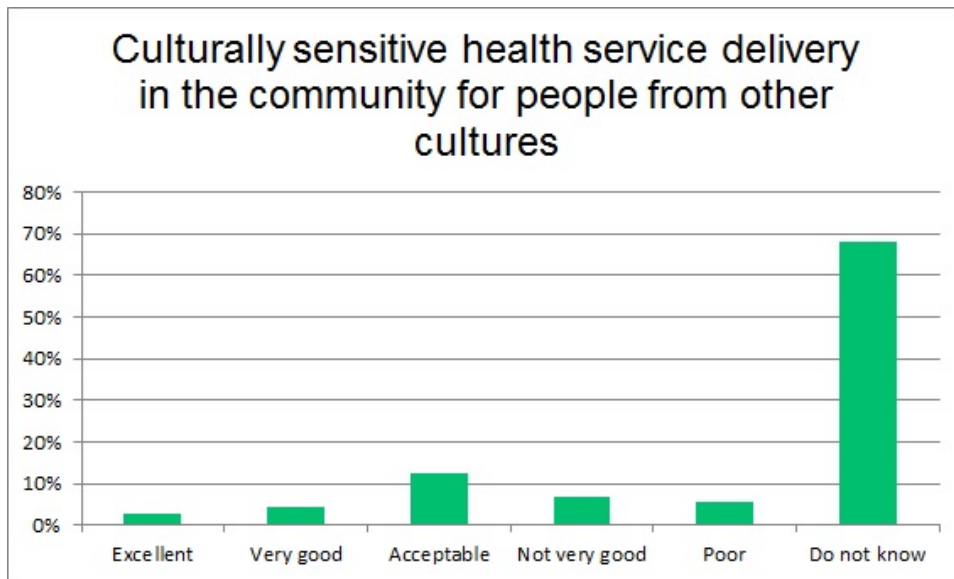




It is important to assess satisfaction levels with culturally sensitive health care services for Indigenous people. In this case, most respondents reported that they did not know. While the greatest proportion of those who were able to comment felt that the availability of such supports was acceptable, there was slightly a larger group collectively who expressed concerns about these services.



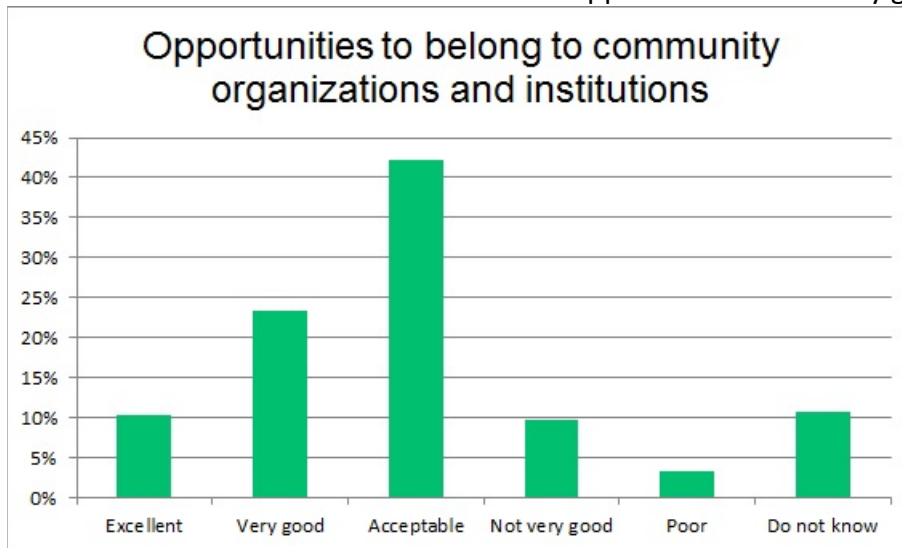
These perceptions similarly resonated for culturally sensitive health care services for people from other cultures. Again, most respondents reported that they did not know. Where the most predominant group felt these services were acceptable, there was a group of respondents who collectively rated the availability of such supports for people from other cultures as not very good or poor.



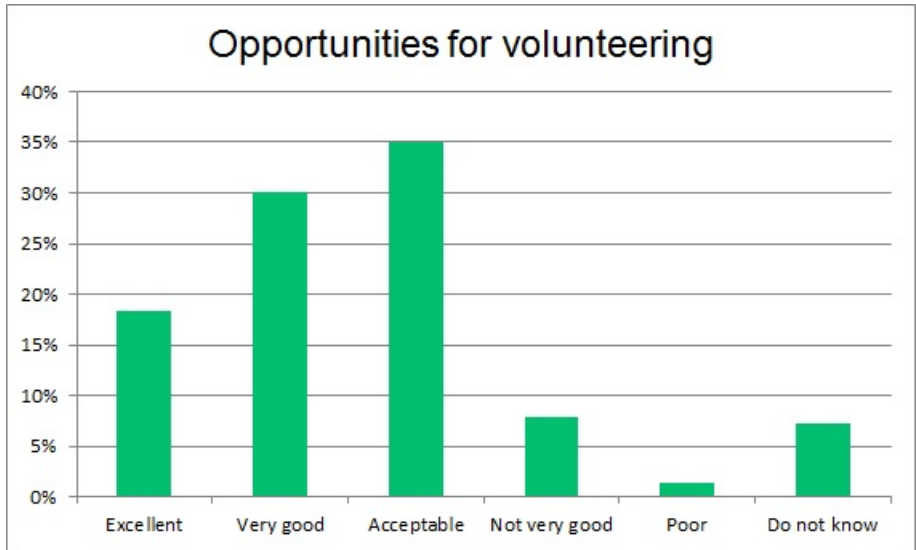
## Section 6: Community Engagement

Community engagement in activities and organizations plays a critical role in strengthening community connections and fostering a sense of community. It can improve many quality of life aspects for residents. As these social bonds become stronger from routine interaction, residents develop well-worn pathways to address many community needs.

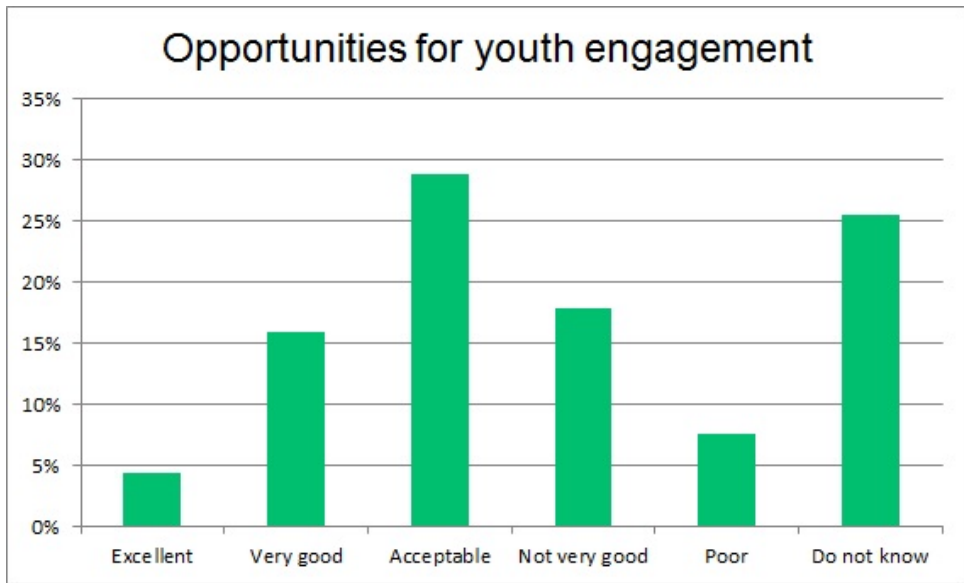
The survey asked participants to reflect on opportunities to join community organizations and institutions. The responses portray a positive social environment in Fort St. John. For roughly 42% of respondents, the opportunities to belong to community organizations are adequate, while an additional one-third felt that such opportunities were very good or excellent.



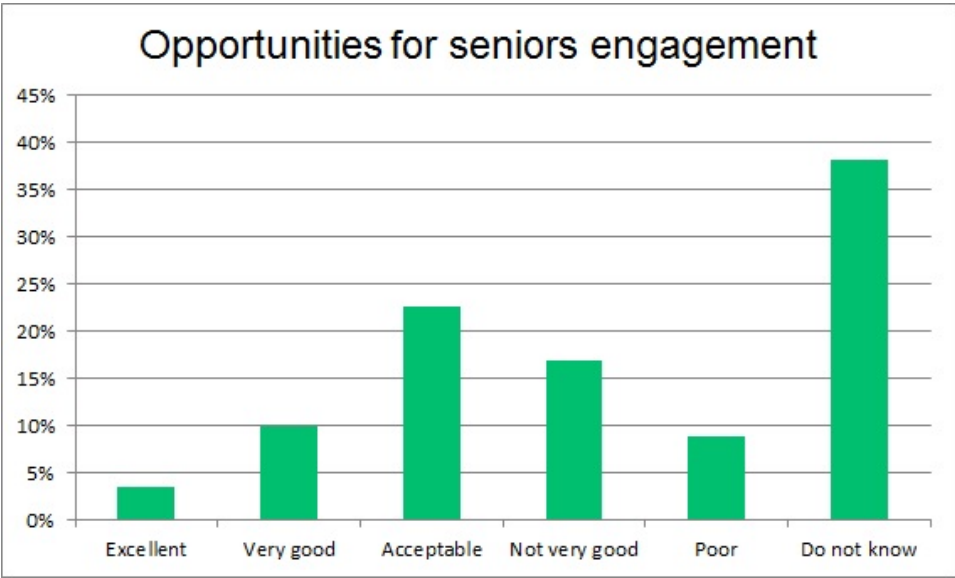
The survey also asked about satisfaction levels with opportunities for volunteering. The responses again portray a very positive environment to build a strong sense of community. In this case, just under half of the respondents collectively found that opportunities for volunteering in Fort St. John were very good or excellent.



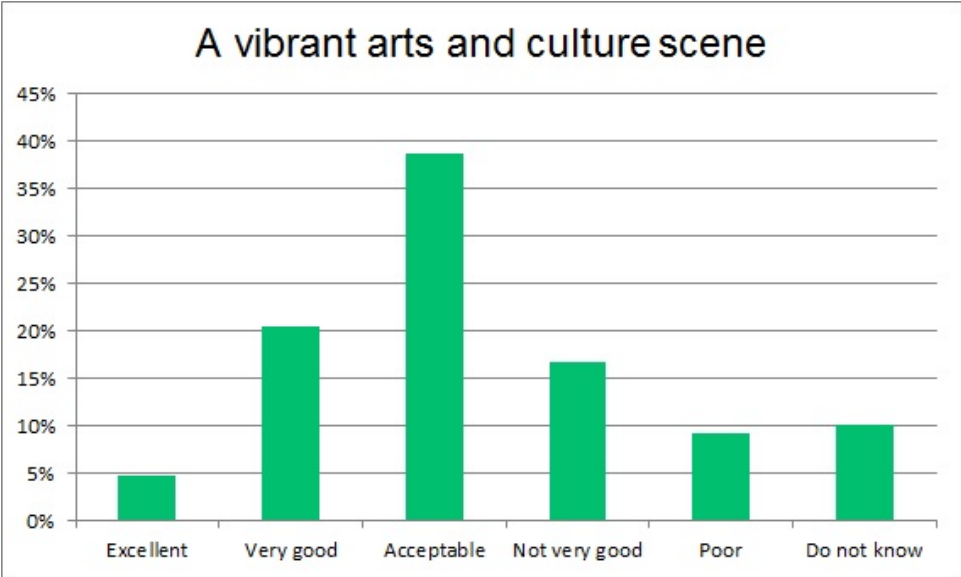
The survey also explored the engagement of a diversity of groups within the community. For example, people were asked if they felt there were adequate opportunities for youth engagement in Fort St. John. In this case, roughly 29% said such opportunities were acceptable, with remaining respondents being split on the quality of opportunities that are provided. As with some opportunities described in this section, a large share of respondents reported that they did not know.



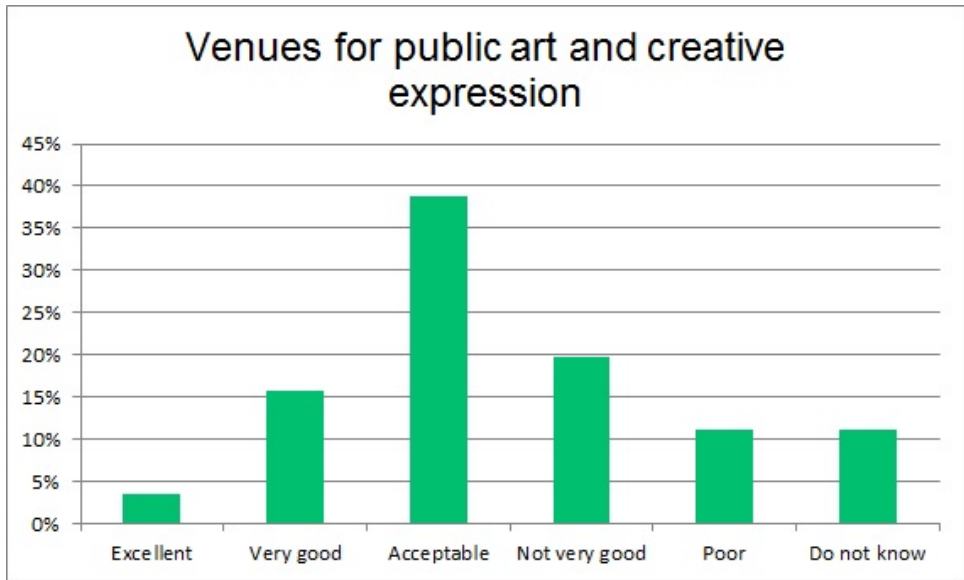
In terms of seniors, survey responses suggest that a number of residents may be concerned about the opportunities that older residents have to be engaged in Fort St. John. Despite a sizeable group of survey participants who felt that such opportunities were acceptable, a greater proportion of respondents felt that such opportunities were either not very good or poor. Again, a large share of respondents reported that they did not know.



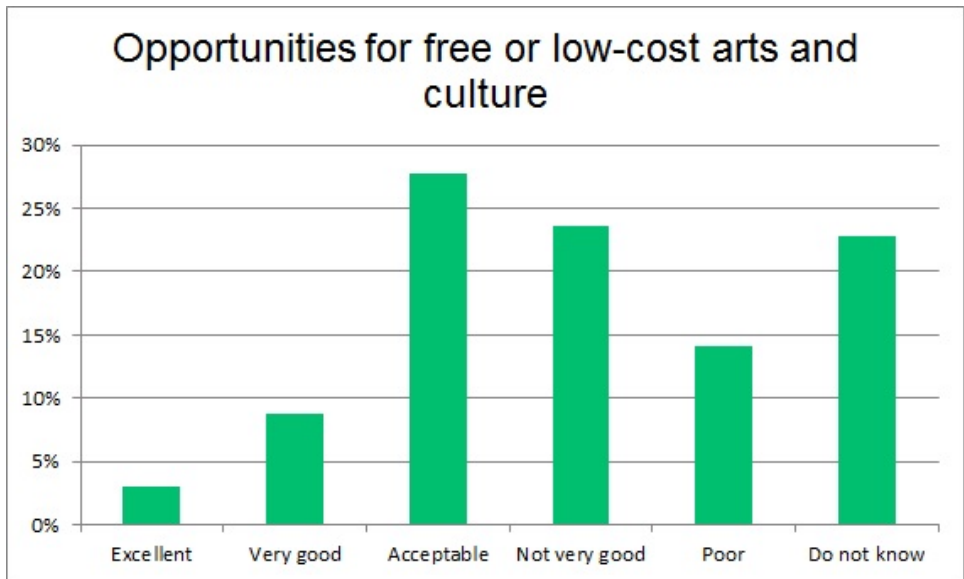
When respondents were asked to reflect on the state of the arts and culture scene in the community, just under 39% found opportunities to establish a vibrant arts and culture scene were acceptable. There were also roughly one-quarter of respondents who felt the arts and culture scene was very good or excellent. Responses by about one-quarter of respondents suggest that further improvements are needed.



Another key issue raised in the survey concerned perceptions about venues for public art and creative expression. While just under 40% found these venues to be acceptable, less than 20% rated them very good to excellent. About 31% of respondents who felt such venues were not very good or poor.



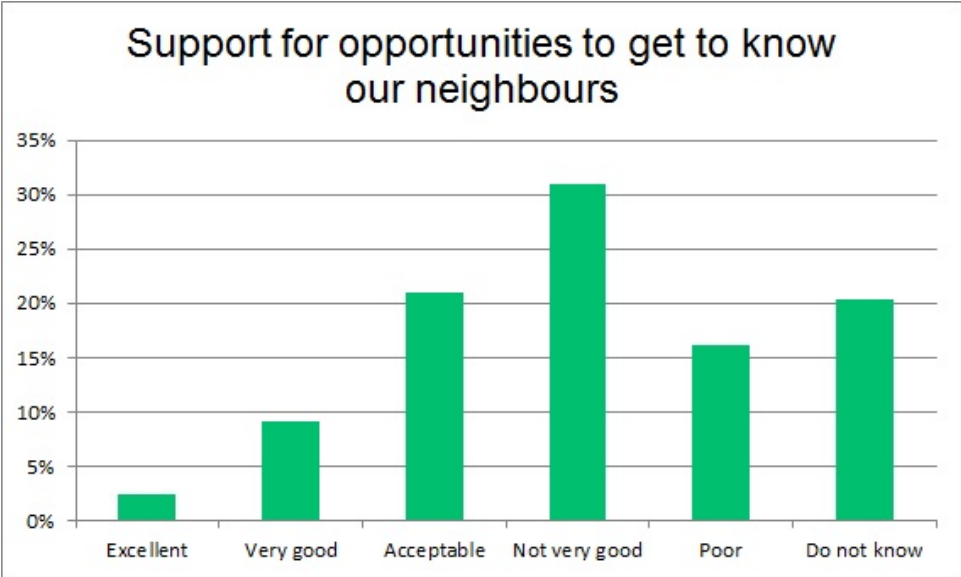
To ensure there are adequate opportunities for a diverse range of households in the community, the survey asked if there are opportunities for free or low-cost arts and culture activities. While close to 40% rated opportunities acceptable or better, close to the same percentage flagged this issue as an area for improvement in the community.



The survey also asked about opportunities for learning about, and appreciating, local history and culture. The most prominent group of respondents felt that such opportunities were acceptable, followed by groups of respondents who felt that more improvements were needed to strengthen such opportunities.

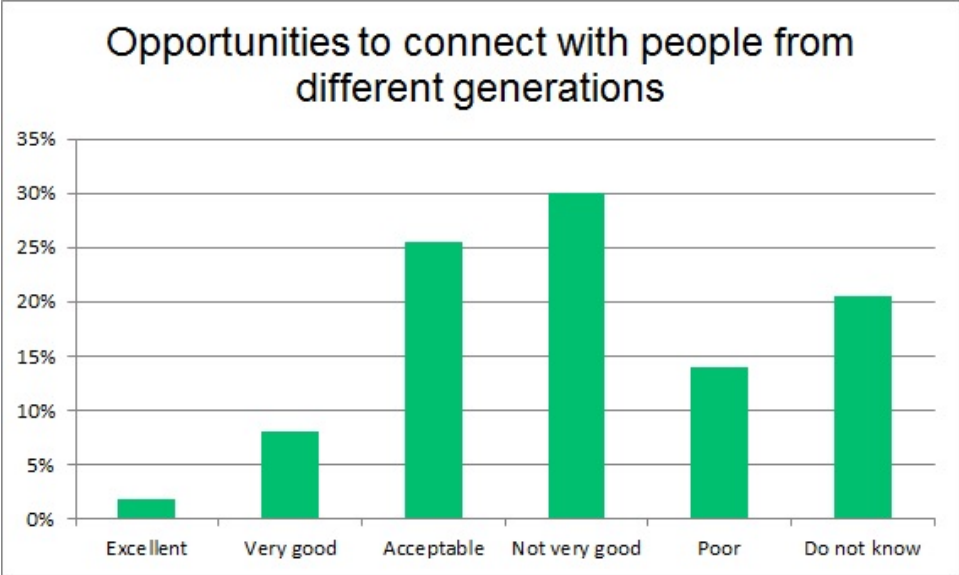


A strong sense of community can be fostered through the relationships that neighbours have with each other. However, when we asked about support for opportunities to get to know neighbours, just under half of the respondents suggested that such support was not very good or poor.

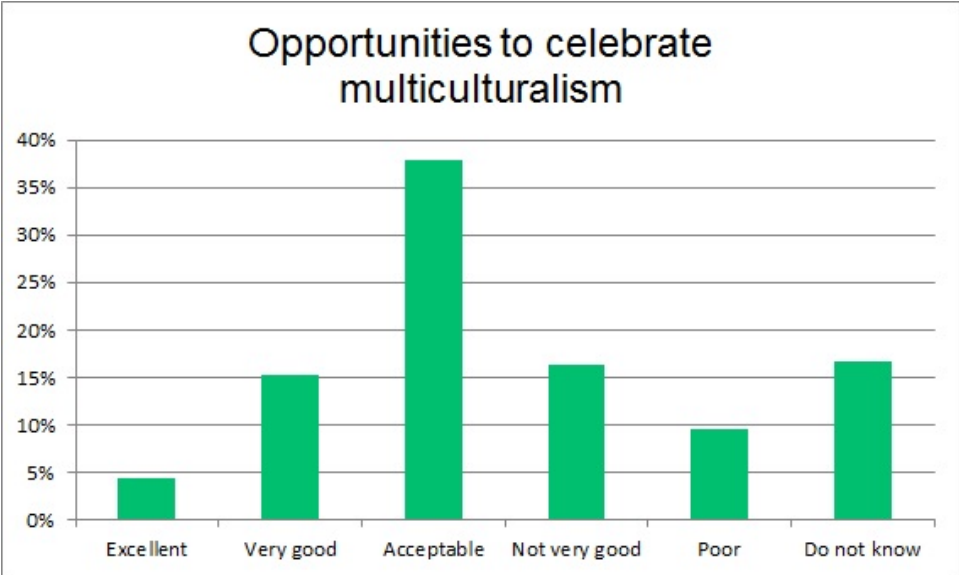


Respondents were then asked about opportunities to connect with people from different generations. Findings suggest that such opportunities in their current form are not very good or poor; and therefore, require more strategic investment of resources in programs and activities. There was a smaller group of respondents who felt that such opportunities were acceptable.

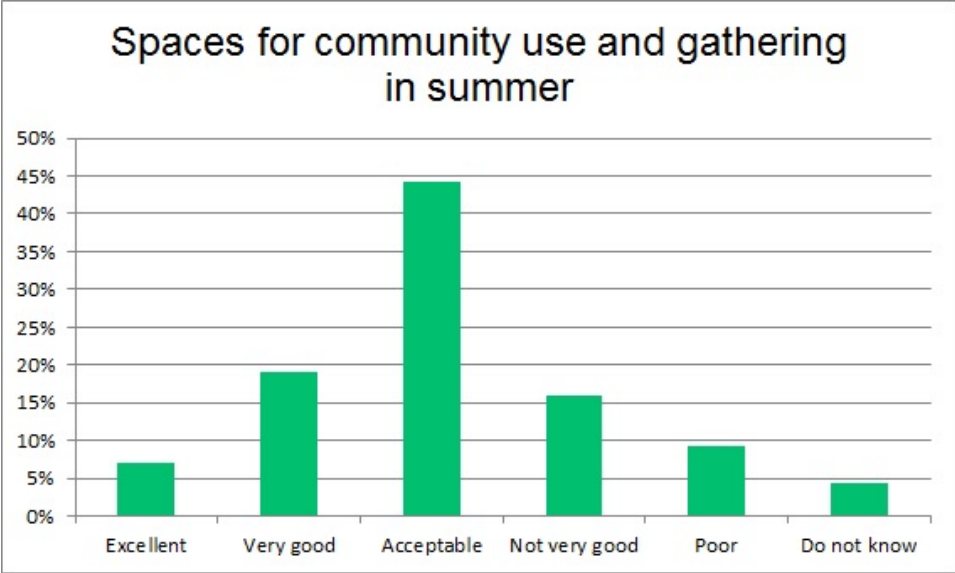




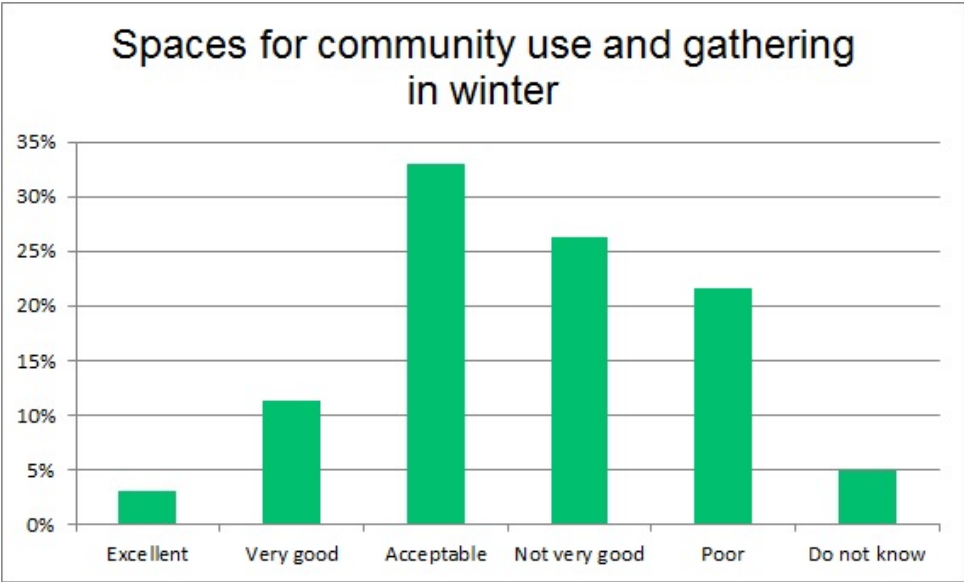
Given the diversity of residents in the community, the survey asked if there were adequate opportunities to celebrate multiculturalism. Overall, responses deem such opportunities to be acceptable or better.



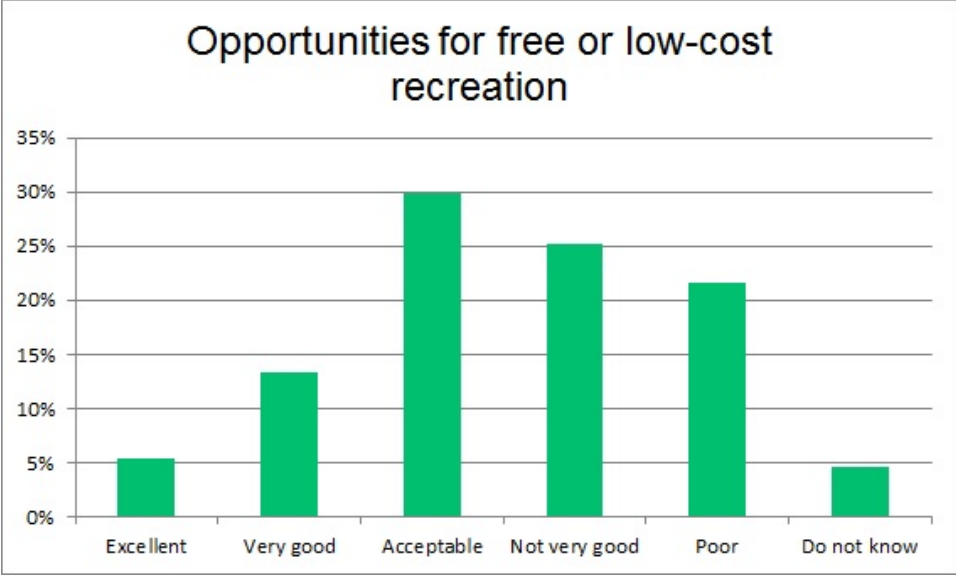
It was also important to gauge community engagement opportunities throughout the year. When people were asked how they felt about spaces for community use and gathering in the summer, there was a general sense overall that such spaces were acceptable or better.



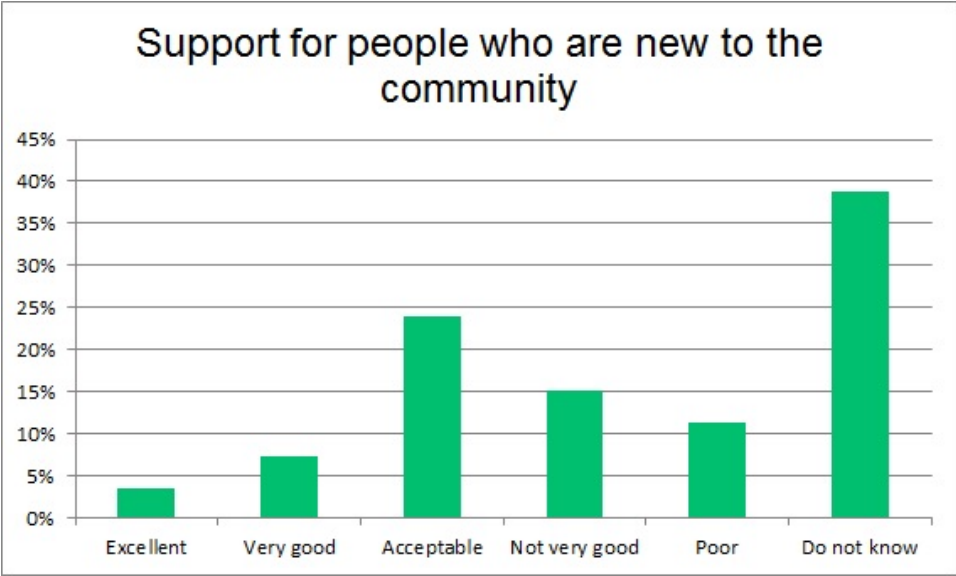
This was followed up with a question to gauge perceptions of spaces for community use and gathering during the winter months. In this case, respondents were divided with just less than one-half reporting that available spaces were acceptable to excellent, versus almost half of the respondents who indicated that more attention was needed to provide spaces for community engagement during the winter season.



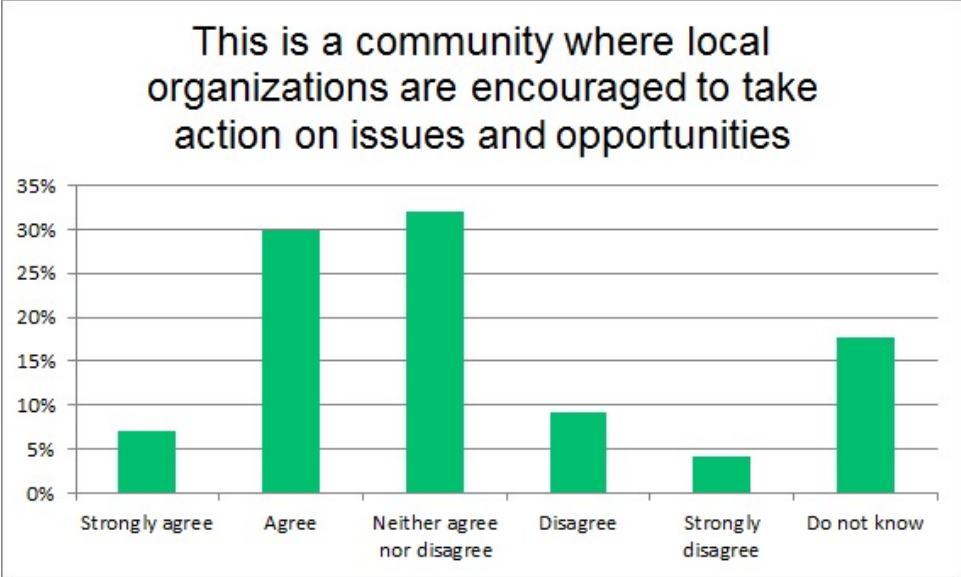
There were also a series of questions that explored opportunities for community engagement for different types of vulnerable groups. To start, the survey asked if there were adequate opportunities for free or low-cost recreation. In this case, respondents were divided between roughly half who felt such opportunities were acceptable to excellent, versus almost half of the respondents who indicated that more work needs to be done to ensure adequate opportunities are in place for low-income households.



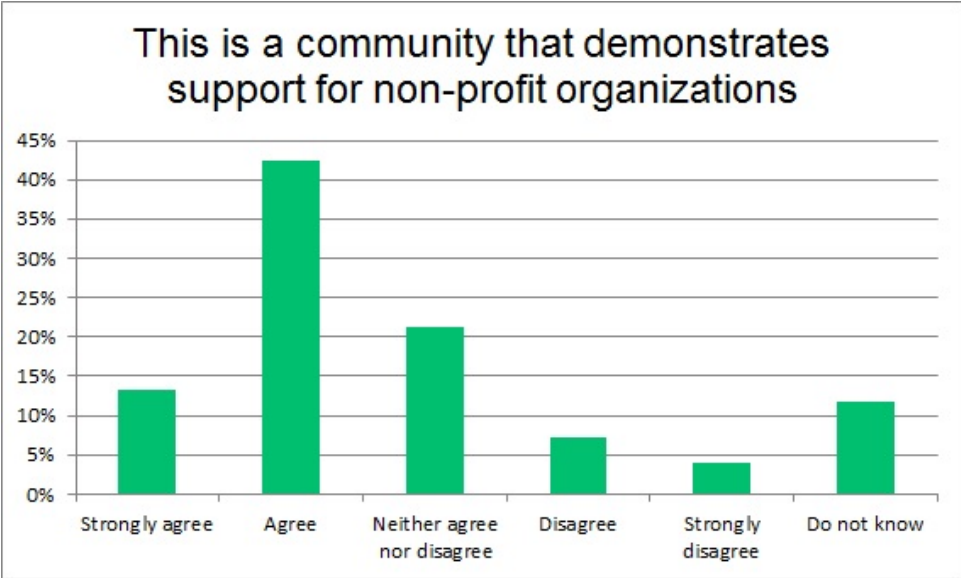
Survey participants were also asked how they felt about support for people who are new to Fort St. John. As with some of the health care questions earlier, a large share of respondents reported that they did not know. For those familiar with such supports, there was a general sense that such supports were acceptable; although, this was followed by a substantial group that were looking for improvements to support community engagement by new residents.



After reflecting on many aspects of community engagement in Fort St. John, survey participants were asked if they felt the community was a place where local organizations are encouraged to take action on issues and opportunities. Almost 37% of respondents either agreed or strongly agreed with this statement. This was followed by roughly one-third of respondents who felt more neutral about this issue.

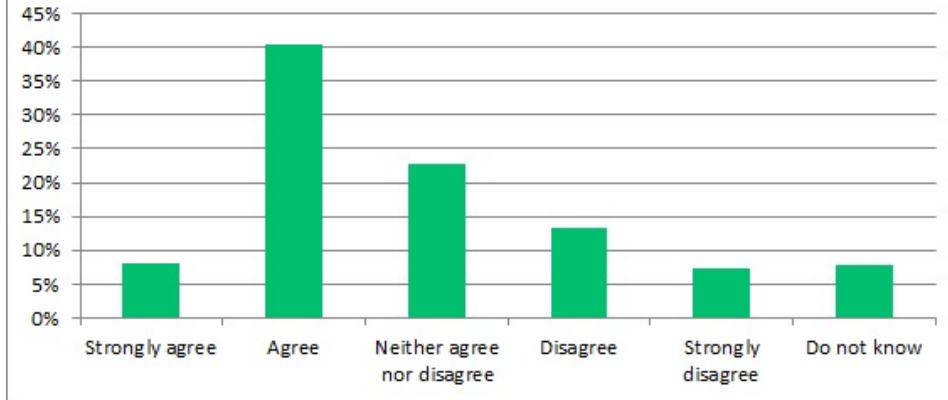


This was followed with a question about whether Fort St. John is a community that demonstrates support for non-profit organizations. In response, just over 55% agreed or strongly agreed with this statement, followed by roughly 21% who felt more neutral about the statement. Collectively, these positive perceptions demonstrate that some critical community components are in place and are supported.



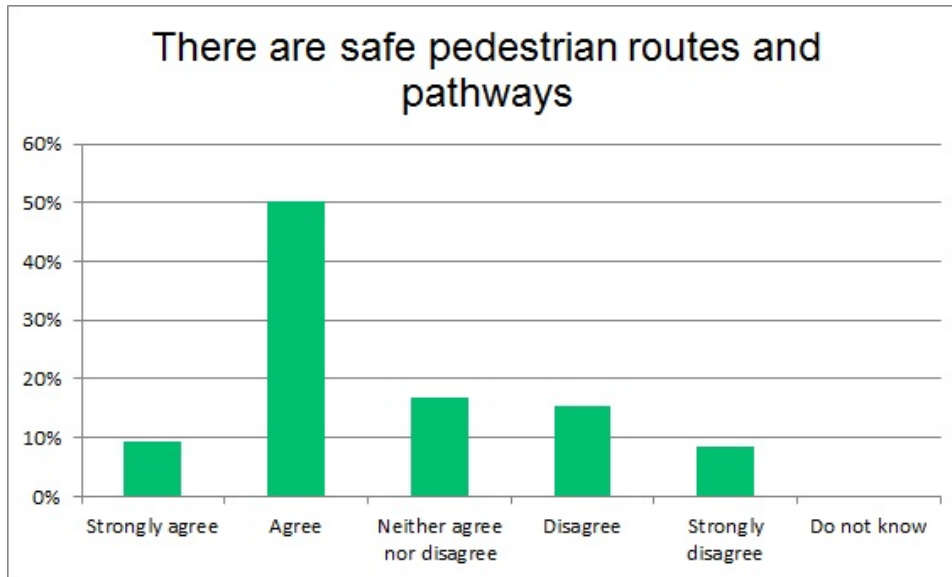
Furthermore, we explored perceptions about whether residents feel encouraged to get involved with municipal decision-making processes. Almost half of the survey respondents either agreed or strongly agreed, followed by roughly 23% who felt more neutral about the issue.

### This is a community where residents are encouraged to get involved with municipal decision-making processes

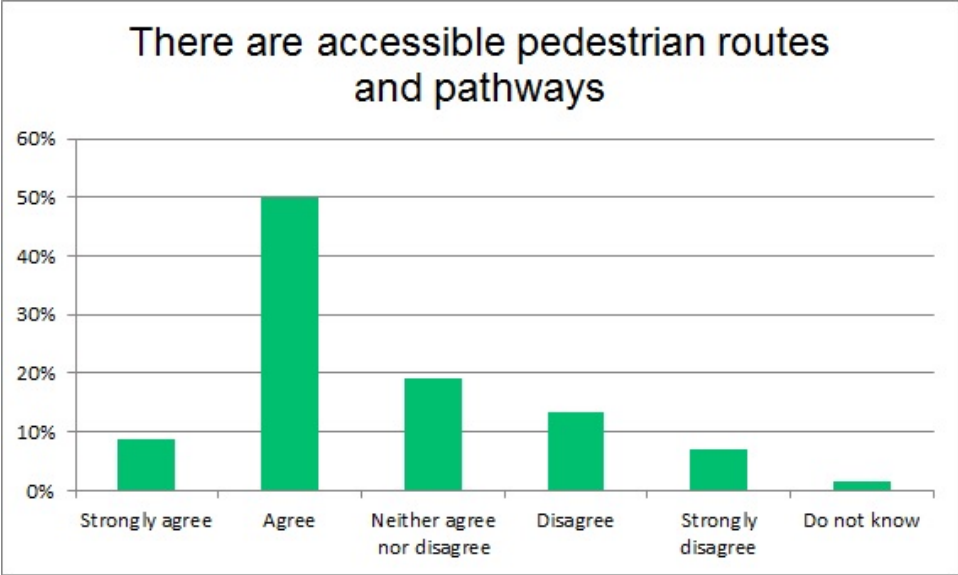


## Section 7: Environment

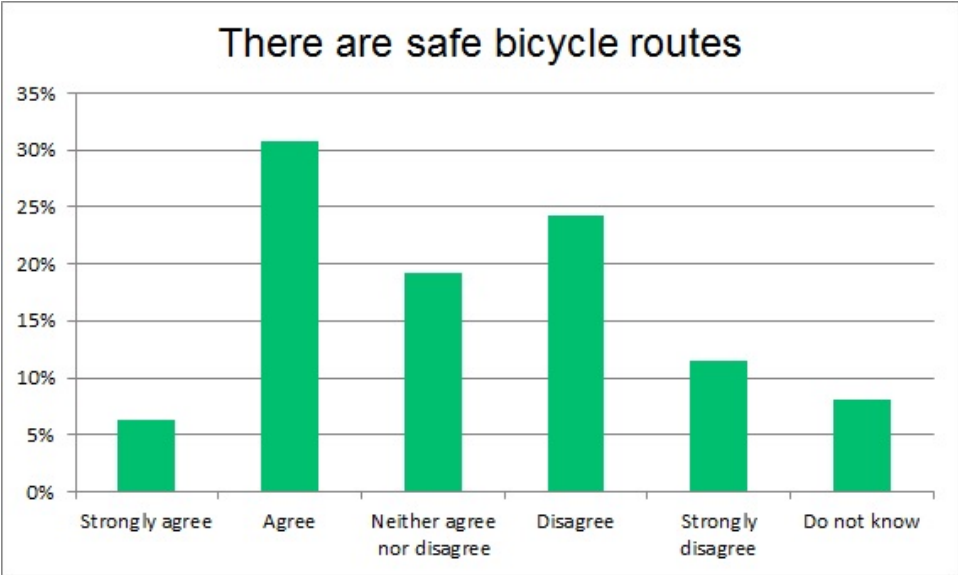
Many communities are increasingly interested in how their environment shapes their mobility and quality of life. In this section, a series of questions were presented to explore issues related to the built physical environment in the city, as well as green spaces and water assets. To start, we asked people about whether they agree with the statement that there are safe pedestrian routes and pathways in Fort St. John. In response, almost 60% either agreed or strongly agreed with this statement. Roughly 16% felt more neutral about the issue.



The survey then asked respondents to reflect on whether they felt there are accessible pedestrian routes and pathways. Again, just under 60% of the respondents agreed or strongly agreed with the statement, followed by less than 20% who felt neutral about the topic.

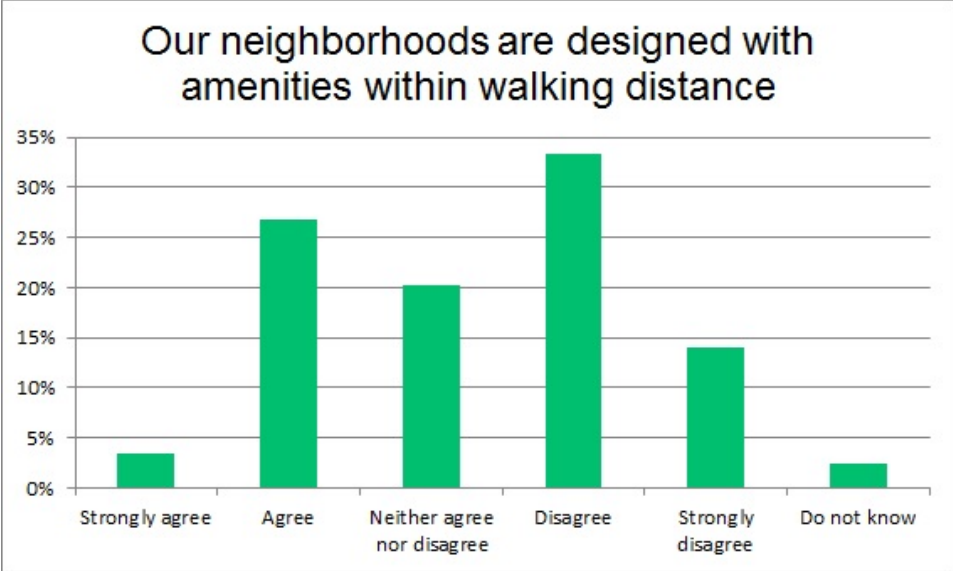


Opinions became more diverse, however, when we asked if there are safe bicycle routes. Although, roughly 37% agreed or strongly agreed with the statement, there were also about 35% of respondents who disagreed or strongly disagreed.

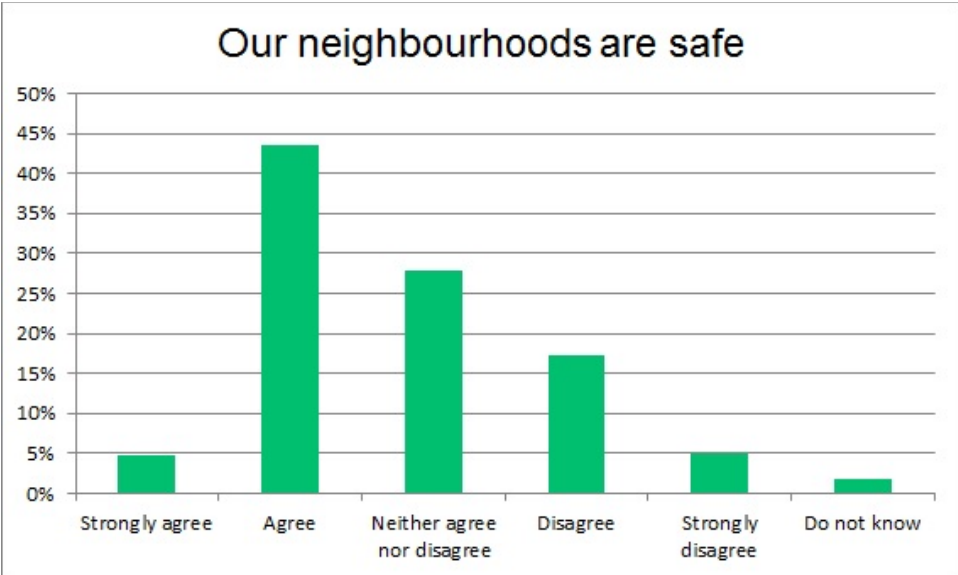


A series of questions were also posed about people’s perceptions about the safety of their neighbourhoods. To start, the survey asked if participants felt neighbourhoods were designed with amenities within walking distance. Roughly 47% either disagreed or strongly disagreed, with an additional 20% feeling more neutral.

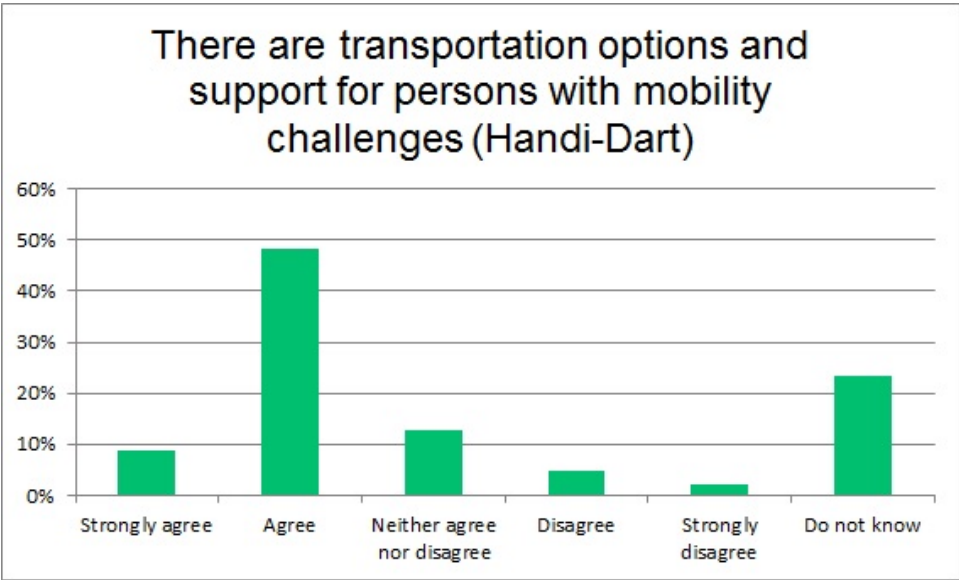




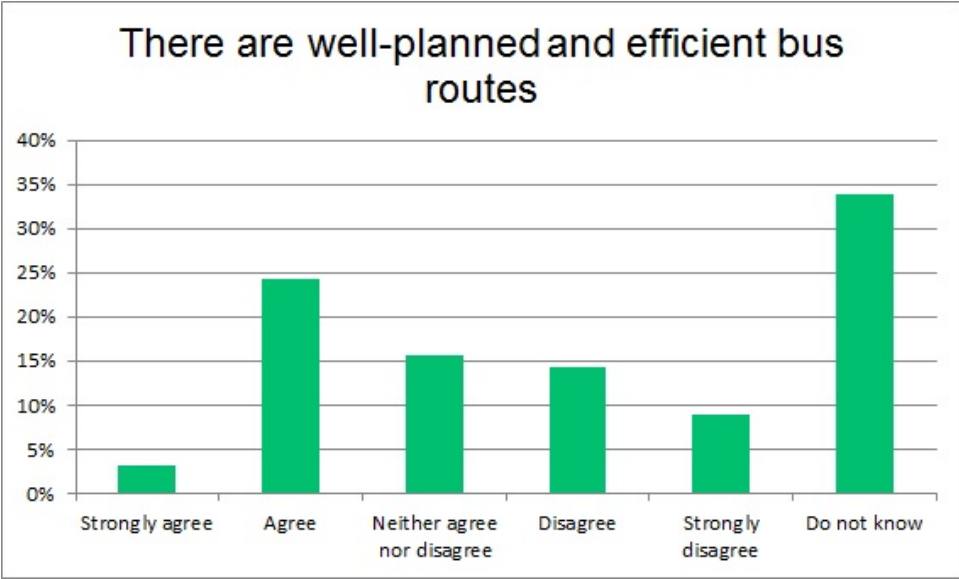
Furthermore, people were asked if they felt their neighbourhoods are safe. Just under 50% either agreed or strongly agreed with the statement, followed by about 28% who felt more neutral about the safety of their neighbourhoods.



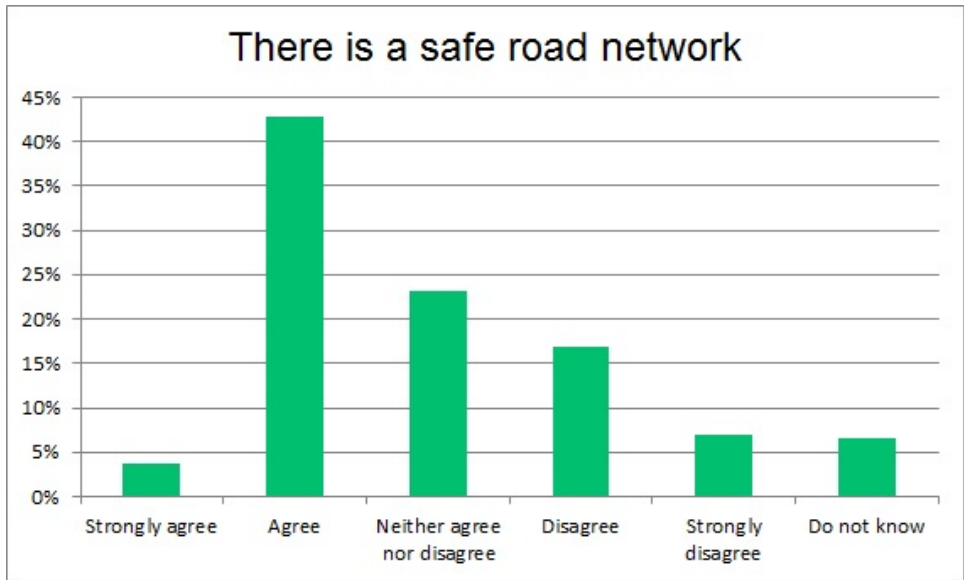
Transportation services are an important factor shaping the mobility and independence for residents of all ages and stages of life. Access to transportation not only connects people with social and recreational activities to support their well-being, but also enables people to commute to work and complete tasks that address their daily needs. The next series of questions explored perceptions about transportation services in Fort St. John. When people were asked if there are transportation options and support for persons with mobility challenges (Handi-Dart), roughly 57% either agreed or strongly agreed, followed by a smaller group who felt more neutral about these supports.



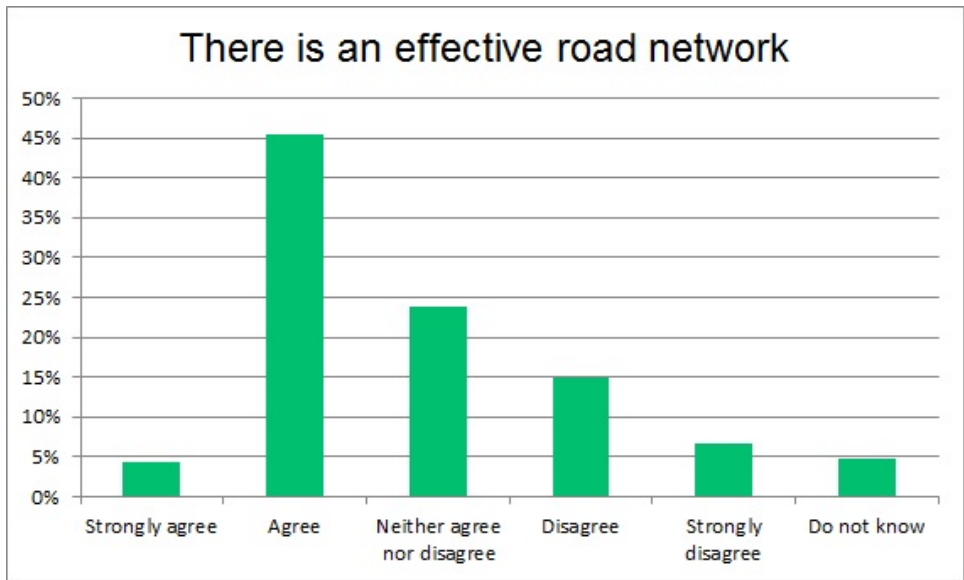
People were also asked to reflect on the planning and efficiency of bus routes. In this case, just over a quarter of respondents either agreed or strongly agreed with the statement, followed by roughly 15% who neither agreed nor disagreed. A further 23% of respondents, however, expressed concerns about the planning and efficient of bus routes to assist them with their daily activities. As with some of the health care questions earlier, a large share of respondents reported that they did not know about the efficiency of local bus routes.



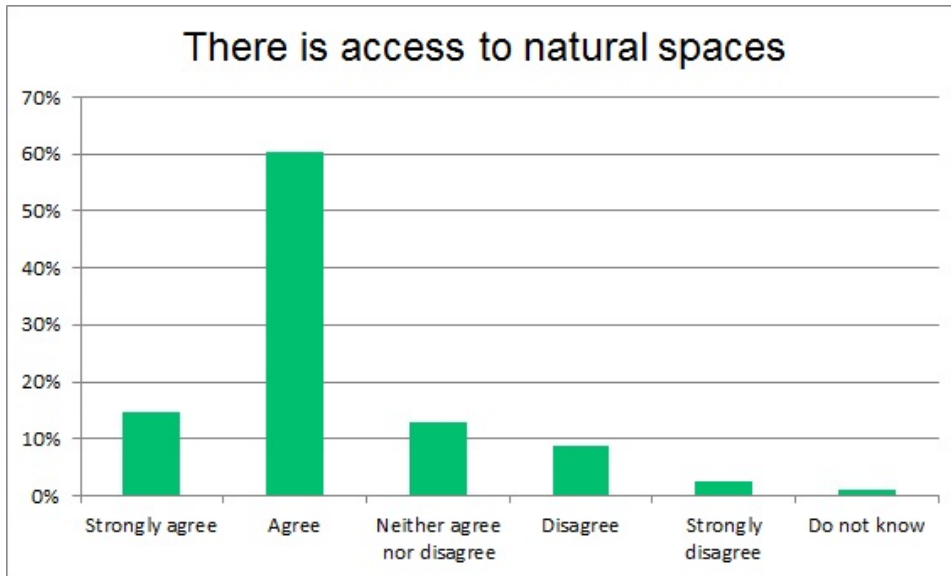
The survey also explored public perceptions about the safety of the road network. In this case, 46% either agreed or strongly agreed. This was followed by roughly 23% who felt more neutral about the issue, as well as an additional 24% who collectively either disagreed or strongly disagreed about the state of safety for the community’s road network.



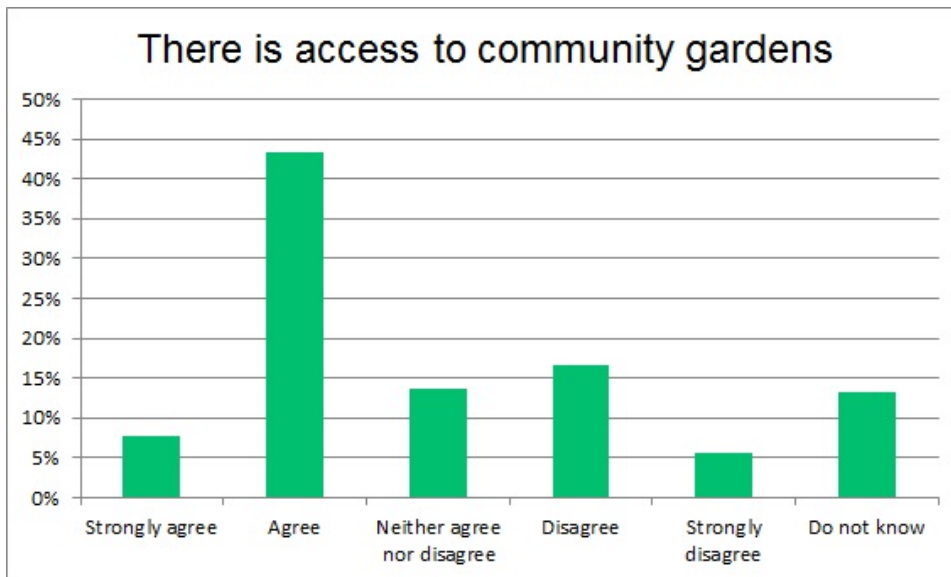
This was followed up with a question about the effectiveness of the road network to support efficient movement throughout the community. In response, roughly half of the respondents agreed or strongly agreed with the statement. This was followed by just under one-quarter of respondents who felt more neutral about the effectiveness of the road network, leaving roughly 21% of the respondents who expressed concerns about the road network.



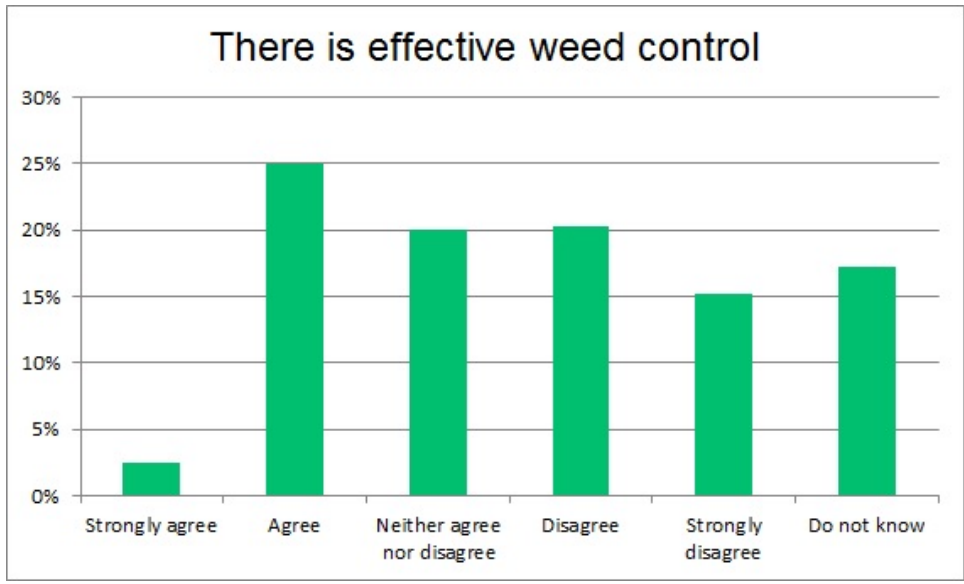
As noted earlier, a series of questions were also posed about green spaces in the community. To start, people were asked if there is access to natural spaces. On a very positive note, almost three-quarters of the survey respondents either agreed or strongly agreed with the statement.



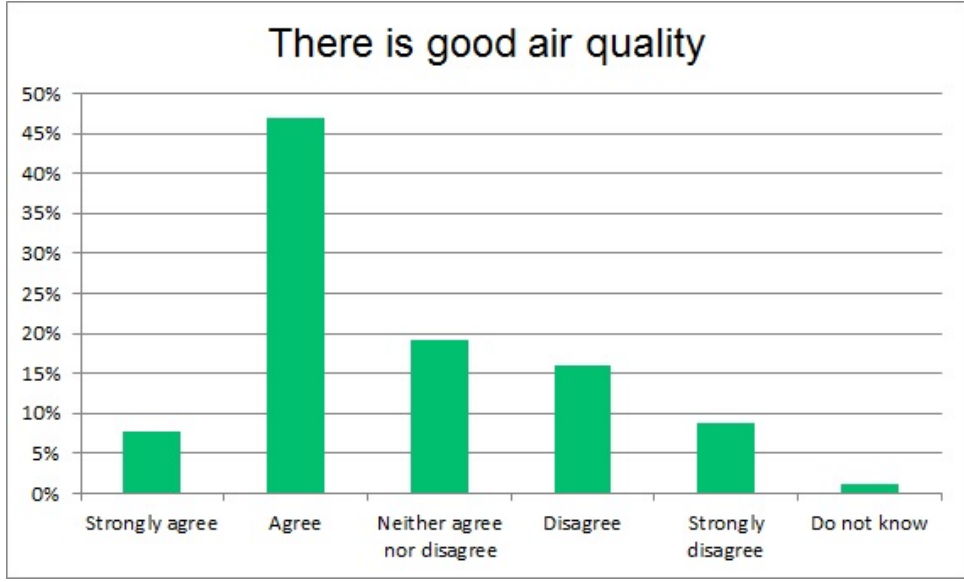
Survey participants were also asked if there is access to community gardens. In this case, just over half of the respondents agreed or strongly agreed. By comparison, a smaller group of just over 20% either disagreed or strongly disagreed.



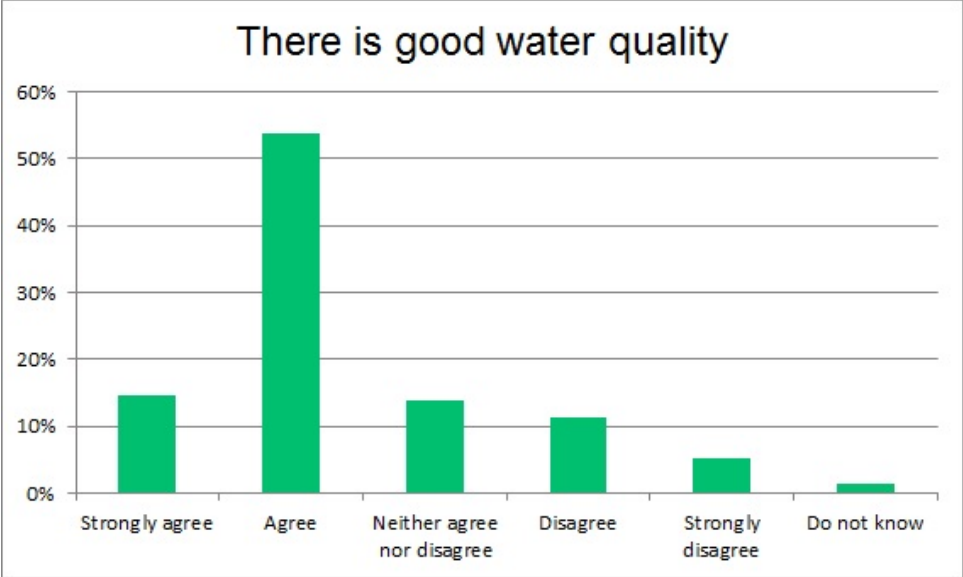
The survey also asked about public perceptions concerning the effectiveness of weed control. Opinions across respondents were much more varied compared to other issues. In this case, roughly 35% disagreed or strongly disagreed. By comparison, roughly 27% of respondents either agreed or strongly agreed with the statement, leaving 20% who felt more neutral. There was also a share of respondents who reported that they did not know.



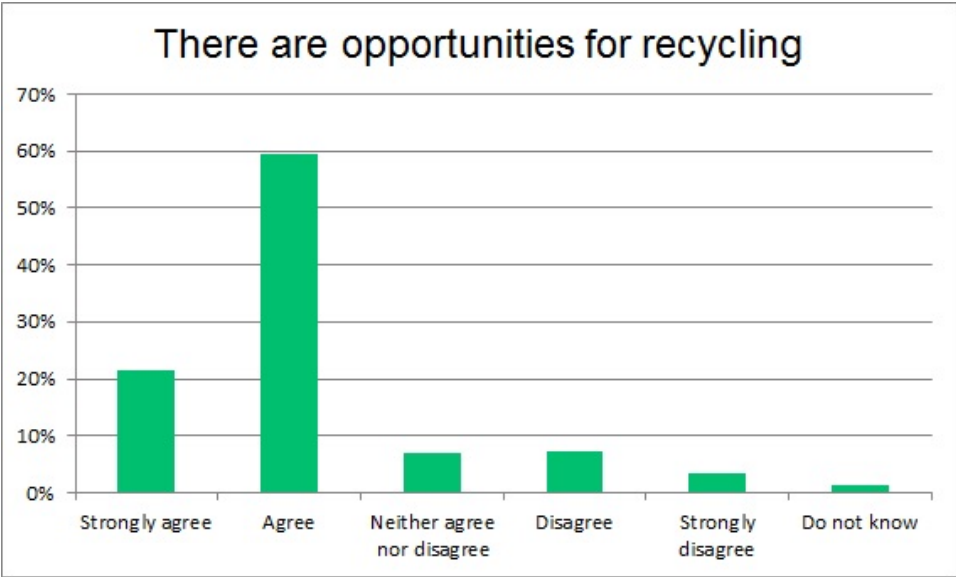
The survey also explored public perceptions of other environment attributes in the community. To start, people were asked if they feel there is good air quality in Fort St. John. Roughly 53% either agreed or strongly agreed with the statement. By comparison, just under one-quarter were concerned about the community’s air quality, leaving less than 20% who felt more neutral about the issue.



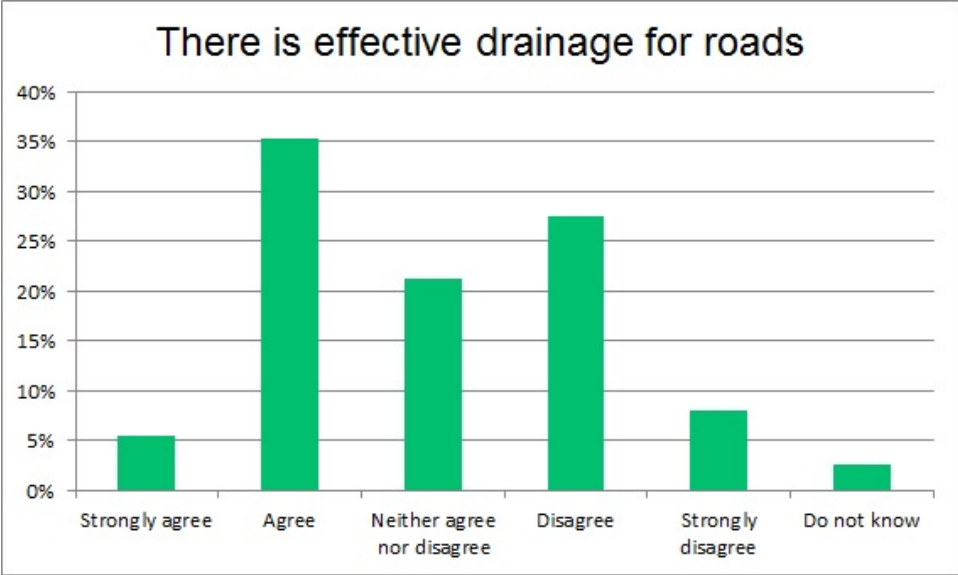
When survey respondents were asked about the water quality in Fort St. John, just under 70% either agreed or strongly agreed that there is good water quality in the community.



Respondents also indicated strong support for the opportunities provided for recycling. In this case, just over 80% either agreed or strongly agreed with the opportunities that are being provided in the community.



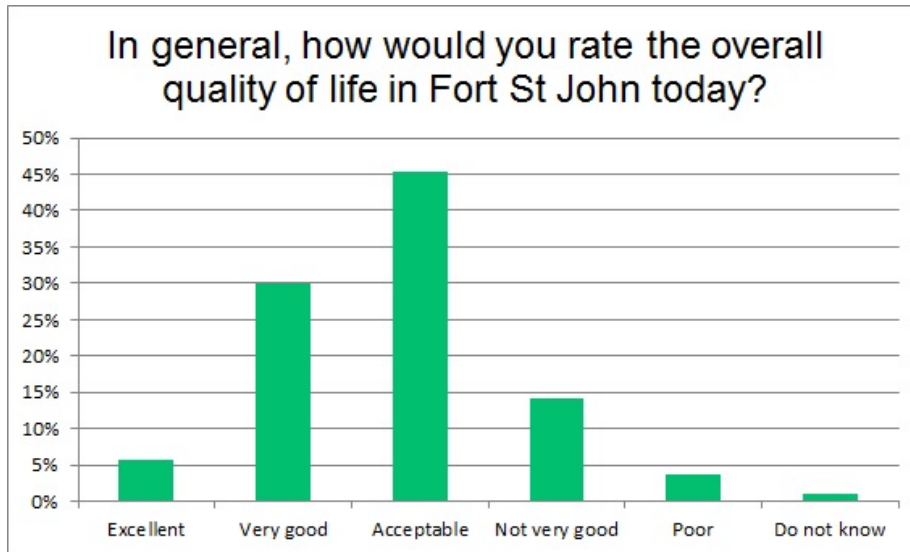
Furthermore, people were asked if there is effective drainage for roads in Fort St. John. Responses indicated a wide range of opinions. For example, while just over 40% either agreed or disagreed with the statement, roughly one-third of the respondents disagreed or strongly disagreed. This left just over 20% who felt neutral about the issue.



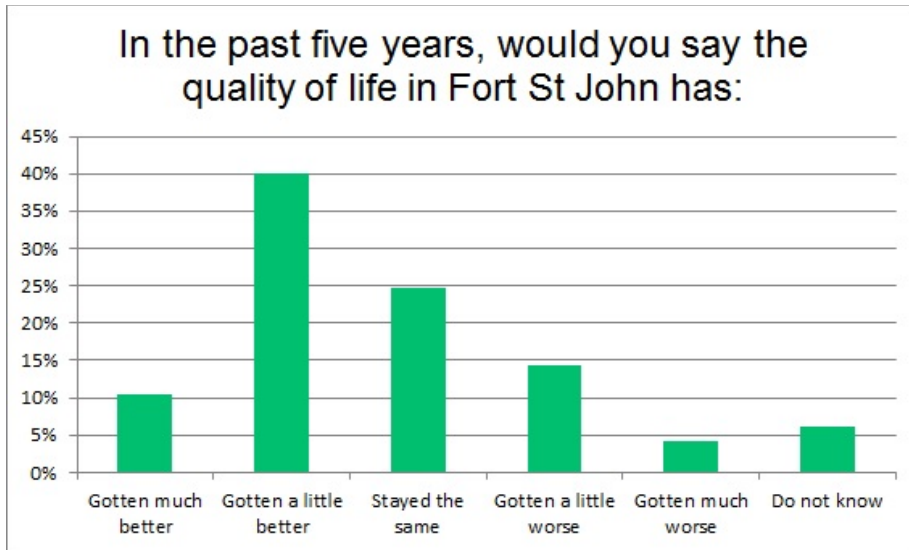


## Section 8: Our Community: Today and Five Years Ago

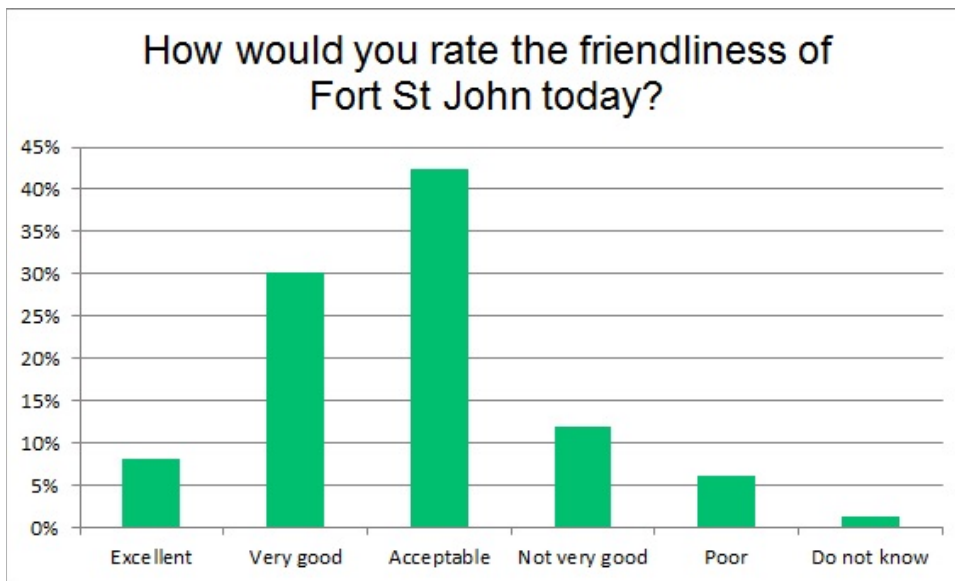
As the community moves forward, it is important to gauge progress on a variety of initiatives. This information provides a benchmark to guide progress for the next stage of community and economic development initiatives. To start, survey participants were asked to rate the overall quality of life in Fort St. John today. Roughly 45% found the overall quality of life to be acceptable, followed by 35% who deemed the quality of life to be very good or excellent. This left just under 20% who continue to feel that the quality of life is not very good or poor.



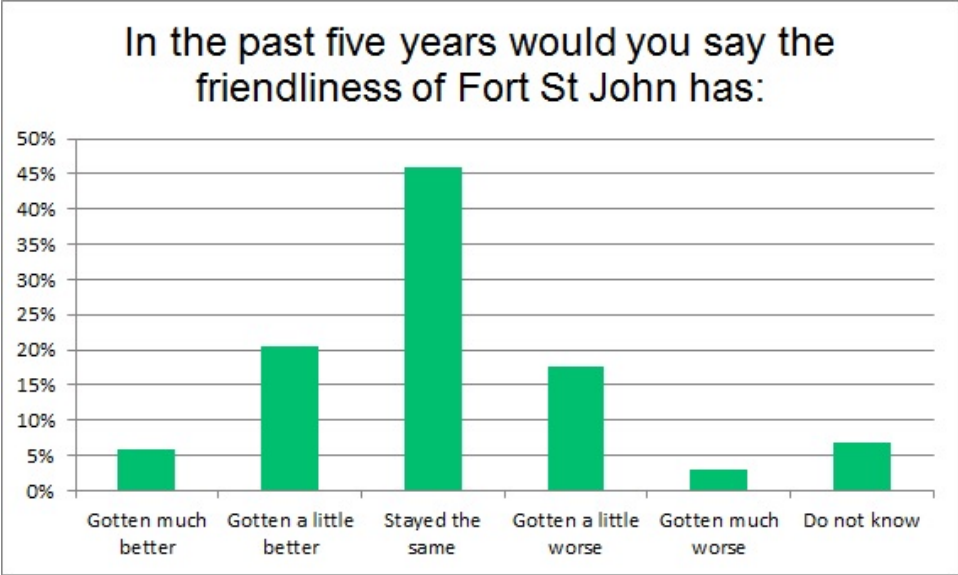
Building upon current perceptions of the quality of life, the survey asked about how the quality of life may have improved in the past five years. In this case, more than half of the survey respondents felt that it has gotten a little better or much better. This was followed by roughly one-quarter who feel the quality of life has stayed the same, leaving about 18% collectively who were concerned that the quality of life was getting worse.



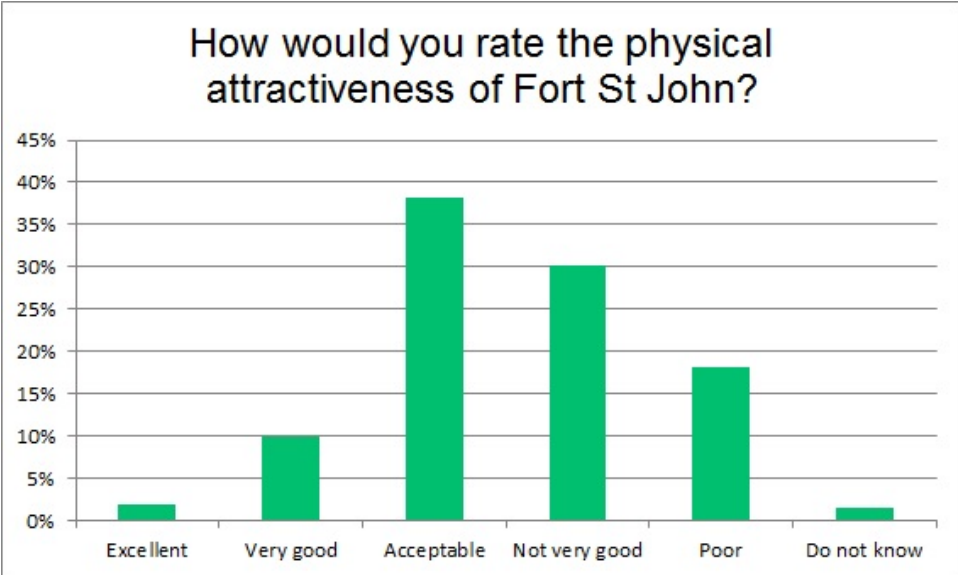
There are many qualities of a social environment that can shape a sense of community. One of those concerns the friendliness of its residents. As such, survey participants were asked to rate the friendliness of Fort St. John today. For roughly 42% of respondents, the friendliness of the community was rated as acceptable. This was followed, however, by roughly 38% who found the friendliness of residents to be very good or excellent.



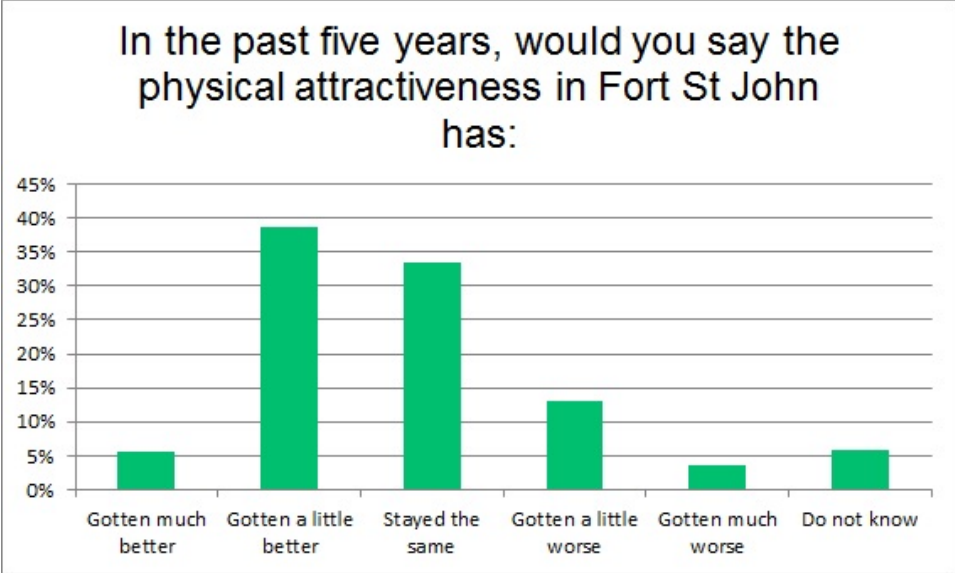
When we compared these public perceptions to the perceived state of friendliness in the past five years, more than 45% found it to be the same. This was followed by roughly one-quarter of respondents who felt that the friendliness has either gotten a little better or much better. By comparison, roughly 20% expressed concerns that the state of friendliness in Fort St. John has become a little or much worse.



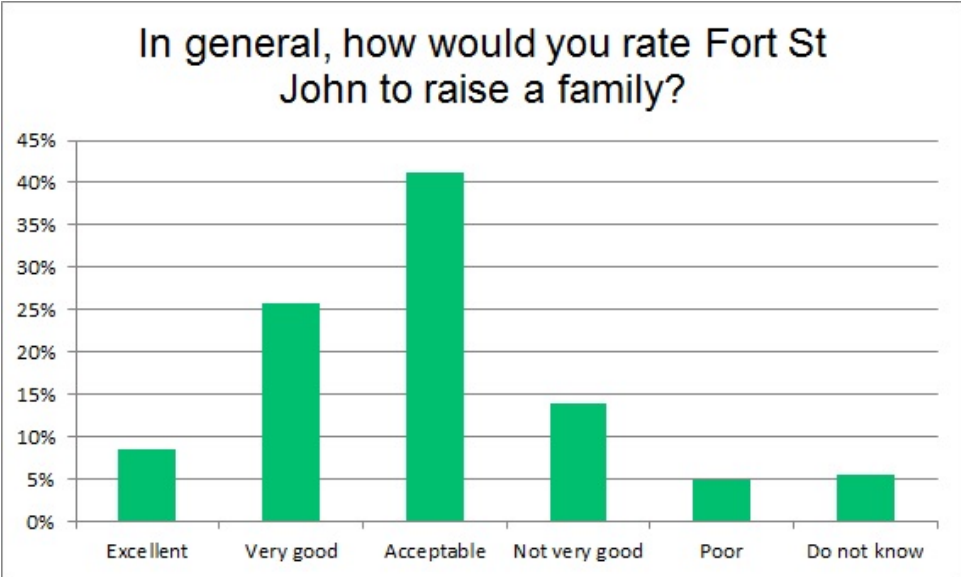
The next set of questions explored public perceptions about the physical attractiveness of Fort St. John. Despite 38% who found the physical attractiveness to be acceptable, roughly 48% felt the attractiveness was not very good or poor.



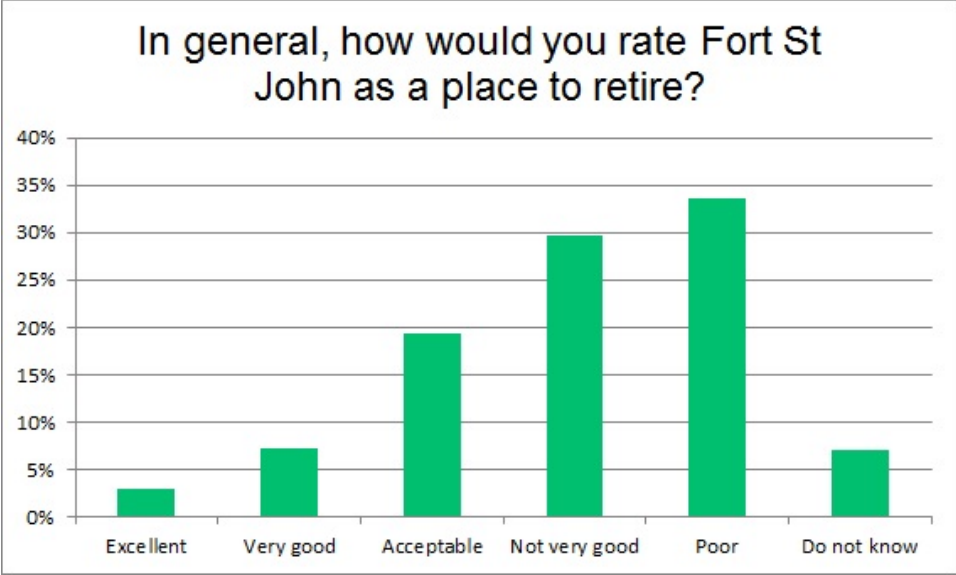
On a positive note, however, just under 45% of respondents felt that the physical attractiveness of the community has recently gotten either a little better or much better. This was followed by roughly one-third who felt that the physical attractiveness of Fort St. John has stayed the same in the past five years.



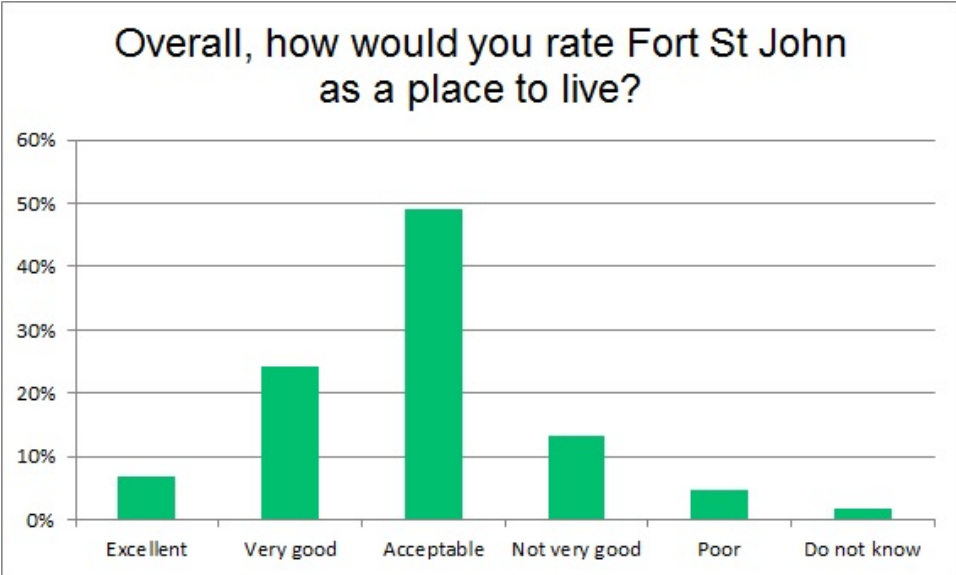
The survey also explored how residents rated the community as a place to raise a family. In this case, just over 40% found Fort St. John to be acceptable. This was followed by roughly one-third of respondents who deemed Fort St. John to be a very good or excellent place to raise a family.



However, when we asked people to rate Fort St. John as a place to retire, public perceptions were less favourable. Just under two-thirds felt that the community was either not very good or a poor place to retire. Many resource-based communities like Fort St. John were designed to attract young workers and their families. Investments must continue to nurture the community as a place to retain retirees.

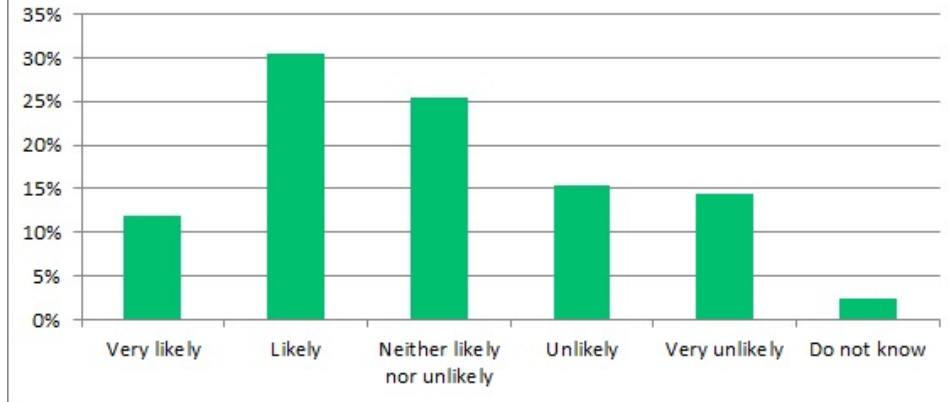


After considering all of these factors, survey participants were asked to rate Fort St. John as a place to live. In this case, about half found the community to be acceptable with another nearly one-third of respondents who rated Fort St. John as a very good or excellent place to live.



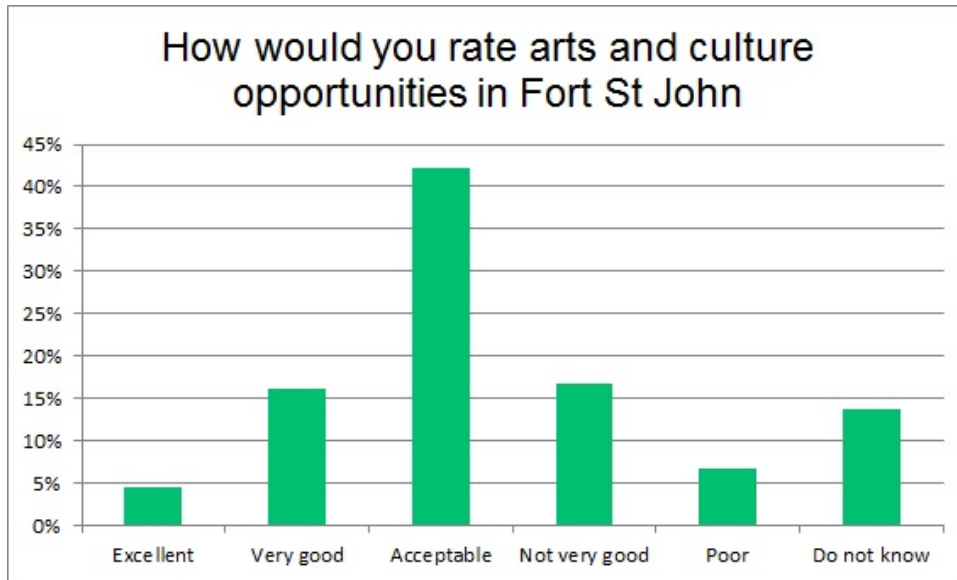
Furthermore, the survey asked how likely people would be to recommend Fort St. John to family and friends as a good place to live. Responses revealed varied opinions. For example, roughly 42% said they would be either likely or very likely to recommend Fort St. John as a place to live. By comparison, there were about 30% who felt they were unlikely or very unlikely to do so. This left about 25% who remained neutral about the issue.

## How likely would you be to recommend Fort St John to family and friend as a good place to live?



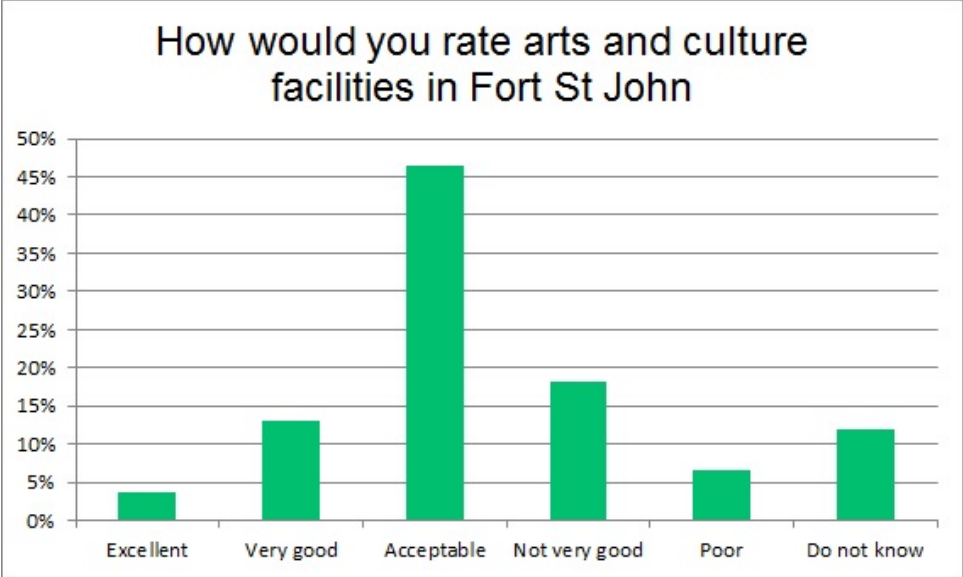
## Section 9: Satisfaction with Community Facilities and Services

In this section, a series of questions were posed to explore public perceptions with community facilities and services. To start, people were asked to rate the arts and culture opportunities in Fort St. John. For roughly 42%, these opportunities were acceptable while 20% who felt such opportunities were very good or excellent. However, about 23% felt that opportunities in arts and culture were not very good or poor.

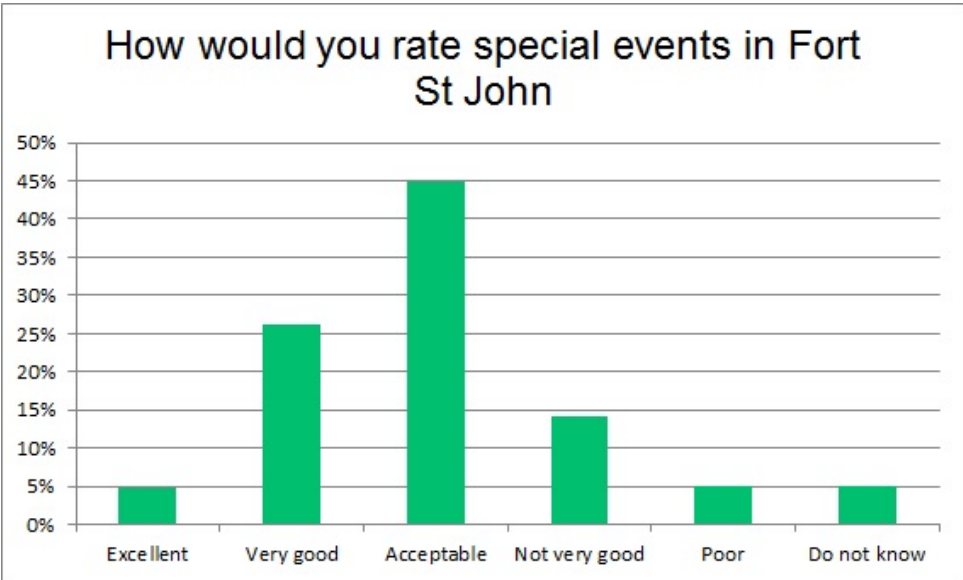


When people were asked to reflect on the arts and culture facilities in Fort St. John, the greatest proportion of respondents found them to be acceptable. This again was followed by split opinions by a group of roughly 20% who feel such facilities are not adequate, versus about 16% who felt existing facilities were very good or excellent.

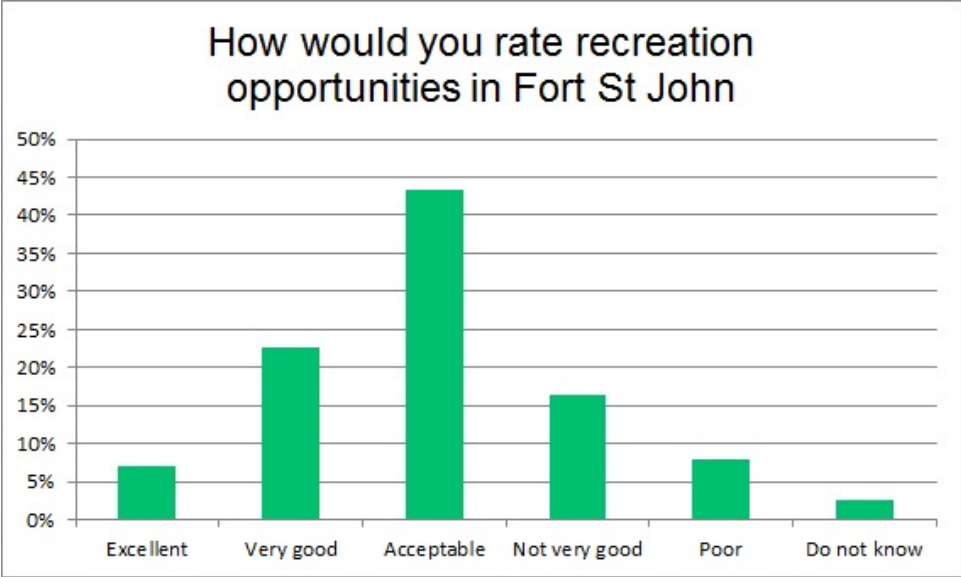




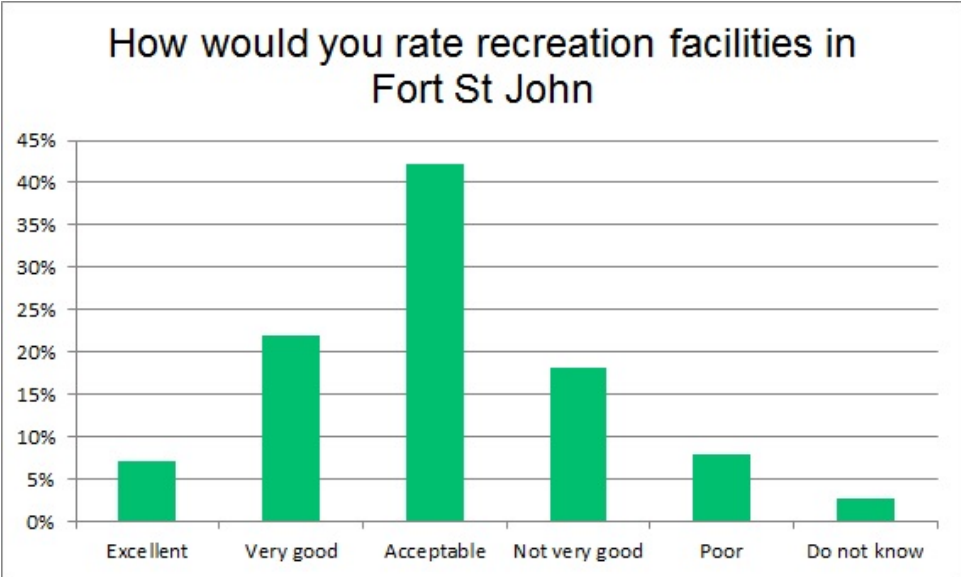
Survey participants were then asked to rate special events in Fort St. John. In this case, 45% found existing special events to be acceptable. However, this was bolstered by almost 31% who rated special events as very good or excellent.



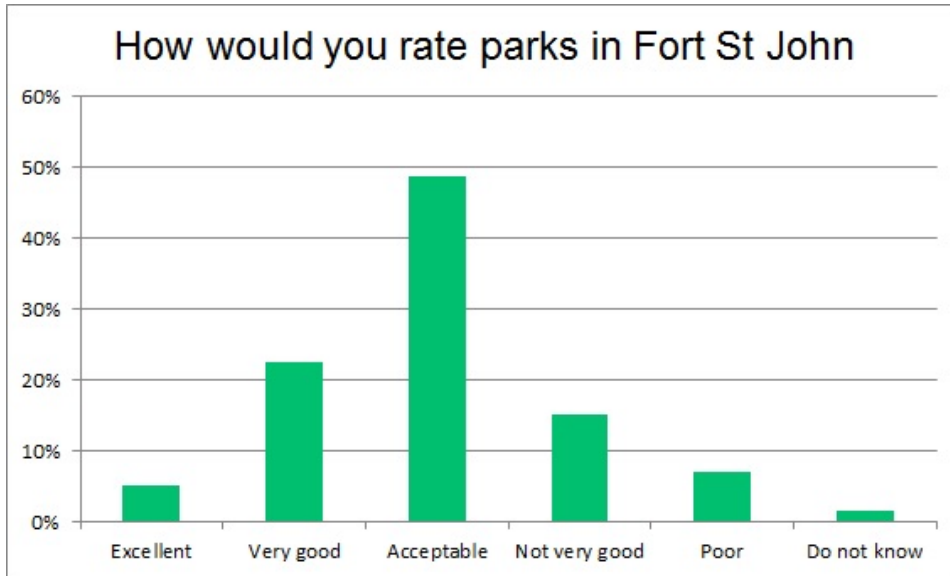
When survey respondents were asked to rate recreational opportunities in Fort St. John, roughly 43% found such opportunities to be acceptable. This was followed by a group of almost 30% of respondents who rated recreational opportunities in the community as either very good or excellent. Still, there were nearly 25% of respondents who felt that recreational opportunities in Fort St. John needed attention.



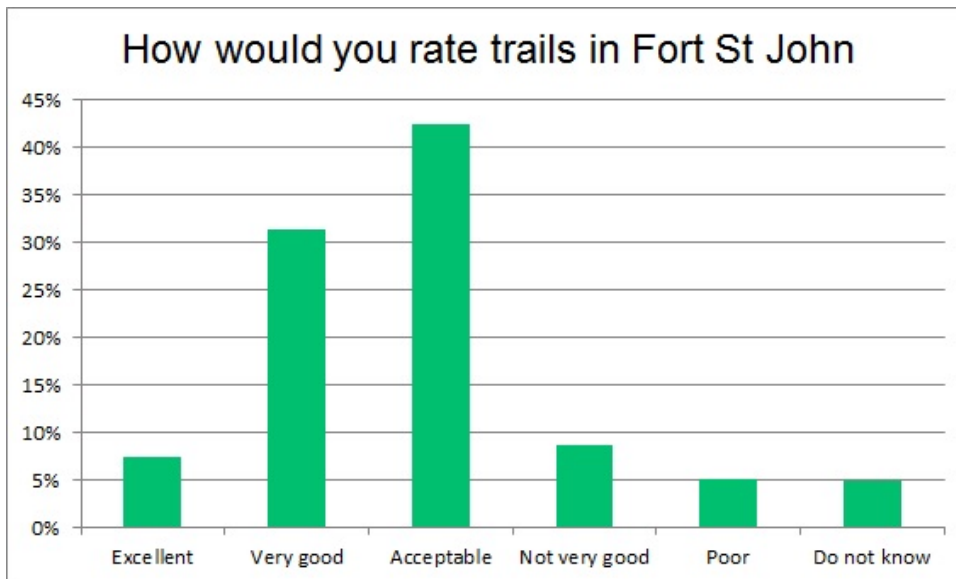
Overall, recreational facilities in Fort St. John were deemed to be acceptable. There were, however, some split in opinions about recreational facilities in the community as roughly 29% rated these facilities as either very good or excellent, followed by roughly 26% who selected more negative ratings.



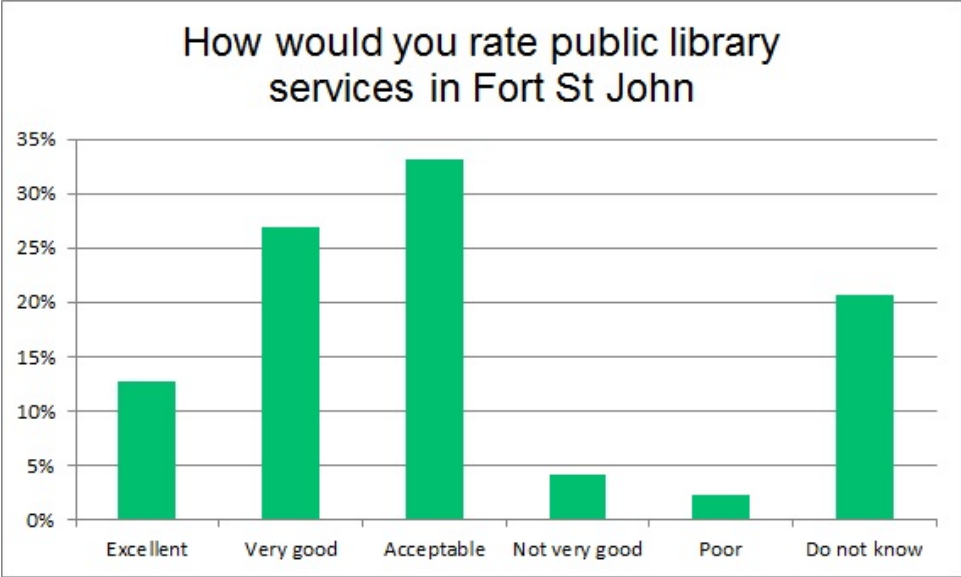
In this section, there were also a series of questions related to green spaces in Fort St. John. For example, survey participants were asked to rate parks in the community. Overall, survey respondents found park spaces to be acceptable, while roughly 28% deemed these spaces as either very good or excellent.



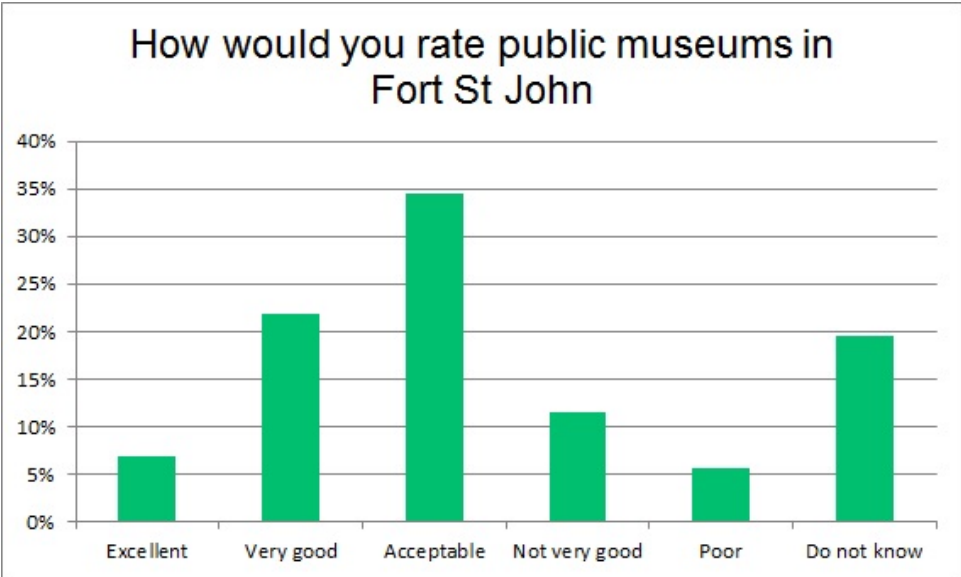
Survey participants were asked how they rated trails in Fort St. John. The results were very positive. While there were about 42% who rated local trails as acceptable, this was bolstered by an additional 38% who found them to be very good or excellent.



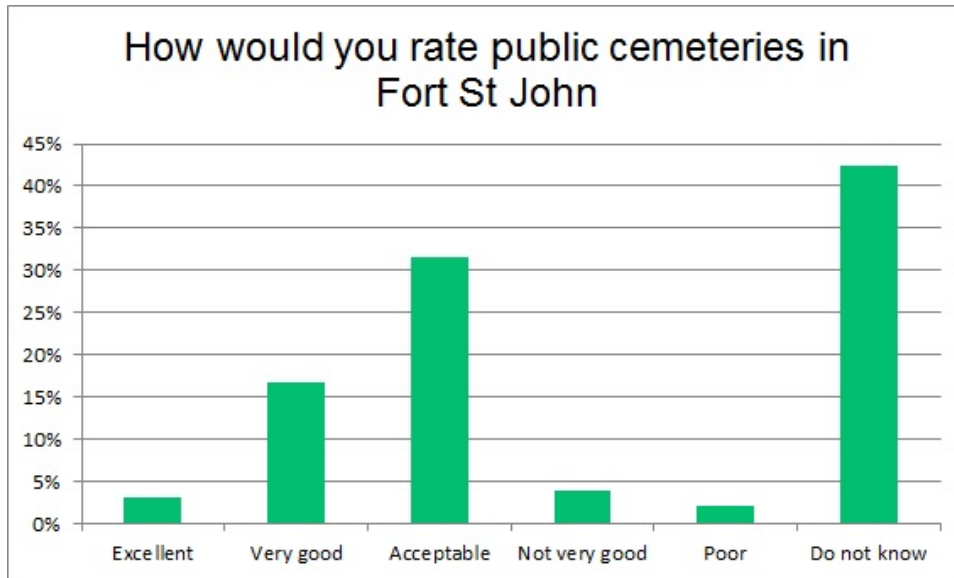
The next series of questions in this section explored perceptions of public facilities. For example, people were asked to rate public library services in Fort St. John. Responses revealed very positive results. The most predominant groups of respondents deemed the public library services to be acceptable to excellent. Interestingly, just over 20% of respondents reported that they did not know.



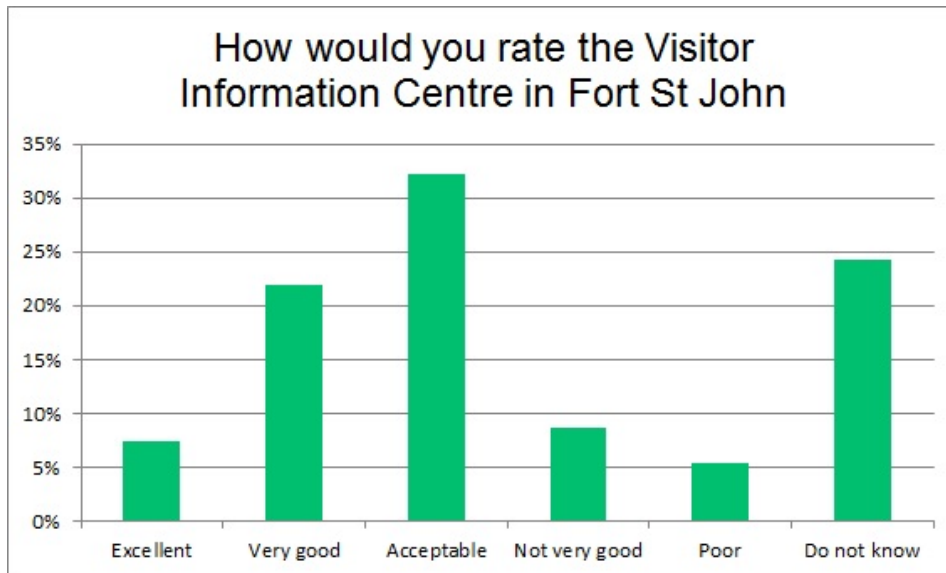
When survey respondents reflected on the public museum, almost 35% found this facility to be acceptable. This was followed by almost 29% who rated the public museum as very good or excellent. Like with the library, about 20% of respondents reported that they did not know.



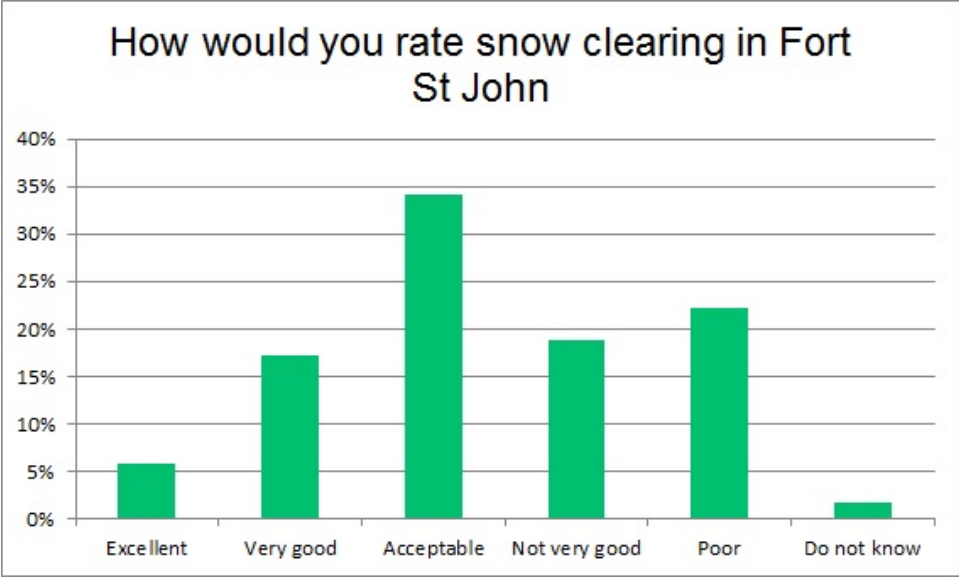
The survey also gauged satisfaction levels with public cemetery facilities. Overall, participants found cemetery facilities to be acceptable, with a smaller group of roughly 20% rating such facilities as very good or excellent. However, more than 40% of respondents reported that they did not know.



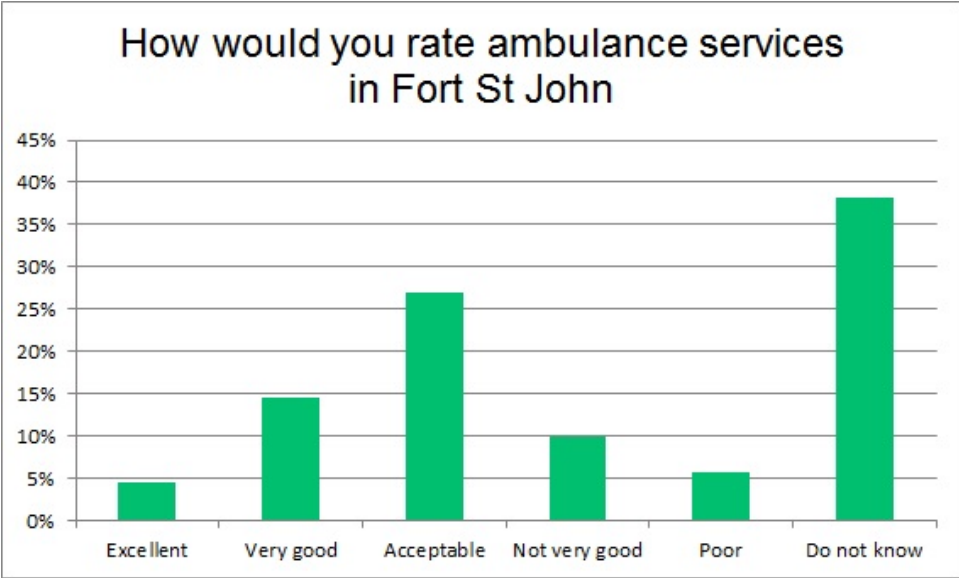
When people were asked to rate the community’s Visitor Information Centre, roughly one-third of respondents found the facility to be acceptable. There was an additional 29% who felt that the facility was very good or excellent. As with several other public facilities, a large share of respondents reported that they did not know.



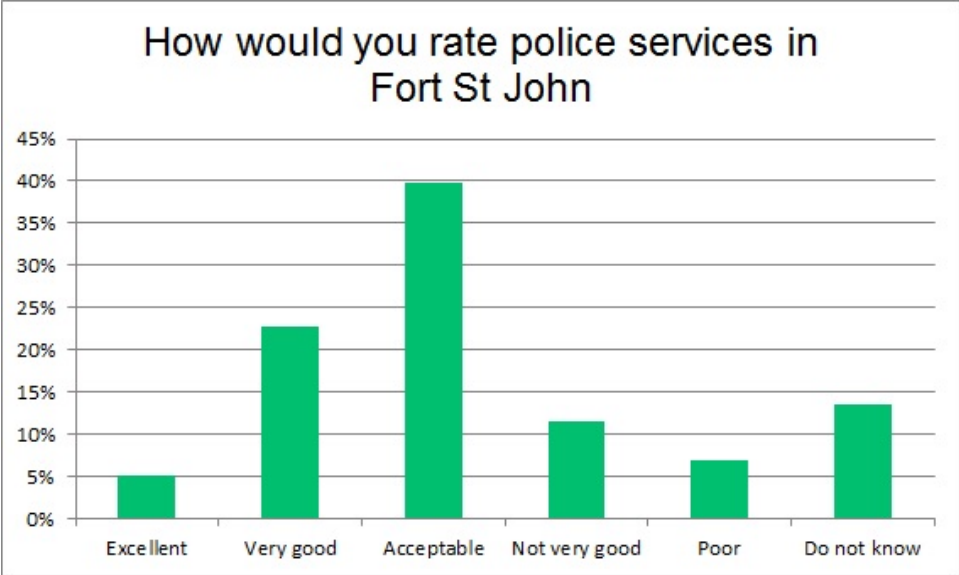
Another key area that was explored concerned snow clearing. For more than one-third of survey participants, snow clearing was rated to be acceptable and more than 20% reported that it was very good to excellent. However, an additional 41% expressed concerns that such snow clearing was not very good or poor.



There were also a series of questions to gauge emergency and protection services in Fort St. John. To start, people were asked to reflect on the quality of ambulance services. Overall, ambulance services were rated to be acceptable. This was followed by just under 20% who felt that the community’s ambulance services were very good to excellent. Of note, however, a large share of respondents reported that they did not know.



When we explore satisfaction levels with police services, almost 40% of respondents rated them to be very acceptable, with an additional roughly 28% reporting that police services in Fort St. John were very good or excellent.

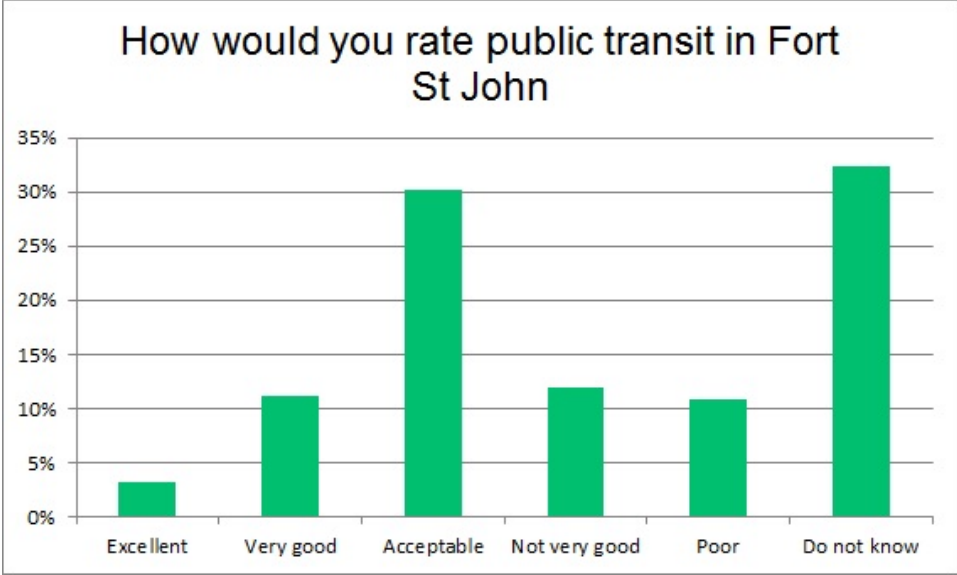


People were also asked to rate fire services in the community. In this case, almost half of the respondents rated fire protection services to be either very good or excellent. This was further reinforced by about 29% who rated these services as acceptable. Interestingly, nearly 20% of respondents reported that they did not know.



Lastly, people were asked to rate public transit services in Fort St. John. Overall, public transit services were deemed to be acceptable; although, there was a secondary group of respondents who felt that more significant improvements would be needed. Like the earlier question about bus routing, it is clear that many respondents were not familiar with the public transit system as many reported that they simply did not know.





## Section 10: Your Voice in Fort St. John

As the community moves forward, the survey asked participants to reflect on the types of things they will do in the next year to build a stronger community in Fort St. John. In response, people not only spoke about what they plan to do, but they also commented on issues that impeded their engagement. People also spoke about community improvements needed to make it more enticing to become engaged in various organizations and activities.

To start, people plan to be more engaged in the voluntary sector through volunteering or participating in community groups. In some cases, people talked about encouraging their children, other family members, or neighbours to be engaged in volunteering. In addition to offering their time, there were individuals who planned to donate to charities, assist charities to invest funds, and assist with fundraising events. People also planned to be more engaged in building the capacity of voluntary groups by mentoring leaders or through their participation on the board of directors.

Secondly, respondents planned to be more engaged in civic activities and responsibilities. These activities largely revolved around voting, participating in community consultations, participating in the accountability of local government, and promoting the community to potential new residents.

A third theme concerned economic development initiatives. In this case, respondents looked forward to opening new businesses, hiring new staff, shopping more locally, and supporting the farmer's market. Respondents also wanted to pursue activities to strengthen the business environment, such as improving customer service and engaging more small businesses in economic development discussions. Furthermore, there were also several suggestions to use economic development to create an environment that would be conducive for outings, social interaction, and community engagement. These largely focused on investments in more neighbourhood cafes, more restaurants, downtown beautification, and more retail shopping.

To further build a strong community, survey respondents expressed an interest in participating and promoting more community events. More events were also recommended for families, new immigrants, and to take advantage of the winter season.

There was also a strong interest to be engaged in more recreational activities and to use existing recreational facilities more. Some, however, felt that new investments were needed to foster more engagement through recreational opportunities. These largely focused on a greater diversity of indoor facilities to keep people active during the winter months. It also included recommendations to expand water-based recreational assets.

Another set of comments spoke to how the quality of the urban environment can entice people to get out more and visit certain spaces. In this theme of community planning, many comments expressed a desire to improve the beautification of the downtown area and community parks.

There were also calls for more sidewalks and trails to encourage mobility and travel to different events and community sites. In a separate, but related, theme, people spoke about the ways they hoped to improve the quality of the environment by focusing on recycling, reducing waste, planting more trees, and cleaning up litter around the community.

Respondents also hoped to build a stronger sense of community by getting to know their neighbours, talking to other residents, and nurturing more inclusion. Creating a sense of community can also be shaped by resident behaviours, with many respondents striving to promote kindness, tolerance, and respect. Creating an inclusive and engaging community for youth was also important as respondents expressed an interest to volunteer and support more youth organizations. Some, however, also felt that the absence of an indoor play centre and spaces for teens was limiting the engagement of the younger generation in the community. Another group wanted to support greater inclusivity by fostering more support and tolerance for diversity in the community. In this case, people wished to provide more support for new immigrants and residents of the LGBT community.

For the next year, there was also a group of respondents who plan to focus on advocating for important issues related to vulnerable residents and mobility.

Survey participants also felt it was important to ensure non-sporting opportunities were present throughout the year. In this context, a number of respondents were interested in participating in arts and culture activities and events. Others stated that they hope to use more local services and facilities in the community.

However, a number of barriers were raised that have impeded the ability of some to engage routinely with community events, organizations, and activities. Some were not sure how to find out about existing volunteer needs or opportunities. In terms of transportation, there is a need to foster mobility through improved snow removal, an expansion of bus stops and shelters, and expanding bus routes and weekend hours of operation. Other barriers included costs of events, limited childcare, and disabilities. Some advocated for new incentives, such as a volunteer appreciation night, to provide new motivation for people to become engaged in the community.

The following table lists respondent comments on this question. It includes bolded category titles and the list of topics raised under that category. The numbers brackets record the number of mentions for each category or topic.

---

### **Voluntary Sector (135)**

- Volunteering (69)
- Be more engaged (26)
- Donate to local charities (6)
- Encourage kids to volunteer (6)

- Be involved with Rotary (2)
- Volunteer at women's resource centre (2)
- Volunteer to address poverty (2)
- Be invested in community ideas (1)
- Encourage corporations to donate (1)
- Encourage friends to volunteer (1)
- Encourage other family to volunteer (1)
- Getting involved in foster program (1)
- Help nearby people (1)
- Help societies to invest money (1)
- Join community group (1)
- Looking for opportunities for disabled volunteers (1)
- Mentor leaders (1)
- Organizing outreach supports (1)
- Support those with addiction (1)
- Volunteer at more fundraising events (1)
- Volunteer for 5 km races (1)
- Volunteer for environmental organization (1)
- Volunteer for Literacy Society (1)
- Volunteer for seniors' programs (1)
- Volunteer for snowmobile club (1)
- Volunteer on non-profit board (1)
- Volunteer to address violence (1)
- Volunteer to provide more fireworks displays (1)
- Volunteer with LGBT groups (1)

### **Civic Environment (77)**

- By voting (21)
- Pay taxes (9)
- Engage in more community consultations (7)
- Participate in community surveys (5)
- Attend council meetings to voice opinion (4)
- Be a community ambassador (4)
- Encourage others to vote in municipal election (3)
- Support new people to run for council (3)
- Encourage others to attend events (2)
- Provide suggestions to council / staff (2)
- Advocate council to realize opportunities with winter (1)
- Advocate for 2 term limit on council (1)
- Advocate to address conflict of interest with councillors (1)
- Being politically active (1)
- Engage in community event sessions (1)
- Engage in more discussions with other residents (1)

- Engage more with surrounding communities (1)
- Engage with city council (1)
- Get involved with municipal elections (1)
- Hold city council accountable (1)
- Join provincial Liberal Party (1)
- Need local government to spend less (1)
- Need to lower taxes (1)
- Promote municipal government (1)
- Run for city council (1)

### **Economic Development (48)**

- Support more local businesses (11)
- Support farmer's market (4)
- Need more neighbourhood coffee shops (3)
- Need more retail (3)
- Need to develop empty downtown lots (3)
- Need bigger shopping mall (2)
- Need more restaurants (2)
- Need newer buildings downtown (2)
- Open a small business (2)
- Be part of the farmer's market (1)
- Continue with business (1)
- Dispensary (1)
- Encourage more businesses to invest in building the city (1)
- Encourage people to do a good job (1)
- Engage local business in economic development discussions (1)
- Hire a new employee (1)
- Need a cineplex (1)
- Need more box stores (1)
- Need more Indigenous employment (1)
- Need more local stores (1)
- Need tax incentives to promote downtown beautification (1)
- Offer employment opportunities (1)
- Strive to stand out in service (1)
- Supporting oil and gas industry (1)
- Work with enthusiasm (1)

### **Community Events (43)**

- More engaged in community events (28)
- Help to promote community events (5)
- Need more family-friendly events (2)
- Volunteer with special events (2)
- Attend the 100 Women Who Care event (1)

- Build an Event Centres for all 4 seasons (1)
- Help with historical events (1)
- More community events are needed (1)
- More winter events needed (1)
- Need more events for new immigrants (1)

### **Recreational Environment (38)**

- Need more indoor recreation for winter (4)
- Be active (3)
- Improve swimming pool (2)
- Need more recreational activities (2)
- Participate in recreational activities (2)
- Support investments in multi-seasonal infrastructure (2)
- Support Special Olympics team (2)
- Cross country ski (1)
- Diversify recreation infrastructure (1)
- Need better recreation facility (1)
- Need bigger swimming pool (1)
- Need indoor rock climbing (1)
- Need more outdoor spaces (1)
- Need more winter activities (1)
- Need more recreation programs for new immigrants (1)
- Need outdoor swimming pool (1)
- Need second aquatic facility (1)
- Need to develop nice beach / waterfront area near town (1)
- Need water recreation area (1)
- Participate in more sporting events (1)
- Promote sport fan activities (1)
- Referee (1)
- Start a wilderness group (1)
- Swimming (1)
- Take dance lessons (1)
- Use recreational facilities more (1)
- Walking (1)
- Work to grow snowmobile club membership (1)

### **Community Planning (30)**

- Advocate for more sidewalks in residential areas (6)
- Need more parks (3)
- Need more flowers around town (2)
- Need to make downtown more attractive (2)
- Need trails / sidewalks to downtown (2)
- Redirect money spent on dog park (2)

- Support the dog park (2)
- Advocate for more green spaces (1)
- Need less crowded housing areas (1)
- Need more cobble stone sidewalks / crossings in downtown (1)
- Need more flowers in parks (1)
- Need more left turn lights (1)
- Need more lighting in downtown (1)
- Need more park benches (1)
- Need more seasonal decorations (1)
- Need more trails instead of concrete paths (1)
- Support improved community forest trails (1)
- Support more green spaces for socializing (1)

### **Sense of Community (28)**

- Get to know neighbours (11)
- Talk to people (6)
- Foster community respect within family (3)
- Foster more inclusion of newcomers (3)
- Maintain more relationships (2)
- Connect with new families (1)
- Need more community minded spaces (1)
- Plant a garden to share with friends (1)

### **Youth (23)**

- Need indoor play centre (5)
- Need more spaces / activities for teens (2)
- Attend children's activities (1)
- Develop more activities for youth (1)
- Develop stronger relationships between schools and community (1)
- Engage in more youth events (1)
- Enrol kids in programs (1)
- Promote more non-sport youth activities (1)
- Promote youth sports (1)
- Support youth engagement (1)
- Support youth non-profits (1)
- Work with youth at church (1)
- Volunteer as youth soccer coach (1)
- Volunteer at community schools (1)
- Volunteer with school PAC (1)
- Volunteer with Scouts (1)
- Volunteer with youth athletics (1)
- Volunteer with youth sports (1)



## **Environment (19)**

- Need to plant more trees (3)
- Use recycling (3)
- Clean up downtown (2)
- Pick up litter (2)
- Encourage more recycling (1)
- Encourage more trees to be planted in new neighbourhoods (1)
- Gardening (1)
- Invest in programs to encourage use of renewable energy (1)
- Need improved recycling for plastics (1)
- Need more efficient recycling (1)
- Need programs to encourage energy efficiency (1)
- Plant more trees (1)
- Reduce water waste (1)

## **Behaviour (17)**

- Be kind / friendly (10)
- Promote tolerance / understanding (2)
- Put shopping cart away (2)
- Be respectful (1)
- Keep disagreements civil (1)
- Park properly (1)

## **Advocacy (17)**

- Advocate for seniors (4)
- Advocate for seniors' housing (4)
- Advocate for accessibility (1)
- Advocate for accessible transportation (1)
- Advocate for a liveable community (1)
- Advocate for at-risk families (1)
- Advocate for autism support (1)
- Advocate for children / families (1)
- Advocate for disadvantage women (1)
- Advocate for safe winter have for homeless (1)
- Work with patient voices network (1)

## **Barriers (16)**

- Don't know how to find out about volunteer opportunities (2)
- Too disabled (2)
- Absence of Sunday transit limits engagement (1)
- Ageing affected engagement (1)
- Approached by substance users (1)
- Cost of attending events (1)

- Few opportunities to be engaged in southeast area (1)
- Lack of childcare facilities (1)
- Need better transit (1)
- Need incentives for people to volunteer (1)
- Need volunteer appreciation night (1)
- Need weekend bus service (1)
- Spaces not accessible for people to participate (1)
- Travel for specialists limits engagement (1)

### **Arts and Culture (15)**

- Participate in the arts (5)
- Attend events at cultural centre (1)
- Need more history (1)
- Outdoor street busking regularly (1)
- Promote local culture (1)
- Pursue space for creative / explorative arts (1)
- Pursue space for exhibits / new works (1)
- Pursue space for small performances (1)
- Stop flow of money to surrounding towns for cultural events (1)
- Support the music scene (1)
- Take art classes (1)

### **Supporting Local Services (13)**

- Don't outsource dispatch for fire / emergency services (1)
- Ensure programs more inclusive beyond minority / majority groups (1)
- Need better access to medical services (1)
- Need extended hours for walk-in clinic (1)
- Need improved access to medical services (1)
- Need more doctors / specialists (1)
- Need more pediatric physiotherapy service (1)
- Need more pediatric speech therapy (1)
- Need walk-in clinic open on weekends (1)
- Use more services offered (1)
- Using the library (1)
- Work in health care (1)
- Work in social services (1)

### **Transportation (13)**

- Need major road paving program (2)
- Advocate for Uber (1)
- Clean up road from airport (1)
- Do not add bike lanes to downtown (1)
- Need better overnight snow removal (1)

- Need better snow removal (1)
- Need mandatory fencing for roads near airport (1)
- Need more bus shelters (1)
- Need real time information about bus routes (1)
- Need to add more bus stops (1)
- Need to address potholes (1)
- Need to expand bus route to Margaret Ma (1)

### **Household (11)**

- Raise family (4)
- Maintain property (3)
- Improve curb appeal (1)
- Live within a budget (1)
- Spend time with grandchildren (1)
- Stay healthy (1)

### **Diversity (8)**

- Expand transgender support group (1)
- Get involved with different cultures (1)
- Help newcomers to speak English (1)
- Help to address racism (1)
- Promote multiculturalism (1)
- Support bigger pride parade (1)
- Support inclusivity of diverse cultures (1)
- Support LGBT groups (1)

### **Education (8)**

- Finish education (5)
- Develop student life at college (1)
- Promote learning opportunities (1)
- Use public library more (1)

### **Communication (6)**

- Attend more community information sessions (1)
- Comment on community blogs (1)
- Need to explain why changes not implemented (1)
- Promote safe Internet search / practices for children (1)
- Provide positive feedback to new / prospective residents (1)
- Stay informed (1)

### **Social Environment (5)**

- Participate in more in community programs (3)
- Learn more about social programs (1)

Limited non-alcoholic activities after 7 pm (1)

**Religion (2)**

Attend church events (1)

Pray (1)

**Hobbies (1)**

Use share shed program (1)

**Safety (1)**

Need better drug enforcement (1)

**Other (36)**

Move away (22)

Don't know (10)

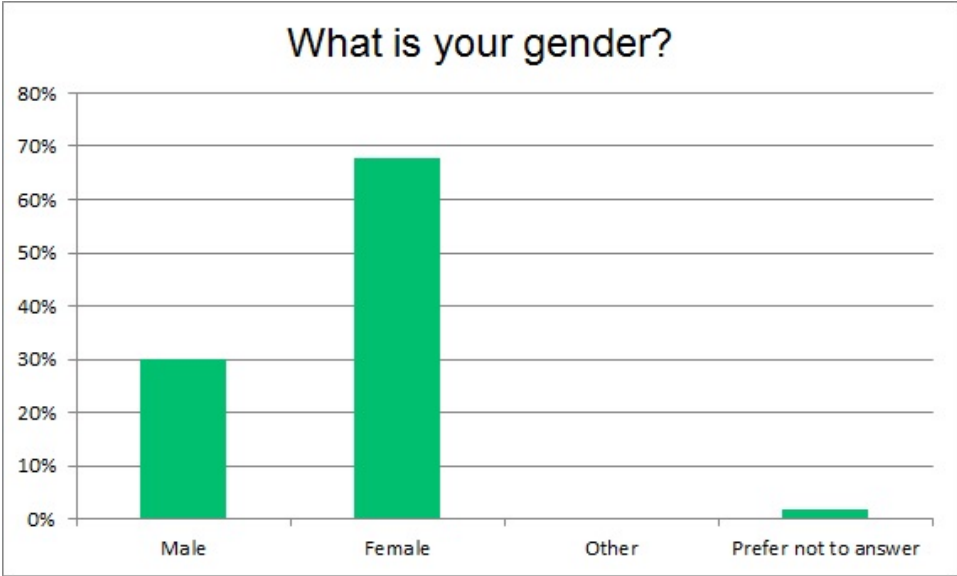
Nothing (3)

Moving for school (1)

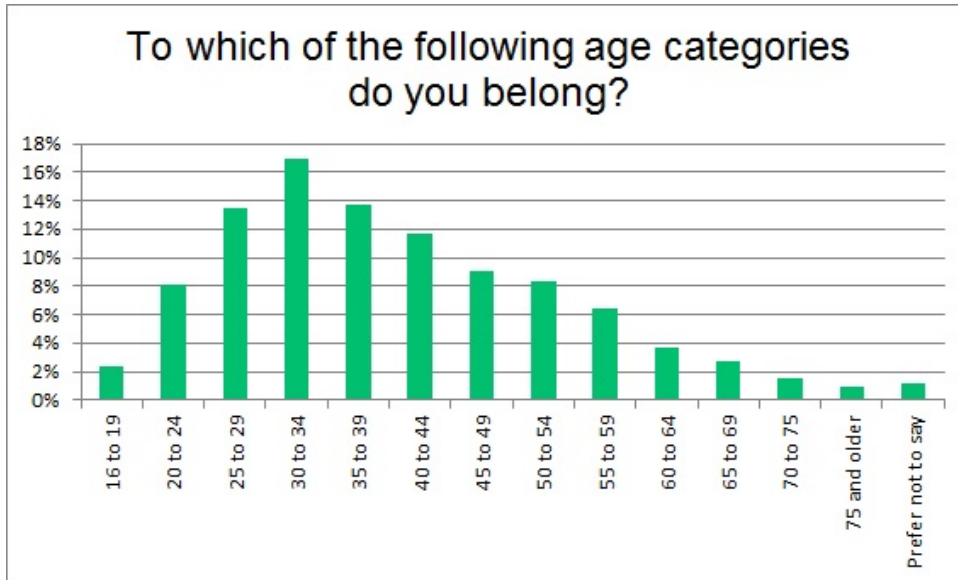
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# Section 11: Demographics

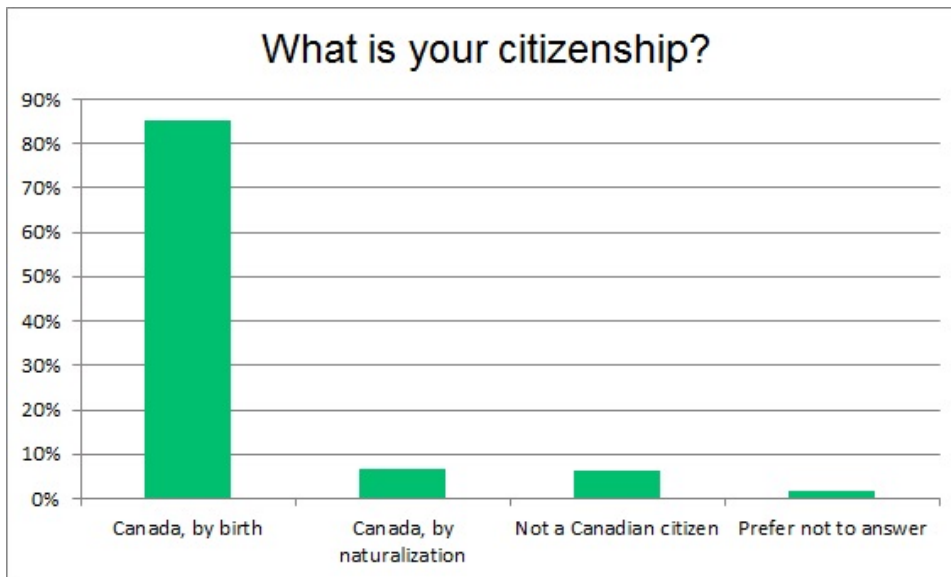
The survey ended with some background questions about the participant and their household. These questions are important to provide a foundation for understanding nuances and different responses to the needs of residents across the community. To start, we asked people to indicate their gender. Just over two-thirds of the survey respondents were female compared to 30% who were men.



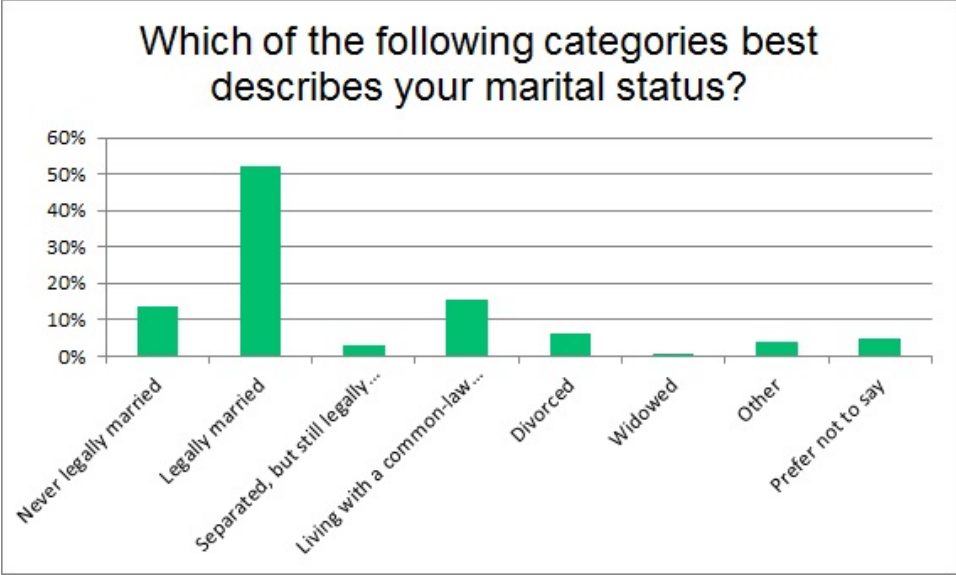
When we asked participants about their age, most of the respondents were between the ages of 25 and 44 (approximately 55%). This was followed by a group of respondents between 45 and 59 years of age (just under 24%). Furthermore, just over 10% of the respondents were under 25 years of age, followed by 6.5% who were 65 years of age or older.



When we asked survey respondents about their citizenship, just over 85% were born in Canada, followed by those who were Canadian by naturalization and another small group who were not Canadian citizens.

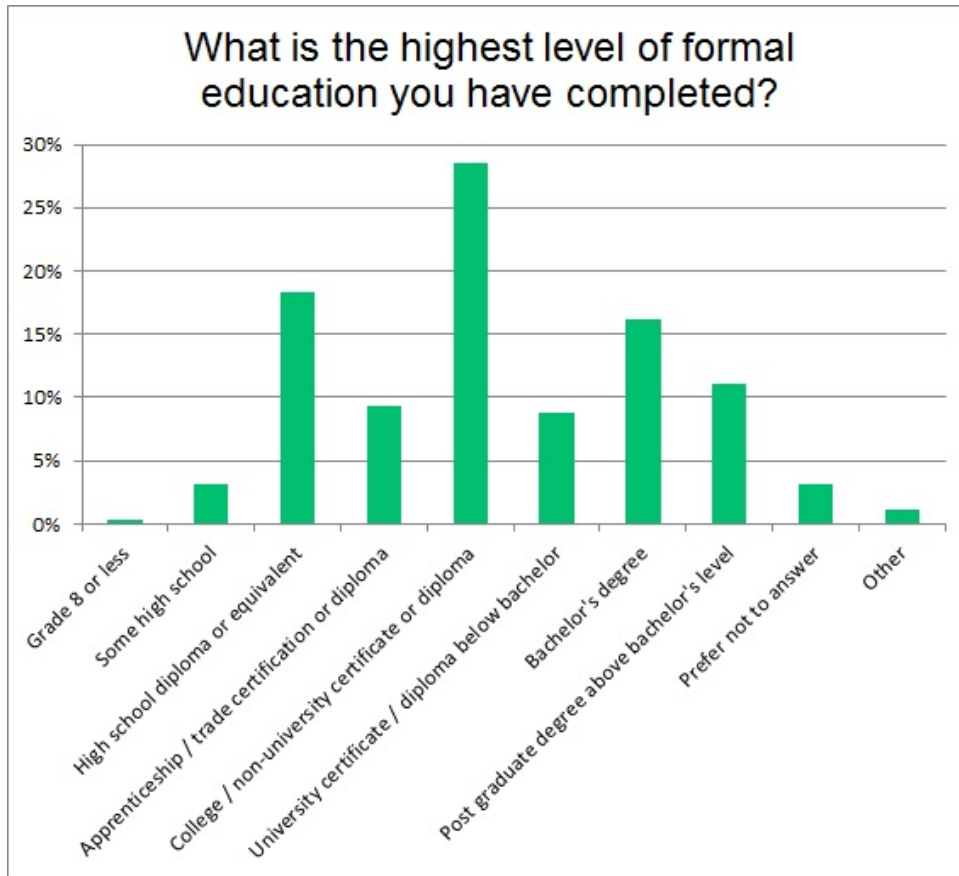


In terms of marital status, over half of the survey respondents were legally married, followed by smaller groups who were living with a common-law partner and another small group who were single and never legally married.



The survey also asked about the highest level of formal education that was completed by each respondent. In this case, just under 29% of respondents had a college or non-university certificate / diploma. This was followed by a group who completed their high school diploma, as well as other groups who had completed a bachelor’s degree or a different degree above the bachelor’s level. Less than 10% of respondents represented people who completed an apprenticeship or trade, followed by a smaller group who had a university certificate / diploma below the bachelor’s level. Overall, there were very few respondents who had more limited education. It is also important to note that there were respondents who were self-educated, as well as some who were taking job-specific related training.

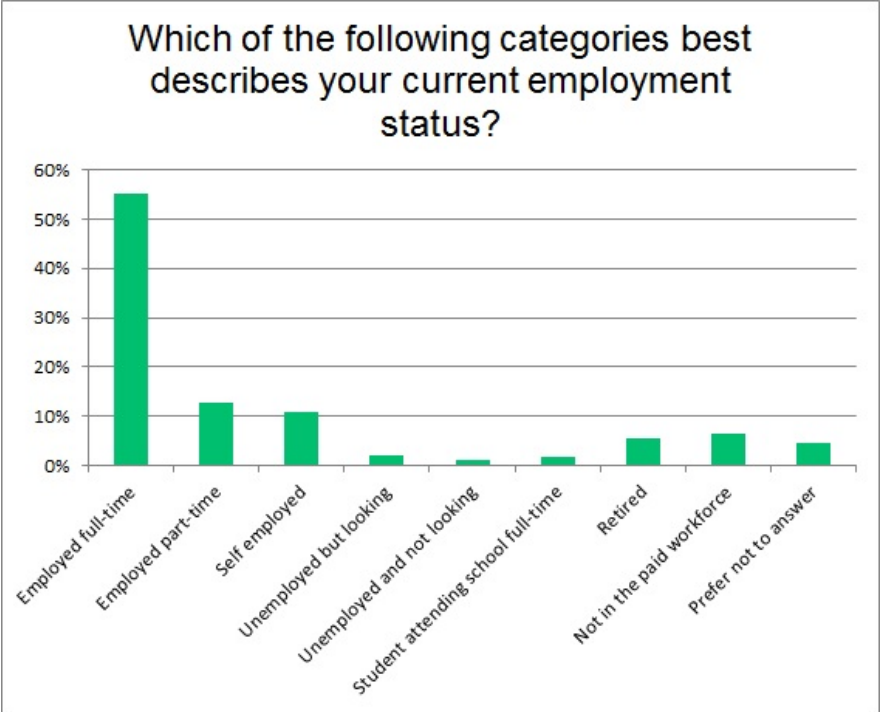




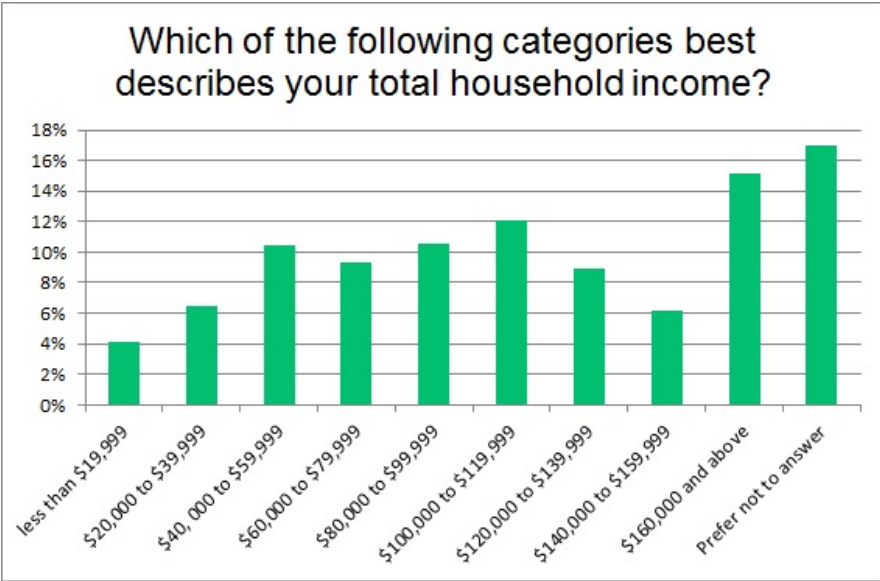
For those who reported 'other', the following is a list of their responses.

- 
- Self-educated (2)
  - Some college (2)
  - Book keeping course (1)
  - Study for land surveying (1)
  - Yoga instruction classes (1)
- 

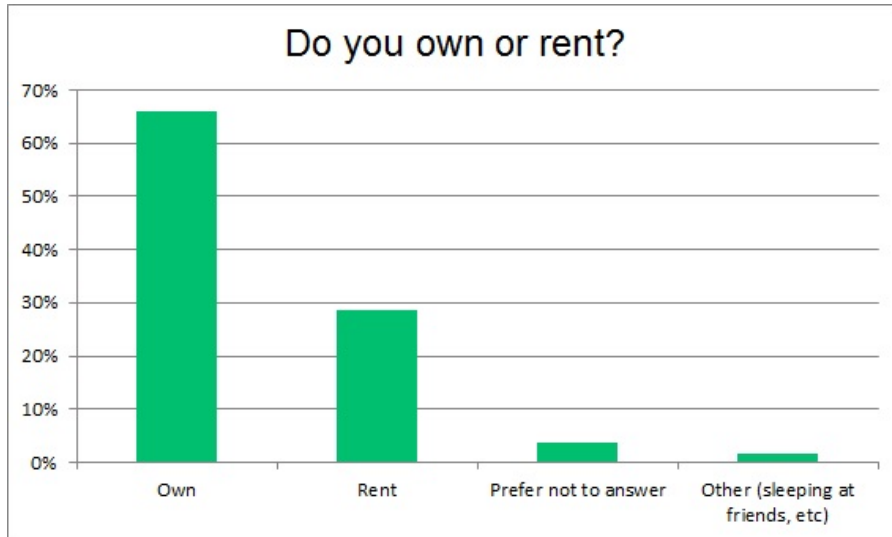
When participants were asked to describe their employment status, roughly 55% were employed full-time, followed by those who were employed part-time or were self-employed. Small numbers also reported that they were not in the paid workforce, were retired, unemployed by looking for work, attending school, or unemployed and looking for work.



Information about total household incomes can provide an understanding of the financial pressures that different groups of residents may face. Just over 41% of respondents had household incomes exceeding \$100,000. This was followed by roughly 30% with household incomes between \$40,000 and up to \$100,000. A smaller group of respondents (roughly 10%) had household incomes under \$40,000. However, a large number of respondents did not answer this question.



When survey respondents were asked if their dwelling was owned or rented, responses indicated a high degree of home ownership (even if they were continuing to make mortgage payments). By comparison, just under 30% noted that they rent their home. There were also a number of respondents who were living with parents or other family members. Other living arrangements included staying at a co-op housing facility or through couch surfing.

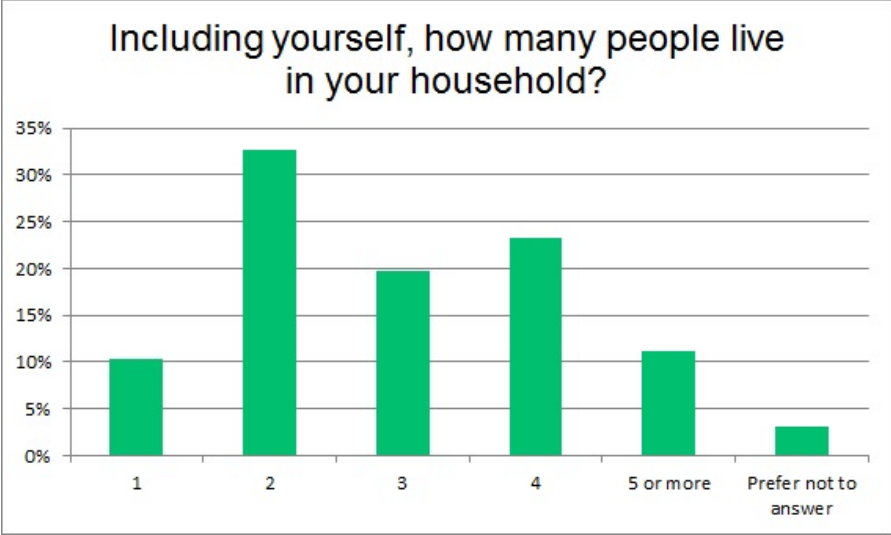


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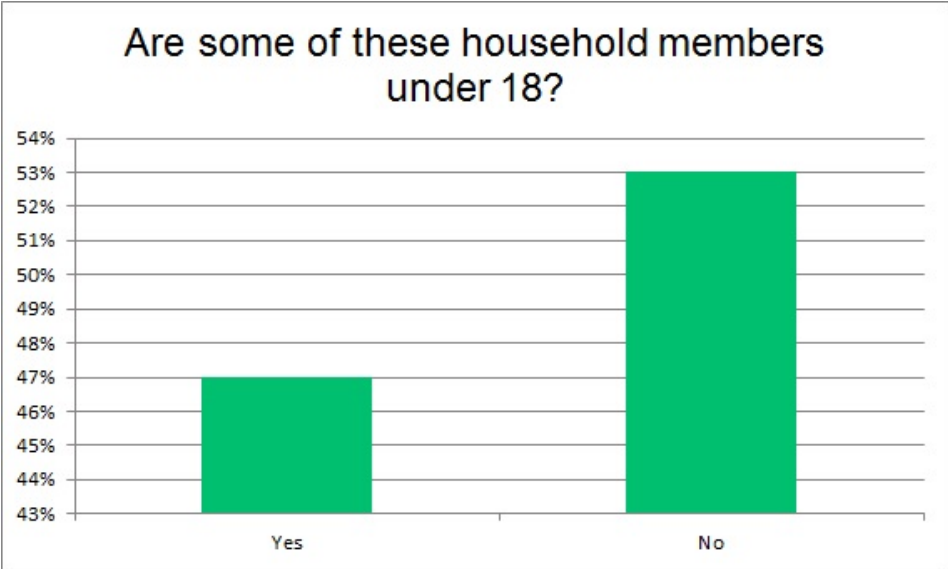
Living with family / parents (8)  
Co-op housing (1)  
Couch surfing (1)

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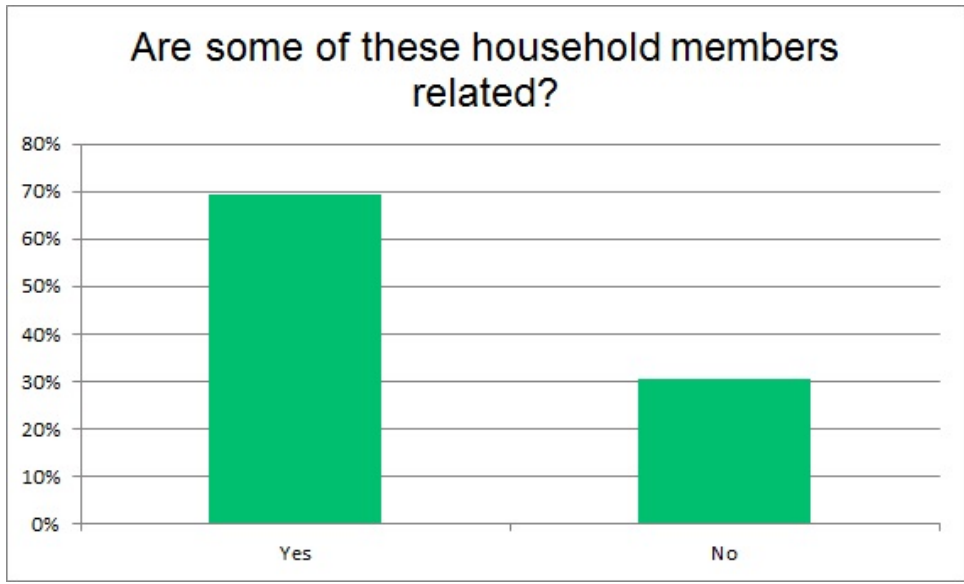
When we asked people about the size of their household, almost one-third of the respondents lived in a two-person household. This was followed by small family households consisting of 4 people, as well as smaller households with 3 individuals. About 10% of the respondents identified households consisting of 5 or more people while another 10% lived alone.



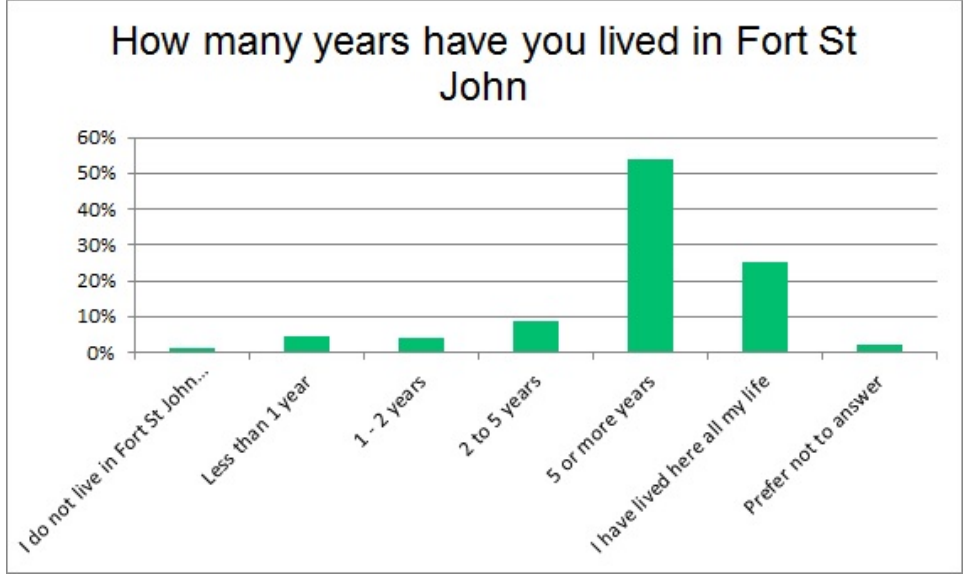
For 47% of respondents, their households included members under 18 years of age.



When we asked people if some of these household members were related, almost 70% said 'yes'. This suggests that there are a number of households with alternative living arrangements.



Long-term residents and newcomers may have different interests, opinions, and perceptions about the community. As such, we asked people about how long they have been living in Fort St. John. More than half of the respondents have lived in the community for 5 or more years, with an additional 25% indicating that they have lived in Fort St. John for their entire life. This left just under 20% of the respondents who have collectively been in the community for 5 years or less.



Last, if survey participants lived in Fort St. John for less than one year, they were asked to indicate where they lived one year ago. Most of the new residents came from other communities around BC, followed by those who moved to the community from Alberta and India.

---

**BC (18)**

Kamloops (3)  
Victoria (3)  
Prince George (2)  
Surrey (2)  
Burnaby (1)  
Fraser Valley (1)  
Fort Nelson (1)  
Golden (1)  
Prespatou (1)  
Quesnel (1)  
Revelstoke (1)  
Vancouver (1)

**Alberta (8)**

Calgary (4)  
Alberta (1)  
Banff (1)  
Edmonton (1)  
Southern Alberta (1)

**International (7)**

India (6)  
Philippines (1)

**Manitoba (2)**

Manitoba (1)  
Winnipeg (1)

**Ontario (2)**

Ontario (2)

**Other (1)**

Dorms (1)

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## Appendix A: Data Tables

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### Section 1: Residency Qualification

1. I am a resident of Fort St John, either full-time or part-time.

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Yes            | 94.99%    | 910 |
| No             | 5.01%     | 48  |
|                | Answered  | 958 |
|                | Skipped   | 62  |



## Section 2: Economy

### 1. Fort St. John has a strong local economy

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 11.61%    | 98  |
| Agree                      | 58.41%    | 493 |
| Neither agree nor disagree | 16.59%    | 140 |
| Disagree                   | 10.55%    | 89  |
| Strongly disagree          | 1.78%     | 15  |
| Do not know                | 1.07%     | 9   |
|                            | Answered  | 844 |
|                            | Skipped   | 176 |

### 2. Fort St. John has a diverse local economy

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 6.76%     | 57  |
| Agree                      | 44.25%    | 373 |
| Neither agree nor disagree | 19.45%    | 164 |
| Disagree                   | 23.01%    | 194 |
| Strongly disagree          | 4.86%     | 41  |
| Do not know                | 1.66%     | 14  |
|                            | Answered  | 843 |
|                            | Skipped   | 177 |

### 3. Jobs in Fort St. John offer wages sufficient to cover the costs of living

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 6.76%     | 57  |
| Agree                      | 41.28%    | 348 |
| Neither agree nor disagree | 17.91%    | 151 |
| Disagree                   | 23.96%    | 202 |
| Strongly disagree          | 8.66%     | 73  |
| Do not know                | 1.42%     | 12  |
|                            | Answered  | 843 |
|                            | Skipped   | 177 |

#### 4. There are rewarding careers for women in Fort St. John

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 10.30%    | 87  |
| Agree                      | 46.75%    | 395 |
| Neither agree nor disagree | 20.24%    | 171 |
| Disagree                   | 13.14%    | 111 |
| Strongly disagree          | 3.43%     | 29  |
| Do not know                | 6.15%     | 52  |
|                            | Answered  | 845 |
|                            | Skipped   | 175 |

#### 5. Employers in Fort St. John support training and career development, including apprenticeships

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 14.08%    | 119 |
| Agree                      | 50.65%    | 428 |
| Neither agree nor disagree | 17.51%    | 148 |
| Disagree                   | 8.76%     | 74  |
| Strongly disagree          | 1.78%     | 15  |
| Do not know                | 7.22%     | 61  |
|                            | Answered  | 845 |
|                            | Skipped   | 175 |

#### 6. Flexible work arrangements (e.g. part-time, full-time, work sharing, working from home) are available in Fort St. John

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 8.42%     | 71  |
| Agree                      | 39.98%    | 337 |
| Neither agree nor disagree | 20.17%    | 170 |
| Disagree                   | 17.44%    | 147 |
| Strongly disagree          | 4.98%     | 42  |
| Do not know                | 9.02%     | 76  |
|                            | Answered  | 843 |
|                            | Skipped   | 177 |

7. There is support for those who are unemployed or in transition in Fort St. John

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 4.50%     | 38  |
| Agree                      | 33.06%    | 279 |
| Neither agree nor disagree | 23.34%    | 197 |
| Disagree                   | 14.10%    | 119 |
| Strongly disagree          | 4.50%     | 38  |
| Do not know                | 20.50%    | 173 |
|                            | Answered  | 844 |
|                            | Skipped   | 176 |

8. Employers in Fort St. John support the community

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 20.78%    | 175 |
| Agree                      | 55.70%    | 469 |
| Neither agree nor disagree | 15.08%    | 127 |
| Disagree                   | 5.70%     | 48  |
| Strongly disagree          | 1.07%     | 9   |
| Do not know                | 1.66%     | 14  |
|                            | Answered  | 842 |
|                            | Skipped   | 178 |

9. There is a vibrant downtown core at 100th Street and 100th Avenue (retail and services such as restaurants and cafes)

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 2.49%     | 21  |
| Agree                      | 17.77%    | 150 |
| Neither agree nor disagree | 15.28%    | 129 |
| Disagree                   | 39.93%    | 337 |
| Strongly disagree          | 23.93%    | 202 |
| Do not know                | 0.59%     | 5   |
|                            | Answered  | 844 |
|                            | Skipped   | 176 |

10. There are opportunities to buy all of my daily needs locally

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 9.11%     | 77  |
| Agree                      | 45.80%    | 387 |
| Neither agree nor disagree | 10.30%    | 87  |
| Disagree                   | 25.44%    | 215 |
| Strongly disagree          | 9.11%     | 77  |
| Do not know                | 0.24%     | 2   |
|                            | Answered  | 845 |
|                            | Skipped   | 175 |

11. There are opportunities to buy all of my major purchases locally

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 3.66%     | 31  |
| Agree                      | 27.42%    | 232 |
| Neither agree nor disagree | 13.48%    | 114 |
| Disagree                   | 38.65%    | 327 |
| Strongly disagree          | 16.67%    | 141 |
| Do not know                | 0.12%     | 1   |
|                            | Answered  | 846 |
|                            | Skipped   | 174 |

12. There are opportunities to purchase locally produced food

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 7.57%     | 64  |
| Agree                      | 55.38%    | 468 |
| Neither agree nor disagree | 15.74%    | 133 |
| Disagree                   | 16.21%    | 137 |
| Strongly disagree          | 4.14%     | 35  |
| Do not know                | 0.95%     | 8   |
|                            | Answered  | 845 |
|                            | Skipped   | 175 |

13. There is good customer service

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 3.91%     | 33  |
| Agree                      | 28.88%    | 244 |
| Neither agree nor disagree | 23.55%    | 199 |
| Disagree                   | 28.17%    | 238 |
| Strongly disagree          | 15.15%    | 128 |
| Do not know                | 0.36%     | 3   |
|                            | Answered  | 845 |
|                            | Skipped   | 175 |

## Section 3: Education

### 1. Access to a quality school system

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 6.12%     | 51  |
| Very Good      | 20.17%    | 168 |
| Acceptable     | 43.10%    | 359 |
| Not very good  | 12.85%    | 107 |
| Poor           | 6.00%     | 50  |
| Do not know    | 11.76%    | 98  |
|                | Answered  | 833 |
|                | Skipped   | 187 |

### 2. Opportunities for lifelong learning (including personal interest courses and programs, for example photography, gardening, woodworking)

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.00%     | 25  |
| Very good      | 14.17%    | 118 |
| Acceptable     | 42.02%    | 350 |
| Not very good  | 25.45%    | 212 |
| Poor           | 9.00%     | 75  |
| Do not know    | 6.36%     | 53  |
|                | Answered  | 833 |
|                | Skipped   | 187 |

### 3. Opportunities for career training and professional development

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.37%     | 28  |
| Very good      | 14.54%    | 121 |
| Acceptable     | 46.39%    | 386 |
| Not very good  | 23.56%    | 196 |
| Poor           | 7.33%     | 61  |
| Do not know    | 4.81%     | 40  |
|                | Answered  | 832 |
|                | Skipped   | 188 |

#### 4. Locally delivered post-secondary education

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.76%     | 23  |
| Very good      | 11.28%    | 94  |
| Acceptable     | 45.62%    | 380 |
| Not very good  | 21.13%    | 176 |
| Poor           | 10.92%    | 91  |
| Do not know    | 8.28%     | 69  |
|                | Answered  | 833 |
|                | Skipped   | 187 |

#### 5. Literacy programs for children

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 5.30%     | 44  |
| Very good      | 18.80%    | 156 |
| Acceptable     | 33.61%    | 279 |
| Not very good  | 9.64%     | 80  |
| Poor           | 3.01%     | 25  |
| Do not know    | 29.64%    | 246 |
|                | Answered  | 830 |
|                | Skipped   | 190 |

#### 6. Literacy programs for adults

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.76%     | 23  |
| Very good      | 12.74%    | 106 |
| Acceptable     | 28.85%    | 240 |
| Not very good  | 9.74%     | 81  |
| Poor           | 4.21%     | 35  |
| Do not know    | 41.71%    | 347 |
|                | Answered  | 832 |
|                | Skipped   | 188 |



## 7. Literacy programs for new Canadians

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 4.92%     | 41  |
| Very good      | 13.43%    | 112 |
| Acceptable     | 24.10%    | 201 |
| Not very good  | 6.12%     | 51  |
| Poor           | 2.88%     | 24  |
| Do not know    | 48.56%    | 405 |
|                | Answered  | 834 |
|                | Skipped   | 186 |

## Section 4: Community and Social Services

### 1. Availability of affordable childcare options

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 0.99%     | 8   |
| Very Good      | 3.59%     | 29  |
| Acceptable     | 15.99%    | 129 |
| Not very good  | 29.99%    | 242 |
| Poor           | 25.40%    | 205 |
| Do not know    | 24.04%    | 194 |
|                | Answered  | 807 |
|                | Skipped   | 213 |

### 2. Availability of early childhood education (e.g. Strong Start, Success by Six)

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 5.45%     | 44  |
| Very good      | 16.98%    | 137 |
| Acceptable     | 33.95%    | 274 |
| Not very good  | 12.27%    | 99  |
| Poor           | 5.70%     | 46  |
| Do not know    | 25.65%    | 207 |
|                | Answered  | 807 |
|                | Skipped   | 213 |

### 3. Availability of programs and supports for immigrants

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.22%     | 26  |
| Very Good      | 10.29%    | 83  |
| Acceptable     | 20.57%    | 166 |
| Not very good  | 5.70%     | 46  |
| Poor           | 3.35%     | 27  |
| Do not know    | 56.88%    | 459 |
|                | Answered  | 807 |
|                | Skipped   | 213 |

#### 4. Availability of housing for seniors

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 1.86%     | 15  |
| Very good      | 3.84%     | 31  |
| Acceptable     | 18.22%    | 147 |
| Not very good  | 27.76%    | 224 |
| Poor           | 21.93%    | 177 |
| Do not know    | 26.39%    | 213 |
|                | Answered  | 807 |
|                | Skipped   | 213 |

#### 5. Availability of support for seniors (e.g. home support, transportation)

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 1.49%     | 12  |
| Very good      | 4.96%     | 40  |
| Acceptable     | 18.46%    | 149 |
| Not very good  | 24.29%    | 196 |
| Poor           | 18.84%    | 152 |
| Do not know    | 31.97%    | 258 |
|                | Answered  | 807 |
|                | Skipped   | 213 |

#### 6. Availability of programs and services for Indigenous people

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 9.31%     | 75  |
| Very good      | 14.27%    | 115 |
| Acceptable     | 21.34%    | 172 |
| Not very good  | 7.69%     | 62  |
| Poor           | 4.09%     | 33  |
| Do not know    | 43.30%    | 349 |
|                | Answered  | 806 |
|                | Skipped   | 214 |

7. Availability of programs and services for the LGBTQ2 (Lesbian, Gay, Bisexual, Transgender, Queer, Questioning) community

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.86%     | 23  |
| Very good      | 3.73%     | 30  |
| Acceptable     | 13.06%    | 105 |
| Not very good  | 12.06%    | 97  |
| Poor           | 8.83%     | 71  |
| Do not know    | 59.45%    | 478 |
|                | Answered  | 804 |
|                | Skipped   | 216 |

8. Availability of shelters, housing, and services for those fleeing violence

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.11%     | 17  |
| Very good      | 9.93%     | 80  |
| Acceptable     | 31.76%    | 256 |
| Not very good  | 13.52%    | 109 |
| Poor           | 6.58%     | 53  |
| Do not know    | 36.10%    | 291 |
|                | Answered  | 806 |
|                | Skipped   | 214 |

9. Availability of programs, supports, and services for those who are homeless

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.74%     | 22  |
| Very good      | 7.34%     | 59  |
| Acceptable     | 25.87%    | 208 |
| Not very good  | 15.67%    | 126 |
| Poor           | 10.57%    | 85  |
| Do not know    | 37.81%    | 304 |
|                | Answered  | 804 |
|                | Skipped   | 216 |

10. Availability of housing options that are in keeping with household incomes in the community

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 1.61%     | 13  |
| Very good      | 6.58%     | 53  |
| Acceptable     | 29.90%    | 241 |
| Not very good  | 31.14%    | 251 |
| Poor           | 17.87%    | 144 |
| Do not know    | 12.90%    | 104 |
|                | Answered  | 806 |
|                | Skipped   | 214 |

11. Access to programs and services for those with disabilities

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.36%     | 19  |
| Very good      | 6.96%     | 56  |
| Acceptable     | 22.86%    | 184 |
| Not very good  | 16.27%    | 131 |
| Poor           | 8.20%     | 66  |
| Do not know    | 43.35%    | 349 |
|                | Answered  | 805 |
|                | Skipped   | 215 |

12. Access to programs and services for those living on low incomes

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 1.49%     | 12  |
| Very Good      | 5.84%     | 47  |
| Acceptable     | 20.50%    | 165 |
| Not very good  | 22.24%    | 179 |
| Poor           | 13.29%    | 107 |
| Do not know    | 36.65%    | 295 |
|                | Answered  | 805 |
|                | Skipped   | 215 |

13. Access to programs and services for people released from incarceration

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 1.11%     | 9   |
| Very good      | 2.10%     | 17  |
| Acceptable     | 9.03%     | 73  |
| Not very good  | 5.69%     | 46  |
| Poor           | 5.45%     | 44  |
| Do not know    | 76.61%    | 619 |
|                | Answered  | 808 |
|                | Skipped   | 212 |

## Section 5: Health Services

### 1. Overall quality of health care services in the community

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.66%     | 21  |
| Very good      | 8.11%     | 64  |
| Acceptable     | 27.25%    | 215 |
| Not very good  | 24.33%    | 192 |
| Poor           | 37.01%    | 292 |
| Do not know    | 0.63%     | 5   |
|                | Answered  | 789 |
|                | Skipped   | 231 |

### 2. Overall accessibility of health care services in the community

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 1.40%     | 11  |
| Very good      | 4.70%     | 37  |
| Acceptable     | 19.04%    | 150 |
| Not very good  | 29.57%    | 233 |
| Poor           | 44.80%    | 353 |
| Do not know    | 0.51%     | 4   |
|                | Answered  | 788 |
|                | Skipped   | 232 |

### 3. Availability of medical specialists in the community

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 0.76%     | 6   |
| Very good      | 2.92%     | 23  |
| Acceptable     | 10.28%    | 81  |
| Not very good  | 28.68%    | 226 |
| Poor           | 55.58%    | 438 |
| Do not know    | 1.78%     | 14  |
|                | Answered  | 788 |
|                | Skipped   | 232 |



#### 4. Availability of mental health programs and services in the community

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 0.76%     | 6   |
| Very good      | 3.94%     | 31  |
| Acceptable     | 15.63%    | 123 |
| Not very good  | 21.98%    | 173 |
| Poor           | 33.04%    | 260 |
| Do not know    | 24.65%    | 194 |
|                | Answered  | 787 |
|                | Skipped   | 233 |

#### 5. Availability of addictions and substance-abuse programs and services in the community

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 1.52%     | 12  |
| Very good      | 3.04%     | 24  |
| Acceptable     | 15.34%    | 121 |
| Not very good  | 16.86%    | 133 |
| Poor           | 18.76%    | 148 |
| Do not know    | 44.49%    | 351 |
|                | Answered  | 789 |
|                | Skipped   | 231 |

#### 6. Availability of counselling services in the community

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 0.76%     | 6   |
| Very good      | 5.08%     | 40  |
| Acceptable     | 26.02%    | 205 |
| Not very good  | 20.69%    | 163 |
| Poor           | 22.84%    | 180 |
| Do not know    | 24.62%    | 194 |
|                | Answered  | 788 |
|                | Skipped   | 232 |

## 7. Availability of preventative health services in the community

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 1.02%     | 8   |
| Very good      | 3.93%     | 31  |
| Acceptable     | 18.53%    | 146 |
| Not very good  | 21.19%    | 167 |
| Poor           | 22.34%    | 176 |
| Do not know    | 32.99%    | 260 |
|                | Answered  | 788 |
|                | Skipped   | 232 |

## 8. Availability of rehabilitative health services in the community (e.g. physiotherapists, occupational therapists)

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.16%     | 17  |
| Very good      | 14.38%    | 113 |
| Acceptable     | 37.66%    | 296 |
| Not very good  | 14.12%    | 111 |
| Poor           | 14.12%    | 111 |
| Do not know    | 17.56%    | 138 |
|                | Answered  | 786 |
|                | Skipped   | 234 |

## 9. Availability of dental care in the community

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 8.87%     | 70  |
| Very good      | 32.83%    | 259 |
| Acceptable     | 44.23%    | 349 |
| Not very good  | 6.34%     | 50  |
| Poor           | 4.44%     | 35  |
| Do not know    | 3.30%     | 26  |
|                | Answered  | 789 |
|                | Skipped   | 231 |

10. Availability of health services to support childbirth (e.g. obstetricians, midwives, birthing doulas)

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.05%     | 24  |
| Very good      | 10.15%    | 80  |
| Acceptable     | 22.72%    | 179 |
| Not very good  | 15.61%    | 123 |
| Poor           | 15.23%    | 120 |
| Do not know    | 33.25%    | 262 |
|                | Answered  | 788 |
|                | Skipped   | 232 |

11. Referral and access to health services that are not available in Fort St. John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 1.79%     | 14  |
| Very good      | 7.65%     | 60  |
| Acceptable     | 28.32%    | 222 |
| Not very good  | 25.89%    | 203 |
| Poor           | 23.47%    | 184 |
| Do not know    | 12.88%    | 101 |
|                | Answered  | 784 |
|                | Skipped   | 236 |

12. Support for people needing to travel outside of the community for health services (financial, emotional, family support)

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.04%     | 16  |
| Very good      | 4.45%     | 35  |
| Acceptable     | 16.16%    | 127 |
| Not very good  | 25.83%    | 203 |
| Poor           | 23.79%    | 187 |
| Do not know    | 27.74%    | 218 |
|                | Answered  | 786 |
|                | Skipped   | 234 |

13. Culturally sensitive health service delivery in the community for Indigenous people

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.58%     | 28  |
| Very good      | 4.60%     | 36  |
| Acceptable     | 11.62%    | 91  |
| Not very good  | 5.24%     | 41  |
| Poor           | 7.15%     | 56  |
| Do not know    | 67.82%    | 531 |
|                | Answered  | 783 |
|                | Skipped   | 237 |

14. Culturally sensitive health service delivery in the community for people from other cultures

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.67%     | 21  |
| Very good      | 4.33%     | 34  |
| Acceptable     | 12.60%    | 99  |
| Not very good  | 7.00%     | 55  |
| Poor           | 5.47%     | 43  |
| Do not know    | 67.94%    | 534 |
|                | Answered  | 786 |
|                | Skipped   | 234 |

## Section 6: Community Engagement

### 1. Opportunities to belong to community organizations and institutions

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 10.45%    | 79  |
| Very good      | 23.28%    | 176 |
| Acceptable     | 42.20%    | 319 |
| Not very good  | 9.79%     | 74  |
| Poor           | 3.44%     | 26  |
| Do not know    | 10.85%    | 82  |
|                | Answered  | 756 |
|                | Skipped   | 264 |

### 2. Opportunities for volunteering

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 18.28%    | 138 |
| Very good      | 30.07%    | 227 |
| Acceptable     | 34.97%    | 264 |
| Not very good  | 7.95%     | 60  |
| Poor           | 1.46%     | 11  |
| Do not know    | 7.28%     | 55  |
|                | Answered  | 755 |
|                | Skipped   | 265 |

### 3. Opportunities for youth engagement

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 4.37%     | 33  |
| Very good      | 15.89%    | 120 |
| Acceptable     | 28.87%    | 218 |
| Not very good  | 17.88%    | 135 |
| Poor           | 7.55%     | 57  |
| Do not know    | 25.43%    | 192 |
|                | Answered  | 755 |
|                | Skipped   | 265 |

#### 4. Opportunities for seniors engagement

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.45%     | 26  |
| Very good      | 9.95%     | 75  |
| Acceptable     | 22.55%    | 170 |
| Not very good  | 16.98%    | 128 |
| Poor           | 8.89%     | 67  |
| Do not know    | 38.20%    | 288 |
|                | Answered  | 754 |
|                | Skipped   | 266 |

#### 5. A vibrant arts and culture scene

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 4.77%     | 36  |
| Very good      | 20.42%    | 154 |
| Acceptable     | 38.73%    | 292 |
| Not very good  | 16.71%    | 126 |
| Poor           | 9.28%     | 70  |
| Do not know    | 10.08%    | 76  |
|                | Answered  | 754 |
|                | Skipped   | 266 |

#### 6. Venues for public art and creative expression

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.46%     | 26  |
| Very good      | 15.71%    | 118 |
| Acceptable     | 38.75%    | 291 |
| Not very good  | 19.71%    | 148 |
| Poor           | 11.19%    | 84  |
| Do not know    | 11.19%    | 84  |
|                | Answered  | 751 |
|                | Skipped   | 269 |

## 7. Opportunities for free or low-cost arts and culture

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.05%     | 23  |
| Very good      | 8.75%     | 66  |
| Acceptable     | 27.72%    | 209 |
| Not very good  | 23.61%    | 178 |
| Poor           | 14.06%    | 106 |
| Do not know    | 22.81%    | 172 |
|                | Answered  | 754 |
|                | Skipped   | 266 |

## 8. Opportunities for learning about and appreciating local history and culture

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.98%     | 30  |
| Very good      | 15.12%    | 114 |
| Acceptable     | 38.73%    | 292 |
| Not very good  | 18.44%    | 139 |
| Poor           | 9.68%     | 73  |
| Do not know    | 14.06%    | 106 |
|                | Answered  | 754 |
|                | Skipped   | 266 |

## 9. Support for opportunities to get to know our neighbours

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.39%     | 18  |
| Very good      | 9.18%     | 69  |
| Acceptable     | 21.01%    | 158 |
| Not very good  | 30.98%    | 233 |
| Poor           | 16.09%    | 121 |
| Do not know    | 20.35%    | 153 |
|                | Answered  | 752 |
|                | Skipped   | 268 |



## 10. Opportunities to connect with people from different generations

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 1.85%     | 14  |
| Very good      | 8.07%     | 61  |
| Acceptable     | 25.53%    | 193 |
| Not very good  | 30.03%    | 227 |
| Poor           | 14.02%    | 106 |
| Do not know    | 20.50%    | 155 |
|                | Answered  | 756 |
|                | Skipped   | 264 |

## 11. Opportunities to celebrate multiculturalism

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 4.37%     | 33  |
| Very good      | 15.34%    | 116 |
| Acceptable     | 37.83%    | 286 |
| Not very good  | 16.27%    | 123 |
| Poor           | 9.52%     | 72  |
| Do not know    | 16.67%    | 126 |
|                | Answered  | 756 |
|                | Skipped   | 264 |

## 12. Spaces for community use and gathering in summer

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 7.01%     | 53  |
| Very good      | 19.05%    | 144 |
| Acceptable     | 44.31%    | 335 |
| Not very good  | 16.01%    | 121 |
| Poor           | 9.26%     | 70  |
| Do not know    | 4.37%     | 33  |
|                | Answered  | 756 |
|                | Skipped   | 264 |

### 13. Spaces for community use and gathering in winter

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.05%     | 23  |
| Very good      | 11.26%    | 85  |
| Acceptable     | 32.98%    | 249 |
| Not very good  | 26.23%    | 198 |
| Poor           | 21.59%    | 163 |
| Do not know    | 4.90%     | 37  |
|                | Answered  | 755 |
|                | Skipped   | 265 |

### 14. Opportunities for free or low-cost recreation

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 5.43%     | 41  |
| Very good      | 13.38%    | 101 |
| Acceptable     | 29.80%    | 225 |
| Not very good  | 25.17%    | 190 |
| Poor           | 21.59%    | 163 |
| Do not know    | 4.64%     | 35  |
|                | Answered  | 755 |
|                | Skipped   | 265 |

### 15. Support for people who are new to the community

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.59%     | 27  |
| Very good      | 7.30%     | 55  |
| Acceptable     | 23.90%    | 180 |
| Not very good  | 15.14%    | 114 |
| Poor           | 11.29%    | 85  |
| Do not know    | 38.78%    | 292 |
|                | Answered  | 753 |
|                | Skipped   | 267 |

16. This is a community where local organizations are encouraged to take action on issues and opportunities

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 7.02%     | 53  |
| Agree                      | 29.93%    | 226 |
| Neither agree nor disagree | 32.05%    | 242 |
| Disagree                   | 9.27%     | 70  |
| Strongly disagree          | 4.11%     | 31  |
| Do not know                | 17.62%    | 133 |
|                            | Answered  | 755 |
|                            | Skipped   | 265 |

17. This is a community that demonstrates support for non-profit organizations

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 13.28%    | 100 |
| Agree                      | 42.50%    | 320 |
| Neither agree nor disagree | 21.25%    | 160 |
| Disagree                   | 7.30%     | 55  |
| Strongly disagree          | 3.98%     | 30  |
| Do not know                | 11.69%    | 88  |
|                            | Answered  | 753 |
|                            | Skipped   | 267 |

18. This is a community where residents are encouraged to get involved with municipal decision-making processes

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 8.08%     | 61  |
| Agree                      | 40.53%    | 306 |
| Neither agree nor disagree | 22.78%    | 172 |
| Disagree                   | 13.38%    | 101 |
| Strongly disagree          | 7.42%     | 56  |
| Do not know                | 7.81%     | 59  |
|                            | Answered  | 755 |
|                            | Skipped   | 265 |

## Section 7: Environment

### 1. There are safe pedestrian routes and pathways

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 9.24%     | 69  |
| Agree                      | 50.33%    | 376 |
| Neither agree nor disagree | 16.73%    | 125 |
| Disagree                   | 15.26%    | 114 |
| Strongly disagree          | 8.43%     | 63  |
| Do not know                | 0.00%     | 0   |
|                            | Answered  | 747 |
|                            | Skipped   | 273 |

### 2. There are accessible pedestrian routes and pathways

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 8.74%     | 65  |
| Agree                      | 50.00%    | 372 |
| Neither agree nor disagree | 19.22%    | 143 |
| Disagree                   | 13.44%    | 100 |
| Strongly disagree          | 7.12%     | 53  |
| Do not know                | 1.48%     | 11  |
|                            | Answered  | 744 |
|                            | Skipped   | 276 |

### 3. There are safe bicycle routes

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 6.33%     | 47  |
| Agree                      | 30.73%    | 228 |
| Neither agree nor disagree | 19.14%    | 142 |
| Disagree                   | 24.26%    | 180 |
| Strongly disagree          | 11.46%    | 85  |
| Do not know                | 8.09%     | 60  |
|                            | Answered  | 742 |
|                            | Skipped   | 278 |

#### 4. Our neighborhoods are designed with amenities within walking distance

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 3.36%     | 25  |
| Agree                      | 26.71%    | 199 |
| Neither agree nor disagree | 20.27%    | 151 |
| Disagree                   | 33.29%    | 248 |
| Strongly disagree          | 13.96%    | 104 |
| Do not know                | 2.42%     | 18  |
|                            | Answered  | 745 |
|                            | Skipped   | 275 |

#### 5. Our neighbourhoods are safe

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 4.83%     | 36  |
| Agree                      | 43.43%    | 324 |
| Neither agree nor disagree | 27.88%    | 208 |
| Disagree                   | 17.16%    | 128 |
| Strongly disagree          | 4.96%     | 37  |
| Do not know                | 1.74%     | 13  |
|                            | Answered  | 746 |
|                            | Skipped   | 274 |

#### 6. There are transportation options and support for persons with mobility challenges (Handi-Dart)

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 8.72%     | 65  |
| Agree                      | 48.19%    | 359 |
| Neither agree nor disagree | 12.75%    | 95  |
| Disagree                   | 4.83%     | 36  |
| Strongly disagree          | 2.28%     | 17  |
| Do not know                | 23.22%    | 173 |
|                            | Answered  | 745 |
|                            | Skipped   | 275 |

## 7. There are well-planned and efficient bus routes

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 3.08%     | 23  |
| Agree                      | 24.26%    | 181 |
| Neither agree nor disagree | 15.55%    | 116 |
| Disagree                   | 14.34%    | 107 |
| Strongly disagree          | 8.98%     | 67  |
| Do not know                | 33.78%    | 252 |
|                            | Answered  | 746 |
|                            | Skipped   | 274 |

## 8. There is a safe road network

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 3.62%     | 27  |
| Agree                      | 42.82%    | 319 |
| Neither agree nor disagree | 23.22%    | 173 |
| Disagree                   | 16.78%    | 125 |
| Strongly disagree          | 6.98%     | 52  |
| Do not know                | 6.58%     | 49  |
|                            | Answered  | 745 |
|                            | Skipped   | 275 |

## 9. There is an effective road network

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 4.30%     | 32  |
| Agree                      | 45.43%    | 338 |
| Neither agree nor disagree | 23.92%    | 178 |
| Disagree                   | 14.92%    | 111 |
| Strongly disagree          | 6.59%     | 49  |
| Do not know                | 4.84%     | 36  |
|                            | Answered  | 744 |
|                            | Skipped   | 276 |

## 10. There is access to natural spaces

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 14.54%    | 108 |
| Agree                      | 60.30%    | 448 |
| Neither agree nor disagree | 12.79%    | 95  |
| Disagree                   | 8.88%     | 66  |
| Strongly disagree          | 2.56%     | 19  |
| Do not know                | 0.94%     | 7   |
|                            | Answered  | 743 |
|                            | Skipped   | 277 |

## 11. There is access to community gardens

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 7.66%     | 57  |
| Agree                      | 43.28%    | 322 |
| Neither agree nor disagree | 13.71%    | 102 |
| Disagree                   | 16.53%    | 123 |
| Strongly disagree          | 5.51%     | 41  |
| Do not know                | 13.31%    | 99  |
|                            | Answered  | 744 |
|                            | Skipped   | 276 |

## 12. There is effective weed control

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 2.42%     | 18  |
| Agree                      | 24.97%    | 186 |
| Neither agree nor disagree | 20.00%    | 149 |
| Disagree                   | 20.27%    | 151 |
| Strongly disagree          | 15.17%    | 113 |
| Do not know                | 17.18%    | 128 |
|                            | Answered  | 745 |
|                            | Skipped   | 275 |

13. There is good air quality

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 7.80%     | 58  |
| Agree                      | 46.91%    | 349 |
| Neither agree nor disagree | 19.22%    | 143 |
| Disagree                   | 15.99%    | 119 |
| Strongly disagree          | 8.87%     | 66  |
| Do not know                | 1.21%     | 9   |
|                            | Answered  | 744 |
|                            | Skipped   | 276 |

14. There is good water quality

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 14.50%    | 108 |
| Agree                      | 53.69%    | 400 |
| Neither agree nor disagree | 13.83%    | 103 |
| Disagree                   | 11.41%    | 85  |
| Strongly disagree          | 5.10%     | 38  |
| Do not know                | 1.48%     | 11  |
|                            | Answered  | 745 |
|                            | Skipped   | 275 |

15. There are opportunities for recycling

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 21.61%    | 161 |
| Agree                      | 59.46%    | 443 |
| Neither agree nor disagree | 6.98%     | 52  |
| Disagree                   | 7.38%     | 55  |
| Strongly disagree          | 3.36%     | 25  |
| Do not know                | 1.21%     | 9   |
|                            | Answered  | 745 |
|                            | Skipped   | 275 |



16. There is effective drainage for roads

| Answer Choices             | Responses |     |
|----------------------------|-----------|-----|
| Strongly agree             | 5.50%     | 41  |
| Agree                      | 35.25%    | 263 |
| Neither agree nor disagree | 21.18%    | 158 |
| Disagree                   | 27.48%    | 205 |
| Strongly disagree          | 8.04%     | 60  |
| Do not know                | 2.55%     | 19  |
|                            | Answered  | 746 |
|                            | Skipped   | 274 |

**Section 8: Our Community: Today and Five Years Ago**

1. In general, how would you rate the overall quality of life in Fort St John today?

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 5.80%     | 43  |
| Very good      | 30.05%    | 223 |
| Acceptable     | 45.28%    | 336 |
| Not very good  | 14.15%    | 105 |
| Poor           | 3.64%     | 27  |
| Do not know    | 1.08%     | 8   |
|                | Answered  | 742 |
|                | Skipped   | 278 |

2. In the past five years, would you say the quality of life in Fort St John has:

| Answer Choices         | Responses |     |
|------------------------|-----------|-----|
| Gotten much better     | 10.50%    | 78  |
| Gotten a little better | 39.97%    | 297 |
| Stayed the same        | 24.63%    | 183 |
| Gotten a little worse  | 14.40%    | 107 |
| Gotten much worse      | 4.31%     | 32  |
| Do not know            | 6.19%     | 46  |
|                        | Answered  | 743 |
|                        | Skipped   | 277 |

3. How would you rate the friendliness of Fort St John today?

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 8.08%     | 60  |
| Very good      | 30.15%    | 224 |
| Acceptable     | 42.40%    | 315 |
| Not very good  | 11.98%    | 89  |
| Poor           | 6.06%     | 45  |
| Do not know    | 1.35%     | 10  |
|                | Answered  | 743 |
|                | Skipped   | 277 |

4. In the past five years would you say the friendliness of Fort St John has:

| Answer Choices         | Responses |     |
|------------------------|-----------|-----|
| Gotten much better     | 5.92%     | 44  |
| Gotten a little better | 20.46%    | 152 |
| Stayed the same        | 46.03%    | 342 |
| Gotten a little worse  | 17.63%    | 131 |
| Gotten much worse      | 3.10%     | 23  |
| Do not know            | 6.86%     | 51  |
|                        | Answered  | 743 |
|                        | Skipped   | 277 |

5. How would you rate the physical attractiveness of Fort St John?

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.02%     | 15  |
| Very good      | 9.99%     | 74  |
| Acceptable     | 38.19%    | 283 |
| Not very good  | 30.09%    | 223 |
| Poor           | 18.22%    | 135 |
| Do not know    | 1.48%     | 11  |
|                | Answered  | 741 |
|                | Skipped   | 279 |

6. In the past five years, would you say the physical attractiveness in Fort St John has:

| Answer Choices         | Responses |     |
|------------------------|-----------|-----|
| Gotten much better     | 5.54%     | 41  |
| Gotten a little better | 38.65%    | 286 |
| Stayed the same        | 33.38%    | 247 |
| Gotten a little worse  | 12.97%    | 96  |
| Gotten much worse      | 3.65%     | 27  |
| Do not know            | 5.81%     | 43  |
|                        | Answered  | 740 |
|                        | Skipped   | 280 |

7. In general, how would you rate Fort St John to raise a family?

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 8.63%     | 64  |
| Very good      | 25.74%    | 191 |
| Acceptable     | 41.24%    | 306 |
| Not very good  | 13.88%    | 103 |
| Poor           | 4.99%     | 37  |
| Do not know    | 5.53%     | 41  |
|                | Answered  | 742 |
|                | Skipped   | 278 |

8. In general, how would you rate Fort St John as a place to retire?

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 2.97%     | 22  |
| Very good      | 7.30%     | 54  |
| Acceptable     | 19.32%    | 143 |
| Not very good  | 29.73%    | 220 |
| Poor           | 33.65%    | 249 |
| Do not know    | 7.03%     | 52  |
|                | Answered  | 740 |
|                | Skipped   | 280 |

9. Overall, how would you rate Fort St John as a place to live?

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 7.00%     | 52  |
| Very good      | 24.23%    | 180 |
| Acceptable     | 48.99%    | 364 |
| Not very good  | 13.19%    | 98  |
| Poor           | 4.85%     | 36  |
| Do not know    | 1.75%     | 13  |
|                | Answered  | 743 |
|                | Skipped   | 277 |

10. How likely would you be to recommend Fort St John to family and friend as a good place to live?

| Answer Choices              | Responses |     |
|-----------------------------|-----------|-----|
| Very likely                 | 11.88%    | 88  |
| Likely                      | 30.50%    | 226 |
| Neither likely nor unlikely | 25.37%    | 188 |
| Unlikely                    | 15.38%    | 114 |
| Very unlikely               | 14.44%    | 107 |
| Do not know                 | 2.43%     | 18  |
|                             | Answered  | 741 |
|                             | Skipped   | 279 |

## Section 9: Satisfaction with Community Facilities and Services

### 1. How would you rate arts and culture opportunities in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 4.63%     | 34  |
| Very good      | 16.08%    | 118 |
| Acceptable     | 42.10%    | 309 |
| Not very good  | 16.76%    | 123 |
| Poor           | 6.68%     | 49  |
| Do not know    | 13.76%    | 101 |
|                | Answered  | 734 |
|                | Skipped   | 286 |

### 2. How would you rate arts and culture facilities in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.68%     | 27  |
| Very good      | 13.10%    | 96  |
| Acceptable     | 46.52%    | 341 |
| Not very good  | 18.28%    | 134 |
| Poor           | 6.55%     | 48  |
| Do not know    | 11.87%    | 87  |
|                | Answered  | 733 |
|                | Skipped   | 287 |

### 3. How would you rate special events in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 4.78%     | 35  |
| Very good      | 26.09%    | 191 |
| Acceptable     | 44.81%    | 328 |
| Not very good  | 14.21%    | 104 |
| Poor           | 5.05%     | 37  |
| Do not know    | 5.05%     | 37  |
|                | Answered  | 732 |
|                | Skipped   | 288 |

#### 4. How would you rate recreation opportunities in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 6.96%     | 51  |
| Very good      | 22.65%    | 166 |
| Acceptable     | 43.38%    | 318 |
| Not very good  | 16.51%    | 121 |
| Poor           | 7.91%     | 58  |
| Do not know    | 2.59%     | 19  |
|                | Answered  | 733 |
|                | Skipped   | 287 |

#### 5. How would you rate recreation facilities in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 7.08%     | 52  |
| Very good      | 21.93%    | 161 |
| Acceptable     | 42.23%    | 310 |
| Not very good  | 18.12%    | 133 |
| Poor           | 7.90%     | 58  |
| Do not know    | 2.72%     | 20  |
|                | Answered  | 734 |
|                | Skipped   | 286 |

#### 6. How would you rate parks in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 5.20%     | 38  |
| Very good      | 22.44%    | 164 |
| Acceptable     | 48.70%    | 356 |
| Not very good  | 15.05%    | 110 |
| Poor           | 6.98%     | 51  |
| Do not know    | 1.64%     | 12  |
|                | Answered  | 731 |
|                | Skipped   | 289 |

## 7. How would you rate trails in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 7.48%     | 55  |
| Very good      | 31.29%    | 230 |
| Acceptable     | 42.45%    | 312 |
| Not very good  | 8.71%     | 64  |
| Poor           | 5.17%     | 38  |
| Do not know    | 4.90%     | 36  |
|                | Answered  | 735 |
|                | Skipped   | 285 |

## 8. How would you rate public library services in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 12.69%    | 93  |
| Very good      | 26.88%    | 197 |
| Acceptable     | 33.15%    | 243 |
| Not very good  | 4.23%     | 31  |
| Poor           | 2.32%     | 17  |
| Do not know    | 20.74%    | 152 |
|                | Answered  | 733 |
|                | Skipped   | 287 |

## 9. How would you rate public museums in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 6.97%     | 51  |
| Very good      | 21.86%    | 160 |
| Acceptable     | 34.43%    | 252 |
| Not very good  | 11.61%    | 85  |
| Poor           | 5.60%     | 41  |
| Do not know    | 19.54%    | 143 |
|                | Answered  | 732 |
|                | Skipped   | 288 |



10. How would you rate public cemeteries in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.14%     | 23  |
| Very good      | 16.67%    | 122 |
| Acceptable     | 31.56%    | 231 |
| Not very good  | 3.96%     | 29  |
| Poor           | 2.19%     | 16  |
| Do not know    | 42.49%    | 311 |
|                | Answered  | 732 |
|                | Skipped   | 288 |

11. How would you rate the Visitor Information Centre in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 7.38%     | 54  |
| Very good      | 21.86%    | 160 |
| Acceptable     | 32.24%    | 236 |
| Not very good  | 8.74%     | 64  |
| Poor           | 5.46%     | 40  |
| Do not know    | 24.32%    | 178 |
|                | Answered  | 732 |
|                | Skipped   | 288 |

12. How would you rate snow clearing in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 5.87%     | 43  |
| Very good      | 17.19%    | 126 |
| Acceptable     | 34.11%    | 250 |
| Not very good  | 18.83%    | 138 |
| Poor           | 22.24%    | 163 |
| Do not know    | 1.77%     | 13  |
|                | Answered  | 733 |
|                | Skipped   | 287 |

13. How would you rate ambulance services in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 4.64%     | 34  |
| Very good      | 14.62%    | 107 |
| Acceptable     | 26.91%    | 197 |
| Not very good  | 9.97%     | 73  |
| Poor           | 5.74%     | 42  |
| Do not know    | 38.11%    | 279 |
|                | Answered  | 732 |
|                | Skipped   | 288 |

14. How would you rate police services in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 5.19%     | 38  |
| Very good      | 22.81%    | 167 |
| Acceptable     | 39.75%    | 291 |
| Not very good  | 11.61%    | 85  |
| Poor           | 6.97%     | 51  |
| Do not know    | 13.66%    | 100 |
|                | Answered  | 732 |
|                | Skipped   | 288 |

15. How would you rate fire services in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 15.03%    | 110 |
| Very good      | 33.88%    | 248 |
| Acceptable     | 28.96%    | 212 |
| Not very good  | 1.09%     | 8   |
| Poor           | 1.64%     | 12  |
| Do not know    | 19.40%    | 142 |
|                | Answered  | 732 |
|                | Skipped   | 288 |

16. How would you rate public transit in Fort St John

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Excellent      | 3.27%     | 24  |
| Very good      | 11.17%    | 82  |
| Acceptable     | 30.25%    | 222 |
| Not very good  | 11.99%    | 88  |
| Poor           | 10.90%    | 80  |
| Do not know    | 32.43%    | 238 |
|                | Answered  | 734 |
|                | Skipped   | 286 |

## Section 10: Your Voice in Fort St. John

1. What will you do in the next year to build a stronger community in Fort St John?  
Text file summarized in section above.

## Section 11: Demographics

### 1. What is your gender?

| Answer Choices       | Responses |     |
|----------------------|-----------|-----|
| Male                 | 30.10%    | 220 |
| Female               | 67.85%    | 496 |
| Other                | 0.27%     | 2   |
| Prefer not to answer | 1.78%     | 13  |
|                      | Answered  | 731 |
|                      | Skipped   | 289 |

### 2. To which of the following age categories do you belong?

| Answer Choices    | Responses |     |
|-------------------|-----------|-----|
| 16 to 19          | 2.33%     | 17  |
| 20 to 24          | 8.07%     | 59  |
| 25 to 29          | 13.41%    | 98  |
| 30 to 34          | 16.96%    | 124 |
| 35 to 39          | 13.68%    | 100 |
| 40 to 44          | 11.63%    | 85  |
| 45 to 49          | 9.03%     | 66  |
| 50 to 54          | 8.34%     | 61  |
| 55 to 59          | 6.43%     | 47  |
| 60 to 64          | 3.69%     | 27  |
| 65 to 69          | 2.74%     | 20  |
| 70 to 75          | 1.50%     | 11  |
| 75 and older      | 0.96%     | 7   |
| Prefer not to say | 1.23%     | 9   |
|                   | Answered  | 731 |
|                   | Skipped   | 289 |

### 3. What is your citizenship?

| Answer Choices            | Responses |     |
|---------------------------|-----------|-----|
| Canada, by birth          | 85.32%    | 622 |
| Canada, by naturalization | 6.72%     | 49  |
| Not a Canadian citizen    | 6.17%     | 45  |
| Prefer not to answer      | 1.78%     | 13  |
|                           | Answered  | 729 |
|                           | Skipped   | 291 |

4. Which of the following categories best describes your marital status?

| Answer Choices                       | Responses |     |
|--------------------------------------|-----------|-----|
| Never legally married                | 13.58%    | 99  |
| Legally married                      | 52.26%    | 381 |
| Separated, but still legally married | 3.16%     | 23  |
| Living with a common-law partner     | 15.36%    | 112 |
| Divorced                             | 6.31%     | 46  |
| Widowed                              | 0.82%     | 6   |
| Other                                | 3.70%     | 27  |
| Prefer not to say                    | 4.80%     | 35  |
|                                      | Answered  | 729 |
|                                      | Skipped   | 291 |

5. What is the highest level of formal education you have completed?

| Answer Choices                                  | Responses |     |
|---|-----------|-----|
| Grade 8 or less                                 | 0.27%     | 2   |
| Some high school                                | 3.16%     | 23  |
| High school diploma or equivalent               | 18.27%    | 133 |
| Apprenticeship / trade certification or diploma | 9.34%     | 68  |
| College / non-university certificate or diploma | 28.57%    | 208 |
| University certificate / diploma below bachelor | 8.79%     | 64  |
| Bachelor's degree                               | 16.21%    | 118 |
| Post graduate degree above bachelor's level     | 11.13%    | 81  |
| Prefer not to answer                            | 3.16%     | 23  |
| Other   | 1.10%     | 8   |
|   | Answered  | 728 |
|   | Skipped   | 292 |

6. Which of the following categories best describes your current employment status?

| Answer Choices                     | Responses |     |
|------------------------------------|-----------|-----|
| Employed full-time                 | 55.08%    | 401 |
| Employed part-time                 | 12.77%    | 93  |
| Self employed                      | 10.85%    | 79  |
| Unemployed but looking             | 1.92%     | 14  |
| Unemployed and not looking         | 0.96%     | 7   |
| Student attending school full-time | 1.79%     | 13  |
| Retired                            | 5.63%     | 41  |
| Not in the paid workforce          | 6.46%     | 47  |
| Prefer not to answer               | 4.53%     | 33  |
|                                    | Answered  | 728 |
|                                    | Skipped   | 292 |

7. Which of the following categories best describes your total household income? That is the income of all persons in your household combined before taxes?

| Answer Choices         | Responses |     |
|------------------------|-----------|-----|
| less than \$19,999     | 4.10%     | 30  |
| \$20,000 to \$39,999   | 6.43%     | 47  |
| \$40,000 to \$59,999   | 10.40%    | 76  |
| \$60,000 to \$79,999   | 9.30%     | 68  |
| \$80,000 to \$99,999   | 10.53%    | 77  |
| \$100,000 to \$119,999 | 12.04%    | 88  |
| \$120,000 to \$139,999 | 8.89%     | 65  |
| \$140,000 to \$159,999 | 6.16%     | 45  |
| \$160,000 and above    | 15.18%    | 111 |
| Prefer not to answer   | 16.96%    | 124 |
|                        | Answered  | 731 |
|                        | Skipped   | 289 |

8. Do you own or rent?

| Answer Choices                   | Responses |     |
|----------------------------------|-----------|-----|
| Own                              | 66.07%    | 479 |
| Rent                             | 28.69%    | 208 |
| Prefer not to answer             | 3.72%     | 27  |
| Other (sleeping at friends, etc) | 1.52%     | 11  |
|                                  | Answered  | 725 |
|                                  | Skipped   | 295 |

9. Including yourself, how many people live in your household?

| Answer Choices       | Responses |     |
|----------------------|-----------|-----|
| 1                    | 10.32%    | 75  |
| 2                    | 32.60%    | 237 |
| 3                    | 19.67%    | 143 |
| 4                    | 23.25%    | 169 |
| 5 or more            | 11.14%    | 81  |
| Prefer not to answer | 3.03%     | 22  |
|                      | Answered  | 727 |
|                      | Skipped   | 293 |

10. Are some of these household members under 18?

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Yes            | 46.98%    | 335 |
| No             | 53.02%    | 378 |
|                | Answered  | 713 |
|                | Skipped   | 307 |

11. Are some of these household members related?

| Answer Choices | Responses |     |
|----------------|-----------|-----|
| Yes            | 69.32%    | 488 |
| No             | 30.68%    | 216 |
|                | Answered  | 704 |
|                | Skipped   | 316 |



12. How many years have you lived in Fort St John

| Answer Choices                          | Responses |     |
|---|-----------|-----|
| I do not live in Fort St John full-time | 1.38%     | 10  |
| Less than 1 year                        | 4.55%     | 33  |
| 1 - 2 years                             | 4.00%     | 29  |
| 2 to 5 years                            | 8.83%     | 64  |
| 5 or more years                         | 53.93%    | 391 |
| I have lived here all my life           | 25.38%    | 184 |
| Prefer not to answer                    | 1.93%     | 14  |
|   | Answered  | 725 |
|   | Skipped   | 295 |

13. If you have lived in Fort St. John for less than one year, where did you live one year ago?  
Text file summarized in section above.